

NHTSA ccmMercury Routing Slip



Printed: 2/17/2011

NHTSA #: **ES11-001157**

XREF #:

Delivery: MESSENGER ENV.

Rec'd Date: 2/17/2011

Doc Type: **S10**

Address To: S1

Referred By: NPO-011

Doc Date: 2/11/2011

Due Date:

S10 #: S10-110216-015

DOT/I #:

RMP #:

**Subject: S10 APPROPRIATE HANDLING - LETTER TO THE SECRETARY FROM [REDACTED]
COMPLAINT REGARDING SUDDEN ACCELERATION OF HIS 2005 TOYOTA LEXUS 470 GX**

Ack Date:

Sign Office: ENFORCEMENT

Cleared Date:

File Loc:

Added By: TMAPP x62870

Ack By:

Signature: NRN

Cleared By:

XREF File:

Modified By: TAMMY.MAPP

Signed For:

Cleared For:

Closed Date: 2/17/2011

Most Recent Comment:

Author:

[REDACTED]

[REDACTED]

KINGSTON, NY [REDACTED]

Tel: [REDACTED] (H) [REDACTED] (O) Fax: [REDACTED] E-mail:

CL-10383841-6462

2011 FEB 17 A 11:31

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	APPROPRIATE	2/17/2011		2/17/2011
NVS-010	INFORMATION	2/17/2011		2/17/2011

FEB 18 2011

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

MC
02/18/2011
KB

ACTION
Is assigned to:
NHTSA
S10-110216-015
CONTROL NO.

EXECUTIVE SECRETARIAT

February 11, 2011

2011 FEB 17 AM 11:15

RECEIVED

Mr. Ray LaHood
Secretary Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20591

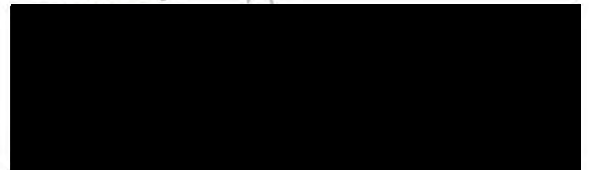
Re: Sudden acceleration
Lexus 470GX 2005
1/29/2011

Dear Mr. LaHood:

Attached is the description of an incident that took place on 1/29/11 involving my Lexus 470GX. I am writing to you so that this incident can be a matter of record. I have also filed a report with the NHTSA.

Thank you for your time and attention to this matter.

Sincerely:



CC: Toyota Corporation
National Academy of Sciences
Consumer Reports
Senator Kirstin Gillibrand

ES11-001157

Subject: Sudden acceleration of Lexus GX 2005

On 1/29/11 at 5:30pm my husband and I were entering our garage in our 2005 Lexus 470 GX. He slowed down to move around a garbage pail in the garage. At that moment the car suddenly accelerated hit a storage shelf and then crashed through the rear wall of the garage. The speed of the car caused it to go over the foundation lip of the rear wall.(foundation lip is 15 inches high) Fortunately that is what stopped the car going further at this high speed thus saving our lives. He tried to apply the brakes during the acceleration but it did not stop the car. The whole thing happened in seconds. A moment after the impact the house alarm went off thus summoning the police and fire department. They arrived in minutes. It was with great difficulty that the car was extricated off the lip of the foundation.

We are writing to you to really find out what caused this sudden acceleration so the facts can be found and hopefully will prevent further episodes. It will also warn other car owners. We contacted our insurance companies and all they are interested in is covering the loss. They wanted to tow the car to a small local car repair shop. I do not believe they have the expertise and technology to find out what happened. You have the technical expertise and we hope you will help investigate the cause of the incident. We also contacted our Lexus dealer and their answer was they would contact the legal department at Lexus. Their only suggestion was it could be a double floor mat , which was not present in the car.

Please consider this a very serious and urgent matter which should be persued by an independent investigator. I am not interested in compensation or any penalty etc. I just want to know the facts so others can be saved from similar accidents. As far as I am concerned I am not going to drive this particular car even if it is repaired until this problem is detected and solved. I do not want to see anyone else driving this car even after it is repaired. My conscience will not allow the sale of the car to anyone else. We were very fortunate to escape serious injuries and even death because the car rode over the foundation lip and could not go further. The next victim may not be so fortunate.

Respectfully submitted,

[Redacted Signature]

Office address: [Redacted] Kingston,NY [Redacted]

Phone: [Redacted] fax [Redacted]

Home address: [Redacted] Kingston,NY [Redacted] (site of incident)

Home phone [Redacted]



Office of the Secretary of Transportation Executive Secretariat

Control number: S10-110216-015**Action office:**

NHTSA

Document date: 2/11/2011**Due date:****Author(s):****Subject:**

Complaint Regarding Sudden Acceleration of the Toyota

Action:

Appropriate Handling

Comments:

Date	Action	Action by
2/17/2011	Folder Acknowledged for Appropriate Handling.	TMCKINNEY
2/16/2011	Folder Processed for Appropriate Handling.	AINGRAM
2/16/2011	DIST: C1,S3	AINGRAM
2/16/2011	Updated Folder Information.	AINGRAM
2/16/2011	Work Folder Assigned to NHTSA.	MPETTIFORD
2/16/2011	Folder Status Changed from: ASSIGNED to: SCANNED.	MPETTIFORD
2/16/2011	File Replaced for Incoming.	MPETTIFORD
2/16/2011	Work Folder Assigned to FRA.	MPETTIFORD
2/16/2011	Incoming File Uploaded.	MPETTIFORD
2/16/2011	Control Number Created.	MPETTIFORD

Date	Note	Note by
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KINGSTON, NEW YORK

PLACE STICKER AT TOP OF ENVELOPE. THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



7010 1870 0001 2929 9754



**RETURN RECEIPT
REQUESTED**

Mr. R. LaHood
Secretary Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20591

W93-404

