

CL-10383827-985

Clinton, MD

Email: [REDACTED]

Work Number: [REDACTED]

RE: Volkswagen of American Engine, Oil Sludge, Ignition Coil Investigation:

To Whom It May Concern,

Attached, you will find a case file that I've made for myself as it relates to the recent **United States District Court District of Massachusetts (Case Number: 1:07-MD-01790) lawsuit against Volkswagen (VW) of America.**

There seem to be a series of issues with VW Passats made between 2001 and 2007 issues include: Oil Sludge issues, Engine malfunction issues, Anti-Freeze and Coolant issues, Ignition Coil issues.

The documents enclosed are the Class Action Settlement information and all of the background information I've gathered over the time I've owned my 2004 Passat.

All of the documents enclosed have been sent to the court that is handling this lawsuit. I wanted to share the case file I created on my car with you...so you and your auto experts can review the maintenance history (what I could find two of the VW dealerships that I dealt with from 2004 to 2007 have since gone out of business) I've had on the vehicle.

It is hoped that you are as outraged as I am at the level of maintenance that was required on a car that cost \$30,000.00. Hopefully, the data you gather from the auto history of my car can shed some light on your investigation.

The best way to contact me is via email: [REDACTED] if you have any questions or if I can be of further assistance.

I thank you for your time. I appreciate your consideration.

Best,

[REDACTED]
VIN# WVWPD63B14P [REDACTED]
Case# 1:07-MD-01790

FEB 1 5 2011

Page 1 of 1

VIN# WVWPD63B14P [REDACTED]

[REDACTED] 2004 Passat Owner

Case Number: 1:07-MD-01790

UC
2-7-11
Paw

OIL SLUDGE SETTLEMENT
REIMBURSEMENT CLAIM FORM
THE UNITED STATES DISTRICT COURT
DISTRICT OF MASSACHUSETTS
CASE NUMBER: 1:07-MD-01790



10052167-0108010

CLINTON, MD

VIN NUMBER: WWYPD63B14P

☐ Check here if the pre-printed information is incorrect or if there is no preprinted information and complete the following:

Name: _____

Address: _____

VIN No.: _____

City: _____ State: _____ Zip Code: _____

Evening Phone: (____) _____

Daytime Phone: _____

YOU MUST MAIL YOUR COMPLETED AND SIGNED CLAIM FORM AND REQUIRED DOCUMENTATION
POSTMARKED ON OR BEFORE JUNE 27, 2011, ADDRESSED AS FOLLOWS:

Oil Sludge Settlement Administrator
PO Box 2410
Faribault, MN 55021-9110

PLEASE SUBMIT THE FOLLOWING DOCUMENTS WITH THIS FORM

1. Copies of receipts, invoices and/or repair orders are acceptable. PLEASE NOTE: DOCUMENTS WILL NOT BE RETURNED. DO NOT STAPLE DOCUMENTS.
 2. The documentation you submit must show all of the following:
 - The name and address of the claimant.
 - The make, model year, and Vehicle Identification Number (VIN) of the vehicle.
 - Nature of repair or replacement (including parts and labor charges) (i.e. repair orders, bills, receipts, invoices, etc.), when, and who performed it and, where applicable, similar information with respect to towing or rental car costs up to a combined limit of \$250 which you paid in connection with such repair or replacement.
 - That the repair or replacement was required because of oil sludge formation in the engine.
 3. Copy of proof of payment (i.e. cancelled check, bank statement, invoice or receipt marked "paid," etc.) for the repair, replacement, or expense in question and date of payment. Requests for reimbursement may include parts, labor, fees and taxes.
- » Your claim will be acted upon within 60 days of receipt.
- » If your claim is approved, you will receive a check from the Oil Sludge Settlement Administrator if the Settlement is finally approved. There may be a delay to allow the Settlement to become final. Notification of approval of your claim will include the best available information as to the earliest date on which payment may be expected. Further information will be posted at www.vwoilsludgesettlement.com.
- » If your claim is incomplete, the Oil Sludge Settlement Administrator will contact you and identify the documentation that is needed to support your claim, and you will be offered the opportunity to resubmit additional documentation.
- » If your claim is denied in whole or in part, you will be contacted by the Oil Sludge Settlement Administrator concerning the reason(s) for the denial.

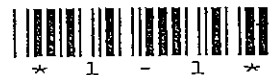
My signature to this document attests, under penalty of perjury, that the information provided is true, accurate and correct, that all statements made in support of my request for reimbursement are true to the best of my knowledge and the accompanying documents are actual copies reflecting the actual expense(s) incurred relating to such claims.

Customer's Signature

Comments or questions should be directed to the Oil Sludge Settlement Administrator at 1-877-522-0447 or info@vwoilsludgesettlement.com



VIN# WWYPD63B14P
Case# 1:07-MD-01790



December 20, 2010



10052167-0108010

CLINTON, MD

Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326



Subject: Class Action Settlement Notice

Enhanced Oil Sludge Warranty Extension for 2001-2004 Model Year
Volkswagen Passat and Passat Wagon Vehicles Equipped with 1.8L Turbo Engine

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Dear Volkswagen Owner of VIN WVWPD63B14P

Our records show that you are a current or former owner or lessee of a 2001-2004 model year Volkswagen Passat or Passat Wagon with a 1.8L turbo engine. We are writing to inform you that Volkswagen Group of America, Inc. ("Volkswagen") has agreed to a proposed class action settlement, which is being submitted to the Court for approval. The class action complaints allege that the 1.8L turbo engines are prone to the formation of oil sludge and coking deposits even when maintained according to the recommended maintenance intervals and oil quality specifications. Volkswagen denies all the allegations in the class action complaints. Nonetheless, if the Settlement is approved by the Court, Volkswagen has agreed to provide an Enhanced Oil Sludge Warranty Extension covering oil sludge related engine repairs or engine replacements on 2001-2004 model year Volkswagen Passat and Passat Wagon vehicles equipped with 1.8L turbo engines and other benefits referred to in the Class Notice.

What Is the Issue?

Under certain conditions, the 1.8L turbo engine can encounter problems resulting from a condition known as oil sludge. The best protection against oil sludge is the use of oil conforming to VW specification 502 00 according to recommended oil change intervals. For that reason, we strongly recommend that you use engine oil that expressly conforms to VW specification 502 00 or a synthetic oil certified as complying with VW oil quality standard 502 00.

A vehicle with engine sludge may exhibit a **constantly or occasionally illuminated Red Engine Oil Pressure Warning light.**

What Will Volkswagen Do?

Volkswagen is providing an Enhanced Oil Sludge Warranty Extension covering oil sludge related repairs or engine replacement for 2001-2004 model year Volkswagen Passat vehicles equipped with the 1.8L turbo engines. **Any sludge related repairs or engine replacements must be performed at an authorized Volkswagen dealer or they will not be covered.** The period of this extended warranty is **10 years or 120,000 miles** whichever comes first, from the vehicle's original in-service date. In order to be entitled to the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension, you **must** use oil that meets Volkswagen specification 502 00 or synthetic oil certified as complying with Volkswagen specification 502 00. The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.

The August 2004 **8-year/unlimited mileage Extended Warranty** remains in effect (provided you use the oil recommended in your owner's manual). But if you use oil that meets VW specification 502 00 or a synthetic oil certified as complying with VW specification 502 00, you will also be entitled to the 10-year/120,000-mile **Enhanced Oil Sludge Warranty Extension.**

The 8-year/unlimited mileage extended warranty and the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension are fully transferable to any subsequent owner and do not affect – and are in addition to – any other applicable warranty covering your vehicle.

During the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension period, Volkswagen will provide warranty coverage for engine repairs required because of oil sludge, as long as you can provide documentation of (i) use of oil meeting VW specification 502 00 or a synthetic oil certified as complying with VW specification 502 00 for all oil changes after your receipt of this letter, and (ii) oil changes at the intervals specified in the maintenance schedule for your vehicle. A detailed statement regarding coverage under the warranty extension is set forth in the enclosed Class Notice.

Volkswagen is providing a one-time \$25 oil change discount redeemable at any Volkswagen dealership within one (1) year from the date of Final Judicial Approval of the settlement. This entitles you to a \$25 discount off the price of an oil and filter change using oil that meets VW specification 502 00 or a synthetic oil certified as complying with VW specification 502 00. Please visit www.vwoilsludgesettlement.com to determine when this \$25 discount becomes available.

What We Would Like You to Do

- You must use oil meeting VW specification 502 00 or a synthetic oil certified as complying with VW specification 502 00 to be entitled to the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension.
- If you choose to use the oil recommended in your original owner's manual, you will remain eligible for the 8-year/unlimited mileage warranty extension, but you will not be eligible for the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension.
- Volkswagen strongly recommends that, (i) you follow the maintenance schedule in your owner's manual and have the engine oil changed at the prescribed oil change intervals, (ii) you use only engine oil meeting VW specification 502 00 or a synthetic oil certified as complying with VW specification 502 00, and (iii) keep records of the oil changes and oil used in order to obtain the benefit of the 10 year/120,000 mile extended warranty referred to above. If you do not follow these procedures, the Enhanced Oil Sludge Warranty Extension will not apply.
- A list of oils that (as of the printing date of this letter) meet VW specification 502 00 is included in the enclosed owner's manual supplement.
- As a reminder that oil meeting VW specification 502 00 is recommended for your vehicle, an engine compartment sticker with instructions for installing it on your vehicle is enclosed.
- Please remember: under some circumstances the engine oil should even be changed more frequently. Change oil more often if you drive mostly short distances, operate the vehicle in dusty areas or mostly under stop-and-go traffic conditions, or when you use your vehicle where temperatures stay below the freezing point for long periods of time.
- If your vehicle has symptoms of engine oil sludge, please contact your authorized Volkswagen dealer as soon as possible and arrange for an appointment, so that your vehicle can be serviced without delay.
- Please keep this letter with your Warranty Booklet and deliver it to any new owner, along with the owner's manual.

Reimbursement for Engine Repair or Engine Replacement

If you paid for sludge-related repairs or engine replacement in the past and have not been reimbursed, you may submit or re-submit your claim for reimbursement. Even if your claim was denied in the past, you may resubmit your claim to the Settlement Administrator.

If you can provide documentation of proper maintenance, you may be entitled to 100% reimbursement. If you cannot provide documentation of proper maintenance, you will be entitled to 50% reimbursement. The enclosed Class Notice explains how to make a claim for reimbursement.

We regret any inconvenience this matter has caused, and we wish you many more years of driving pleasure with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Group of America, Inc.

VIN# WVWPD63B14P
Case# 1:07-MD-01790

BENEFITS TO CURRENT AND FORMER OWNERS AND LESSEES

2001 – 2004 VOLKSWAGEN PASSAT WITH 1.8L TURBO ENGINE

- The August 2004 **8-year/unlimited mileage Extended Warranty** remains in effect (you may continue to use the oil recommended in your owner's manual).
- If you paid for sludge-related repairs or engine replacement in the past and have not been reimbursed, you may submit or re-submit your claim for reimbursement. Even if your claim was denied in the past, you may resubmit your claim to the Oil Sludge Settlement Administrator.
 - 100% Reimbursement with proper documentation regarding last two required oil changes
 - 50% Reimbursement without proper documentation regarding last two required oil changes
- In addition, if you are a current owner, you will have a **10-year/120,000-mile Enhanced Oil Sludge Warranty Extension** if you use VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00.
- If your vehicle suffers sludge-related damage in the future (10 years/120,000 miles), be advised that **any sludge-related repairs or engine replacements must be performed at an authorized Volkswagen dealer or they will not be covered.**
 - 100% Reimbursement with proper documentation of required oil changes
- You are entitled to a one-time \$25 discount off the price of an oil change at any authorized VW dealer using VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00, which must be used within one (1) year after the Final Judicial Approval Date.
- **IMPORTANT:** To protect your rights to the benefits of the Enhanced Oil Sludge Warranty Extension, you must:
 - a. Use the correct oil.
 - b. Change your oil according to the schedule in the owner's manual.
 - c. Keep your receipts and records of oil changes.

VIN# WVWPD63B14P
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VIN# WVWPD63B14P
Case# 1:07-MD-01790

NOTICE

2001 – 2004 VOLKSWAGEN PASSAT WITH 1.8L TURBO ENGINE

- You should use only VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00 in the 1.8L Turbo engine.
- The 1.8L Turbo engine requires quality engine lubrication (oil).
- Many synthetic oils provide better engine lubrication that can outlast most traditional petroleum-based oils.
- At the time of printing, all the engine oils Volkswagen is aware of that meet VW specification 502 00 are synthetic-based.
- If you do not use quality engine oil, long-term damage can occur that will require expensive engine repairs.
- Quality engine oil helps your vehicle's 1.8T engine run smoothly and helps prevent the formation of harmful sludge and deposits that can lead to expensive repairs.
- Engine damage caused by using the wrong engine oil is not covered by the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension.
- In order to be entitled to the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension, you must use oil that conforms to VW specification 502 00 or synthetic oil certified as complying with VW specification 502 00. You must maintain oil change records which document the use of VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00 at the specified service intervals to be eligible for the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension. If you choose to use the oil recommended in the owner's manual, you are still entitled to the benefits of the August 2004 8-year/unlimited mileage Extended Warranty.
- Any sludge related repairs or engine replacements must be performed at an authorized Volkswagen dealer or they will not be covered.



[REDACTED]
VIN# WWPDP63B14P
Case# 1:07-MD-01790

Engine Oil Supplement

**Volkswagen models with
1.8L Turbo engine**

VSUP4

Engine Oil for your 1.8L Turbo engine

NOTICE

2001 – 2004 VOLKSWAGEN PASSAT WITH 1.8L TURBO ENGINE

- You should use only VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00 in the 1.8L Turbo engine.
- The 1.8L Turbo engine requires quality engine lubrication (oil).
- Many synthetic oils provide better engine lubrication that can outlast most traditional petroleum-based oils.
- At the time of printing, all the engine oils Volkswagen is aware of that meet VW specification 502 00 are synthetic-based.
- If you do not use quality engine oil, long-term damage can occur that will require expensive engine repairs.
- Quality engine oil helps your vehicle's 1.8T engine run smoothly and helps prevent the formation of harmful sludge and deposits that can lead to expensive repairs.
- Engine damage caused by using the wrong engine oil is not covered by the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension.

- In order to be entitled to the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension, you must use oil that conforms to VW specification 502 00 or synthetic oil certified as complying with VW specification 502 00. You must maintain oil change records which document the use of VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00 at the specified service intervals to be eligible for the 10-year/120,000-mile Enhanced Oil Sludge Warranty Extension. If you choose to use the oil recommended in the owner's manual, you are still entitled to the benefits of the August 2004 8-year/unlimited mileage Extended Warranty.
- Any sludge related repairs or engine replacements must be performed at an authorized Volkswagen dealer or they will not be covered.

Engine oil specifications

The engine oil used in your 1.8L turbo engine needs to be the right kind of oil.

The 1.8L Turbo engine in your vehicle is a sophisticated power plant that was built to exacting specifications. This engine needs the right kind of engine oil that meets specifications

THE UNITED STATES DISTRICT COURT
DISTRICT OF MASSACHUSETTS

In re Volkswagen and Audi
Warranty Extension Litigation

: Docket No. 1:07-md-01790

This Document Relates to All Cases

TO ALL CURRENT AND FORMER OWNERS AND LESSEES OF MODEL YEAR 2001-2004 VOLKSWAGEN PASSAT VEHICLES EQUIPPED WITH 1.8 LITER TURBO ENGINES, IMPORTED OR DISTRIBUTED FOR SALE OR LEASE IN THE UNITED STATES BY VOLKSWAGEN OF AMERICA, INC.

This Notice advises you of a proposed Class Action Settlement of the above-captioned actions, the conditional certification of the Class, the Hearing before the Court to determine the fairness, adequacy and reasonableness of the proposed Settlement and the application of Class Counsel for fees, reimbursement of costs and expenses in the prosecution of these actions and incentive payments to the Representative Plaintiffs. This proposed Settlement is intended to resolve consolidated lawsuits related to complaints of oil sludge in affected Settlement Class Vehicles by providing certain cash reimbursements, making available the **Enhanced Oil Sludge Warranty Extension coverage** (10 years/120,000 miles) for sludge-related engine repairs or engine replacement, and providing **revised maintenance recommendations** concerning use of the proper engine oil.

YOU SHOULD READ THE ENTIRE NOTICE CAREFULLY BECAUSE YOUR LEGAL RIGHTS ARE AFFECTED WHETHER YOU ACT OR NOT. YOUR RIGHTS AND OPTIONS ARE EXPLAINED IN THIS NOTICE.

- For current owners or lessees, this package also includes a customer letter, a Supplement to your Owner's Manual with current information and recommendations regarding oil maintenance applicable to your Settlement Class Vehicle and an oil maintenance reminder sticker to be placed under the hood of your vehicle according to the enclosed instructions.
- Please place the Supplement in your Owner's Manual so that you and anyone servicing your vehicle will be in a position to observe and follow it and affix the oil maintenance reminder sticker under the hood of your vehicle according to the enclosed instructions.
- If you are not the current owner or lessee of the vehicle, please pass on this entire package to the current owner or lessee.

VWN4

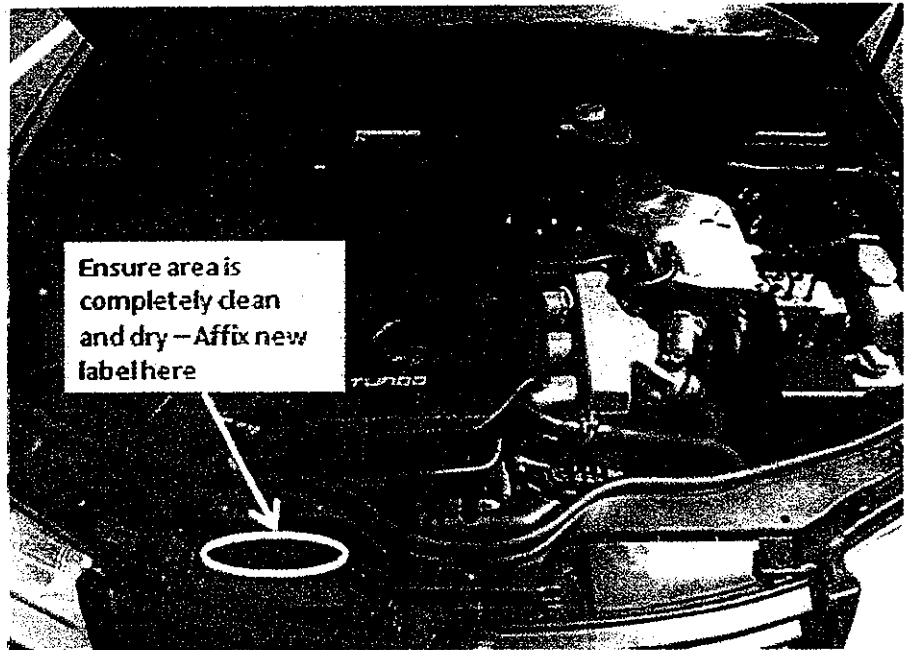
-1-

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Affix "Oil Specification" label as follows:

- Open hood
- Refer to the picture below
 - Thoroughly clean the area indicated by the circle
 - Ensure the area is completely dry
- Peel off protective backing of label
- Affix the new label in the area indicated

2001 – 2004 Volkswagen



It is **strongly recommended** that you use only VW specification 502 00 oil or a synthetic oil certified as complying with VW specification 502 00.

50200.OILSTICKER.2010

VST4

VIN# WVWPD63B14P2
Case# 1:07-MD-01790

Clinton, MD

Email: [REDACTED]

Work Number: [REDACTED]

To Whom It May Concern,

Thank you for contacting me and informing me of the class-action suit against Volkswagen of America.

I can't tell you how extremely disappointed I was to learn of the charges against VW. Further, I found it rather reprehensible that VW refuses to admit any wrong doing as it pertains to the matter; to me this is nothing short of LIES by omission.

Your letter truly came as a relief. Relief that I was not crazy!!! For the better part of the time that I owned my vehicle I've taken it to the dealer to have it repaired repeatedly and spent thousands. Time and time again there would be issues with the engine light coming on, the engine being dirty, sluggish etc. In addition, to engine problems I've had a huge amount of issues with the Anti-Freeze.

Not sure if you are aware but there is a specific type of Anti-Freeze that should ONLY be used for these models. I just found this out. Each summer I drove around with 2 containers of anti-freeze in my car because my engine would literally drink up the anti-freeze in the summer (and sometimes in the winter). Not a good look to be on the side of the road in the blazing hot summer with my 4 year old in the car frightened to death and me 4 months pregnant at the front of my car putting anti-freeze in the car. I mention this because it may be worth investigating the required or VWs failure to disclose the required type of Anti-Freeze needed for the 2001 - 2004 Passat models. When I got the letter my husband went on the internet and learned about the Anti-Freeze/coolant issues that these cars encounter.

I have to say in the tough economic times we live in paying for a car and insurance is daunting enough. However, when you are running a household, paying \$1000.00 a month for day care, and taking your car to the repair shop more than you can get your own hair done it leans along the lines of the company being a disgrace for not owning up to their failure to disclose this information sooner and the economic strain it has put on so many families.

Money was lost on this car in so many ways...clearly because it is NOT a reliable car...anytime I had to travel for work and/or pleasure...I would have to borrow a friend's car. All of this inconvenience when I'm paying for a \$30,000.00 and simultaneously paying huge repair bills. SHAMEFUL!

I feel like a parent that has been given wrong/mis-information about the type of medicine to provide to give ones child. At my hand I was putting in the wrong type of oil etc. and my car not only did not run better...it has gotten progressively WORSE. That is like giving your child medicine that you think will make them well, but is in fact only wreaking havoc on the child's heart. (As you know the heart of any car is of course the ENGINE).

That said, I feel regardless of the oil changes that I've had or did not have (who had time and money to go for oil changes regularly when you're paying \$300, \$400, \$700, \$1700 repair bills). Not to mention the lost time from work. In this economy people are afraid to even go on vacations.

The stress of taking off ALL THE TIME FOR CAR REPAIRS has quite an impact on a person and his/her ability to hold on to a job. If you don't have reliable transportation there are 50 to 60 people who do and will kill to replace you. In 2007, I was contracting for the government. If I took off for car repairs. I did not get paid for that time away from work - needless to reiterate what a "money-pit" this car is!

Again, regardless of the last two oil changes I'm asking that any services that I've had done on the car outside of tire changes should be paid in full. For Pete's sake – it is the least you can do!

It is deplorable that after paying \$30,000.00 for a vehicle the company that produces that car has little to no regard for the people who have invested in their company. VW has blatantly lied to or failed to provide ample proper information as to how to maintain this vehicle and to me this is nothing short of false advertisement. VW is Germany's answer to the Toyota debacle. I am prepared to report this issue to my local congressman, my local chamber of commerce, the better business bureau and contacting all of the major cable news shows MSNBC, CNN, FOX News to see if they can #1 alert the public and #2 expose VW!

Even more annoying is that the dealerships had no clue about the matter??? Very hard for me to believe ... I think they were simply grateful to get the business related to "engine problems" and they too failed to communicate the needed oil and anti-freeze/coolant etc. that this make and model required. I'm sure engine repairs have become "cash-cows" for VW dealerships.

It is hoped that after reading my letter and reviewing the invoices that I am reimbursed, IN-FULL, soonest. (as I am 6 months pregnant with a four-year-old son, the engine light is currently ON now and I need to get rid of this LEMON and buy a real car)!!!!

Please feel free to contact me directly if you have any questions and/or if I can provide any additional information/documentation.

IMPORTANT NOTE: Unable to pull all auto service invoices because two of your dealerships that serviced my car from 2004 to 2007 have since gone out of business:

Koons Volkswagen
4725 Auth Place
Marlow Heights, MD 20746

McCullough Metro Motors
5001 Auth Way
Marlow Heights, MD 20746

Unclear how many hundreds of dollars were spent at these dealerships (above) between 2004 and 2007.

I thank you for your time. I appreciate your consideration.

Best,
[REDACTED]

Prepared to contact:

CNN News
MSNBC News
Fox News
WTOP News
Maryland Chamber of Commerce
Maryland Baltimore Better Business Bureau
5th District Maryland, United States Congressman Steny Hoyer
Sherman A. Williams, Executive Secretary to the President of the United States

**ALL of the
following
invoices
were**

PAID in FULL!

VIN# WWYPD63B14P2
Case# 1:07-MD-01790



Koons Volkswagen

4725 Auth Place
Marlow Heights, MD 20746
Phone 301 899-5400 Toll Free 866-VW KOONS
www.jkoons3.com

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO.	312372	ADVISOR	DAVID	579	TAG NO.	5358	INVOICE DATE	08/07/07	INVOICE NO.	VWCS472668
		LABOR RATE		LICENSE NO.		MILEAGE	57,856	COLOR	BLACK/ANTH	STOCK NO.
		YEAR / MAKE / MODEL	04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC				DELIVERY DATE	05/10/04	DELIVERY MILES	50
		VEHICLE I.D. NO.	W V W P D 6 3 B 1 4 P				SELLING DEALER NO.		PRODUCTION DATE	
		F. T. E. NO.		P. O. NO.			R. O. DATE	08/07/07		
COMMENTS										MO: 57857

LABOR & PARTS						
J# 1	00VWZFLYR1	LOF SPECIAL	TECH(S):768	INTERNAL		
		LUBE OIL FILTER SPECIAL COUPON				
		WITH 27 POINT CK				
		MAINT				
		COMPLETED LOF AND 27 POINT CK				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE		
JOB # 1	1	068-115-561-B	OIL FILTER		INTERNAL	
JOB # 1	1	N-908-132-02	SCREW		INTERNAL	
JOB # 1	1	90	SOLVENT		INTERNAL	
JOB # 1	5	ZVW-352-540-S	ENGINE OIL		INTERNAL	
				JOB # 1 TOTAL PARTS	0.00	
				JOB # 1 TOTAL LABOR & PARTS	0.00	
J# 2	03VWZ	STEERING GEN	TECH(S):768	50.00		
		FRONT LEFT TIRE FLAT, TIRE IN TRUNK				
		REPLACE BOTH FRONT TIRES				
		REAR TIRES ON ORDER				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE		
JOB # 2	4	0-352-209	195/65R15	95.00	380.00	
				JOB # 2 TOTAL PARTS	380.00	
				JOB # 2 TOTAL LABOR & PARTS	430.00	
J# 3	08VWZ	CHASSIS GENERAL	TECH(S):768	47.50		
		CHECK EXTERIOR LIGHTS				
		REPLACE RIGHT LOW BEAM BULB				
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE		
JOB # 3	1	N-103-201-02	BULB	22.91	22.91	
				JOB # 3 TOTAL PARTS	22.91	
				JOB # 3 TOTAL LABOR & PARTS	70.41	
MISC	CODE	DESCRIPTION	CONTROL NO			
JOB # 1	VCPD	COUPON PARTS \$-VW		-40.00	-40.00	
				TOTAL - MISC	-40.00	

PARTS AND LABOR ARE WAR-
RANTED FOR A MINIMUM PERIOD OF
90 DAYS OR 4000 MILES WHICHEVER
OCCURS FIRST. YOUR SPECIFIC
WARRANTY MAY VARY BY MANUFAC-
TURER. CONSULT YOUR OWNERS
MANUAL FOR DETAILS.

BODY SHOP LIMITED WARRANTY

BODY SHOP WILL WARRANTY ALL
COLLISION REPAIRS AND REFINISH
WORKMANSHIP FROM DATE OF
COMPLETION OF REPAIRS FOR 1
YEAR (12 MONTHS).



Koons Volkswagen

4725 Auth Place
Marlow Heights, MD 20746
Phone 301 899-5400 Toll Free 866-VW KOONS
www.jkoons3.com

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	579	TAG NO. 5358	INVOICE DATE 08/07/07	INVOICE NO. VWCS472668
CLINTON, MD	LABOR RATE	LICENSE NO.	MILEAGE 57,856	COLOR BLACK/ANTH	STOCK NO.
	YEAR / MAKE / MODEL	04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC		DELIVERY DATE 05/10/04	DELIVERY MILES 50
	VEHICLE I.D. NO.	W V W P D 6 3 B 1 4 P		SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.		R. O. DATE 08/07/07	
COMMENTS					MO: 57857

TOTALS

* CASH CHECK CHARGE *
* INITIALS DATE TIME *

TOTAL LABOR..... 97.50
TOTAL PARTS..... 402.91
TOTAL SUBLET..... 0.00
TOTAL G.O.G..... 0.00
TOTAL MISC CHG..... 0.00
TOTAL MISC DISC..... -40.00
TOTAL TAX..... 18.15

TOTAL INVOICE \$ 478.56

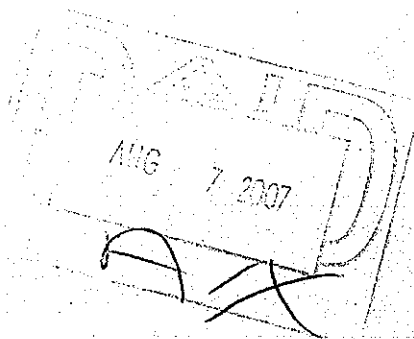
WE AT KOONS VW THANK YOU FOR YOUR BUSINESS. IF FOR ANY REASON YOU ARE NOT COMPLETELY HAPPY, PLEASE NOTIFY US SO WE MAY ADDRESS YOUR CONCERNS. WE AT KOONS ARE STRIVING FOR YES'S AND TENS
PLEASE CONTACT KEVIN FLUKE SERVICE AND PARTS DIRECTOR
THANK YOU AGAIN FOR YOUR BUSINESS
PARTS AND LABOR WARRANTY 12MONTHS OR 12000 MILE

PARTS AND LABOR ARE WARRANTED FOR A MINIMUM PERIOD OF 90 DAYS OR 4000 MILES WHICHEVER OCCURS FIRST. YOUR SPECIFIC WARRANTY MAY VARY BY MANUFACTURER. CONSULT YOUR OWNERS MANUAL FOR DETAILS.

BODY SHOP LIMITED WARRANTY

BODY SHOP WILL WARRANTY ALL COLLISION REPAIRS AND REFINISH WORKMANSHIP FROM DATE OF COMPLETION OF REPAIRS FOR 1 YEAR (12 MONTHS).

CUSTOMER SIGNATURE



ROONS PONTIAC BUICK
4725 AUTH PLACE
MORRIS HEIGHT RD 20745

DATE: 06/07/07 TIME: 17:06
MEMO: 619717 00469 TERM: 0005
S-A-L-E-S D-R-A-F-T

REF: 3430 BCH: 419
CD TYPE: AX
TR TYPE: PR
INV#:
AMOUNT: \$478.56

ACCT: *****
AP: 521750 EXP: ****

CARDMEMBER ACKNOWLEDGES RECEIPT OF
GOODS AND/OR SERVICES IN THE AMOUNT OF
THE TOTAL SHOWN HEREON AND AGREES TO
PERFORM THE OBLIGATIONS SET FORTH BY THE
CARDMEMBER'S AGREEMENT WITH THE ISSUER

X
TOP COPY-MERCHANT BOTTOM COPY-CUSTOMER

CUSTOMER COPY - NO SIGNATURE

VIN# WVWPD63B14P
Case# 1:07-MD-01790



Koons Volkswagen

4725 Auth Place
Marlow Heights, MD 20746
Phone 301 899-5400 Toll Free 866-VW KOONS
www.jkoon3.com

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO.	312372	ADVISOR	DAVID	579	TAG NO.	5358	INVOICE DATE	08/08/07	INVOICE NO.	VWCS472817
		LABOR RATE		LICENSE NO.		MILEAGE	57,890	COLOR	BLACK/ANTH	STOCK NO.
CLINTON, MD		YEAR / MAKE / MODEL	04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC				DELIVERY DATE	05/10/04	DELIVERY MILES	50
		VEHICLE I.D. NO.	W V W P D 6 3 B 1 4 P				SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		P.O. NO.			R.O. DATE	08/08/07		
COMMENTS										MO: 57892

LABOR & PARTS
J# 1 03VWZ

STEERING GEN
REPLACE BOTH REAR TIRES
COMPLETE

TECH(S):768

50.00

JOB # 1 TOTAL LABOR & PARTS

50.00

TOTALS

* CASH *
* CHECK *
* CHARGE *
* INITIALS *
* DATE *
* TIME *

TOTAL LABOR.... 50.00
TOTAL PARTS.... 0.00
TOTAL SUBLET.... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 50.00

PARTS AND LABOR ARE WAR-
RANTED FOR A MINIMUM PERIOD OF
90 DAYS OR 4000 MILES WHICHEVER
OCCURS FIRST. YOUR SPECIFIC
WARRANTY MAY VARY BY MANUFAC-
TURER. CONSULT YOUR OWNERS
MANUAL FOR DETAILS.

BODY SHOP

LIMITED WARRANTY

BODY SHOP WILL WARRANTY ALL
COLLISION REPAIRS AND REFINISH
WORKMANSHIP FROM DATE OF
COMPLETION OF REPAIRS FOR 1
YEAR (12 MONTHS).

WE AT KOONS VW THANK YOU FOR YOUR BUSINESS. IF FOR ANY
REASON YOU ARE NOT COMPLETELY HAPPY, PLEASE NOTIFY US SO WE
MAY ADDRESS YOUR CONCERNS. WE AT KOONS ARE STRIVING FOR
YES'S AND TENS
PLEASE CONTACT KEVIN FLUKE SERVICE AND PARTS DIRECTOR
THANK YOU AGAIN FOR YOUR BUSINESS
PARTS AND LABOR WARRANTY 12MONTHS OR 12000 MILE

CUSTOMER SIGNATURE

AUG 8 2007

A/K

KOLNS PONTIAC BUICK
4725 AUTH PLACE
MARLOW HEIGHT MD 20746

DATE: 08/08/07 TIME: 16:07
MERH: 619747299469 TERM: 0005
S-A-L-E-S D-R-A-F-T

REF: 3438 BCH: 420
CD TYPE: AX
TR TYPE: PR
INV#:
AMOUNT: \$50.00

ACCT: *****
AP: 526365 EXP: ****

CARDMEMBER ACKNOWLEDGES RECEIPT OF
GOODS AND/OR SERVICES IN THE AMOUNT OF
THE TOTAL SHOWN HEREON AND AGREES TO
PERFORM THE OBLIGATIONS SET FORTH BY THE
CARDMEMBER'S AGREEMENT WITH THE ISSUER

Y
TOP COPY - MERCHANT BOTTOM COPY - CUSTOMER

CUSTOMER COPY - NO SIGNATURE.

VIN# WWYPD63B14P2
Case# 1:07-MD-01790



McCullough Metro Motors

5001 AUTH WAY
MARLOW HEIGHTS, MD 20746
301-423-2200
www.mccmetro.com



mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO.	312372	ADVISOR	DAVID	TAG NO.	8452	INVOICE DATE	12/17/07	INVOICE NO.	VWCS485160
		LABOR RATE		MILEAGE	63,661	COLOR	BLACK/ANTH	STOCK NO.	
		YEAR / MAKE / MODEL	04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC			DELIVERY DATE	05/10/04	DELIVERY MILES	50
		VEHICLE I.D. NO.	W V W P D 6 3 B 1 4 P			SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		P.O. NO.		R.O. DATE	12/17/07		
		COMMENTS							

MO: 63662

LABOR & PARTS
J# 1 06VWZ ENG GENERAL TECH(S):650 188.71
VEH WONT START
REPLACE FUEL PUMP

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	8E0-906-087-E	FUEL PUMP	309.90
JOB # 1 TOTAL PARTS				309.90
JOB # 1 TOTAL LABOR & PARTS				498.61

J# 2 02VWZ CAMPAIGNS-GEN TECH(S):650 WARRANTY
N4 CAMPAIGN
CAMPAIGN
REPLACE BRAKE LIGHT SWITCH
N412

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2	1	PKN4P	N4 PASSAT	
JOB # 2	1	1K2-945-511-NAR	SWITCH	
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

J# 3 02VWZ1 CAMPAIGN TECH(S):650 WARRANTY
R2 CAMPAIGN
CAMPAIGN
INSTALL GROUND TO DRIVERS SIDE HEATER ELEMENT
R212

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1	PKM2	M2 CAMPAIGN	
JOB # 3	1	1JM-971-396	HARNES	
JOB # 3	1	N-020-902-2	TIE WRAP	
JOB # 3	2	N-020-904-8	TIE WRAP	
JOB # 3 TOTAL PARTS				0.00
JOB # 3 TOTAL LABOR & PARTS				0.00

J# 4 02VWZ2 CAMPAIGN TECH(S):650 WARRANTY
R3 CAMPAIGN
CAMPAIGN
REPLACE PASS SEAT HEATER SWITCH
R312

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 4	1	PKM3	M3 CAMPAIGN	
JOB # 4	1	3B0-963-564-K-01C	SWITCH	
JOB # 4 TOTAL PARTS				0.00
JOB # 4 TOTAL LABOR & PARTS				0.00

J# 5+01VWZ060K 60000 MILE SERVICE TECH(S):650 148.10
CUSTOMER REQUESTS 60000 MILE SERVICE
60000 MILE SERVICE COMPLETED

PARTS AND LABOR ARE WAR-
RANTED FOR A MINIMUM PERIOD OF
90 DAYS OR 4000 MILES WHICHEVER
OCCURS FIRST. YOUR SPECIFIC
WARRANTY MAY VARY BY MANUFAC-
TURER. CONSULT YOUR OWNERS
MANUAL FOR DETAILS.

BODY SHOP
LIMITED WARRANTY
BODY SHOP WILL WARRANTY ALL
COLLISION REPAIRS AND REFINISH
WORKMANSHIP FROM DATE OF
COMPLETION OF REPAIRS FOR 1
YEAR (12 MONTHS).



McCullough Metro Motors

5001 AUTH WAY
MARLOW HEIGHTS, MD 20746
301-423-2200
www.mccmetro.com



mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	TAG NO. 579 8452	INVOICE DATE 12/17/07	INVOICE NO. VWCS485160
CLINTON, MD	LABOR RATE	LICENSE NO.	MILEAGE 63,661	COLOR BLACK/ANTH
	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC			DELIVERY DATE 05/10/04
	VEHICLE I.D. NO. W V W P D 6 3 B 1 4 P			DELIVERY MILES 50
	F.T.E. NO.			SELLING DEALER NO.
		P.O. NO.	R.O. DATE 12/17/07	PRODUCTION DATE
COMMENTS				

MO: 63662

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 5	1		068-115-561-B	OIL FILTER	9.78
JOB # 5	1		N-908-132-02	SCREW	2.44
JOB # 5	1		90	SOLVENT	1.99
JOB # 5	5		ZVW-352-540-S	ENGINE OIL	33.60
JOB # 5	1		1H0-819-644-B	FILTERELEM	26.96
JOB # 5 TOTAL PARTS					74.77
JOB # 5 TOTAL LABOR & PARTS					222.87

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	VSS	SHOP SUPPLIES-VW	
JOB # A	VEF	ENVIRONMMNTAL/PROCESSING FEE	
TOTAL - MISC			15.00

COMMENTS
NDRP

RECOMMENDATIONS
CAM TENSIONER SEAL 615.00
FRONT BRAKE PADS
RIGHT AND LEFT BRAKE LIGHT BULBS
265.00

TOTALS	

* CASH	CHECK
* INITIALS	DATE

TOTAL LABOR	336.81
TOTAL PARTS	384.67
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG	15.00
TOTAL MISC DISC	0.00
TOTAL TAX	19.74
TOTAL INVOICE \$	756.22

WE AT MCCULLOUGH VW THANK YOU FOR YOUR SERVICE BUSINESS IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT US SO WE MAY ADDRESS YOUR CONCERNS. WE ARE STRIVING FOR YES'S AND TEN'S PLEASE CONTACT KEVIN FLUKE SERVICE AND PARTS DIRECTOR THANK YOU AGAIN FOR YOUR BUSINESS PARTS AND LABOR WARRANTY 12MONTHS OR 12000 MILE

CUSTOMER SIGNATURE

P A I D
DEC 17 2007
CHECK CASH CHARGE

P A I D
DEC 17 2007
CHECK CASH CHARGE

ACME FORD - BUICK
6721 BIRCH PLANE
MONTICELLO, MD 21114

REF: 4768 BCR: 522
CD TYPE: VI
TR TYPE: MP
INCH:
AMOUNT: \$756.22

HOLD: [REDACTED] .00
121 324009
V-CODE: CV12 MATCH

CARDHOLDER ACKNOWLEDGES RECEIPT OF
GOODS AND/OR SERVICES IN THE AMOUNT OF
THE TOTAL SHOWN HEREON AND AGREES TO
PERFORM THE OBLIGATIONS SET FORTH BY THE
CARDHOLDER'S AGREEMENT WITH THE ISSUER
THANK YOU FOR USING [REDACTED]

TOP COPY: [REDACTED] BOTTOM COPY: CUSTOMER

CUSTOMER COPY - NO SIGNATURE

VIN# WVWPD63B14P2
Case# 1:07-MD-01790



McCullough Metro Motors

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301-423-2200
www.mccmetro.com



mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO.	312372	ADVISOR	DAVID	TAG NO.	579	702	INVOICE DATE	03/26/08	INVOICE NO.	VWCS493767
		LABOR RATE		LICENSE NO.		MILEAGE	67,778	COLOR	BLACK/ANTH	STOCK NO.
		YEAR / MAKE / MODEL	04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC				DELIVERY DATE	05/10/04	DELIVERY MILES	50
		VEHICLE I.D. NO.	W V W P D 6 3 B 1 4 P				SELLING DEALER NO.		PRODUCTION DATE	
		F.T.E. NO.		P.O. NO.			R.O. DATE	03/26/08	REPRINT#	1
RE		COMMENTS								

MO: 67781

LABOR & PARTS
J# 1 06VWZ ENG GENERAL TECH(S):650 250.51
CHECK ENGINE LIGHT ON FLASHING
DIAG. REPLACE NUMBER THREE AND FOUR IGNITION COILS, REPLACE
SPARK PLUGS

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 1	2		06B-905-115-R	IGNIT.COIL		39.25
JOB # 1	4		101-000-063-AA	SPARK PLUG		24.80
JOB # 1 TOTAL PARTS						177.70
JOB # 1 TOTAL LABOR & PARTS						428.21

J# 2 05VWZ BRAKES GENERAL TECH(S):650 0.00
REPLACE FRONT BRAKE PADS
NO SERVICE PERFORMED

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 2 TOTAL PARTS						0.00
JOB # 2 TOTAL LABOR & PARTS						0.00

J# 3+06VWZZ2 ENGINE GENERAL TECH(S):650 148.10
REPLACE DRIVE BELT AND A/C BELT
COMPLETE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 3	1		06B-903-137-E	RIBBEDBELT		24.48
JOB # 3	1		06B-260-849-A	RIBBEDBELT		25.13
JOB # 3 TOTAL PARTS						49.61
JOB # 3 TOTAL LABOR & PARTS						197.71

J# 4+06VWZ3 ENGINE TECH(S):650 409.64
REPLACE CAM TENSOR SEAL AND VALVE COVER GASKET
COMPLETE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 4	1		058-198-025-A	GASKET SET		43.24
JOB # 4	1		058-198-217	GASKET SET		13.70
JOB # 4 TOTAL PARTS						56.94
JOB # 4 TOTAL LABOR & PARTS						466.58

J# 5+04VWZ DRIVE AXLE GEN TECH(S):650 453.19
REPLACE BOTH FRONT OUTER CV BOOTS - TORN
COMPLETE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE
JOB # 5	2		3B0-498-203-D	BOOT		50.84
JOB # 5 TOTAL PARTS						101.68
JOB # 5 TOTAL LABOR & PARTS						554.87

PARTS AND LABOR ARE WARR-
RANTED FOR A MINIMUM PERIOD OF
90 DAYS OR 4000 MILES WHICHEVER
OCCURS FIRST. YOUR SPECIFIC
WARRANTY MAY VARY BY MANUFAC-
TURER. CONSULT YOUR OWNERS
MANUAL FOR DETAILS.

BODY SHOP LIMITED WARRANTY

BODY SHOP WILL WARRANTY ALL
COLLISION REPAIRS AND REFINISH
WORKMANSHIP FROM DATE OF
COMPLETION OF REPAIRS FOR 1
YEAR (12 MONTHS).



McCullough Metro Motors

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301-423-2200
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mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	TAG NO. 579 702	INVOICE DATE 03/26/08	INVOICE NO. VWCS493767
	LABOR RATE	MILEAGE 67,778	COLOR BLACK/ANTH	STOCK NO.
CLINTON, MD	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC	DELIVERY DATE 05/10/04	DELIVERY MILES 50	
	VEHICLE I.D. NO. W V W P D 6 3 B 1 4 P	SELLING DEALER NO.	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 03/26/08	REPRINT# 1
COMMENTS				

MO: 67781

LABOR & PARTS
J# 6+41VWZ BODY ELEC GENERAL TECH(S):650 0:00
REPLACE LEFT AND RIGHT BRAKE LIGHT BULBS COMPLETE

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 6	3		N-102-510-01	BULB	6.36
JOB # 6 TOTAL PARTS					19.08
JOB # 6 TOTAL LABOR & PARTS					19.08

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	VSS	SHOP SUPPLIES-VW		25.00
JOB # A	VEF	ENVIRONMENTAL/PROCESSING FEE		7.00
TOTAL - MISC				32.00

COMMENTS
650

RECOMMENDATIONS
INTAKE SERVICE 199.00
POWER STEERING FLUID FLUSH 199.00
BRAKE FLUID FLUSH 159.00
COOLANT FLUSH 159.00

TOTALS

* CASHCHARGE *
* INITIALS 3/27 DATETIME *

TOTAL LABOR	1261.44
TOTAL PARTS	405.01
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	32.00
TOTAL MISC DISC	0.00
TOTAL TAX	25.81

TOTAL INVOICE \$ 1724.26

WE AT MCCULLOUGH VW THANK YOU FOR YOUR SERVICE BUSINESS IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED PLEASE CONTACT US SO WE MAY ADDRESS YOUR CONCERNS. WE ARE STRIVING FOR YES'S AND TEN'S PLEASE CONTACT KEVIN FLUKE SERVICE AND PARTS DIRECTOR THANK YOU AGAIN FOR YOUR BUSINESS PARTS AND LABOR WARRANTY 12MONTHS OR 12000 MILE

CUSTOMER SIGNATURE

P A I D
MAR 27 2008
CHECK CASH CHARGE



McCullough Metro Motors

5001 AUTH WAY
MARLOW HEIGHTS, MD 20746
301-423-2200
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mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	579	TAG NO. 6541	INVOICE DATE 04/04/08	INVOICE NO. VWCS494567
	LABOR RATE	LICENSE NO.	MILEAGE 68,138	COLOR BLACK/ANTH	STOCK NO.
CLINTON, MD	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT/GLS AUTOMATIC			DELIVERY DATE 05/10/04	DELIVERY MILES 50
	VEHICLE I.D. NO. WVWPD63B14P			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 04/04/08	
	COMMENTS				

MO: 68139

LABOR & PARTS
J# 1 14VWZ001 BG INDUCT SERVICE TECH(S):650 104.55
CUSTOMER REQUEST INDUCTION SERVICE
PERFORM INDUCTION SERVICE
BG Induction Service All

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1	K2902	INTAKE CLE	75.50
JOB # 1 TOTAL PARTS				75.50
JOB # 1 TOTAL LABOR & PARTS				180.05

J# 2 06VWZ ENG GENERAL TECH(S):650 0.00
SEEMS SLUGGISH ACCEL
SEE LINE 1

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS				0.00
JOB # 2 TOTAL LABOR & PARTS				0.00

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	VSS	SHOP SUPPLIES-VW	7.00
JOB # A	VEF	ENVIRONMENTAL/PROCESSING FEE	7.00
TOTAL - MISC			14.00

COMMENTS
WAIT BY 4:00PM

TOTALS

TOTAL LABOR	104.55
TOTAL PARTS	75.50
TOTAL SUBLET	0.00
TOTAL G.O.G.	0.00
TOTAL MISC CHG.	14.00
TOTAL MISC DISC	0.00
TOTAL TAX	4.95

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TOTAL INVOICE \$ 199.00

P A I D
APR 14 2008
CHECK CASH CHARGE

CUSTOMER SIGNATURE

- ~~1. INTAKE SERVICE 199.00~~ ^{Paid}
~~2. POWER STEERING FLUID FLUSH 199.00~~
~~3. BRAKE FLUID FLUSH 159.00~~
~~4. COOLANT FLUSH 159.00~~

VIN# WWYPD63B14P
Case# 1:07-MD-01790

As stated
in cover letter
there is an
issue with the
Anti-freeze
too!

(E=ENTER)

Recommended services
but I could not
afford to have items
#2 - #4 performed.

→ Coolant issue / anti-freeze
(Same issue as oil; should
use Passat recommended, but
they have yet to communicate
what that is.)



McCullough Metro Motors

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MARLOW HEIGHTS, MD 20746
301-423-2200
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mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	TAG NO. 579	INVOICE DATE 08/28/08	INVOICE NO. VWCS506647
CLINTON, MD	LABOR RATE	LICENSE NO.	MILEAGE 74,955	COLOR BLACK/ANTH
	YEAR / MAKE / MODEL 04 / VOLKSWAGEN / PASSAT / 4 DOOR SEDAN	VEHICLE I.D. NO. W V W P D 6 3 B 1 4 P	DELIVERY DATE 05/10/04	DELIVERY MILES 50
	F.T.E. NO.	P.O. NO.	SELLING DEALER NO.	PRODUCTION DATE
	COMMENTS		R.O. DATE 08/27/08	

MO: 74956

LABOR & PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	
J# 1 00VWZFLYR1 LOF SPECIAL LUBE OIL FILTER SPECIAL COUPON WITH 27 POINT CK MAINT COMPLETED LOF AND 27 POINT CK			TECH(S):325	25.00	
PARTS					
JOB # 1	1	068-115-561-B	OIL FILTER	10.35	
JOB # 1	1	90	SOLVENT	1.99	
JOB # 1	5	2VW-352-540-S	ENGINE OIL	7.18	
JOB # 1	1	N-908-132-02	SCREW	2.50	
JOB # 1 TOTAL PARTS				50.74	
JOB # 1 TOTAL LABOR & PARTS				75.74	
J# 2 05VWZ			TECH(S):325	0.00	
BRAKES GENERAL CHECK BRAKES, WARNING LIGHT ON NO PROBLEM FOUND					
PARTS					
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	
J# 3 02VWZ			TECH(S):325	WARRANTY	
CAMPAIGNS-GEN R5 CAMPAIGN CAMPAIGN INSTALL PASS HAT SHIELD 26152399 VWE					
PARTS					
JOB # 3	1	3B0-825-676	HEAT SHIELD	WARRANTY	
JOB # 3	2	N-908-235-01	SCREW	WARRANTY	
JOB # 3 TOTAL PARTS				0.00	
JOB # 3 TOTAL LABOR & PARTS				0.00	
J# 4 02VWZ1			TECH(S):325	WARRANTY	
CAMPAIGN P9 CAMPAIGN CAMPAIGN REPLACE POLLEN FILTER HOUSING 51655599 WVO					
PARTS					
JOB # 4	1	PKP9	P9 CAMPAIGN	WARRANTY	
JOB # 4	1	AKD-497-010-04-NARP	SEALING CO	WARRANTY	
JOB # 4 TOTAL PARTS				0.00	
JOB # 4 TOTAL LABOR & PARTS				0.00	
MISC					
JOB # A		VSS	SHOP SUPPLIES-VW	CONTROL NO.	2.50

PAGE 1 OF 2

(CONTINUED ON NEXT PAGE) 12:56pm



McCullough Metro Motors

5001 AUTH WAY
MARLOW HEIGHTS, MD 20746
301-423-2200
www.mccmetro.com



mazda

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CUSTOMER NO. 312372	ADVISOR DAVID	TAG NO. 579	INVOICE DATE 08/28/08	INVOICE NO. VWCS506647
CLINTON, MD	LABOR RATE	LICENSE NO.	MILEAGE 74,955	COLOR BLACK/ANTH
	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT/4 DOOR SEDAN			DELIVERY DATE 05/10/04
	VEHICLE I.D. NO. W V W P D 6 3 B 1 4 P			DELIVERY MILES 50
	F.T.E. NO.			SELLING DEALER NO.
BUSINESS PHONE		P.O. NO.	R.O. DATE 08/27/08	PRODUCTION DATE
COMMENTS				

MO: 74956

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
JOB # A VEF ENVIRONMENTAL/PROCESSING FEE
TOTAL - MISC 3.00
5.50
TOTALS-----

* CASHCHECKCHARGE *
* INITIALSDATETIME *

TOTAL LABOR..... 25.00
TOTAL PARTS..... 50.74
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 5.50
TOTAL MISC DISC 0.00
TOTAL TAX..... 3.20

TOTAL INVOICE \$ 84.44

PARTS AND LABOR ARE WAR-
RANTED FOR A MINIMUM PERIOD OF
90 DAYS OR 4000 MILES WHICHEVER
OCCURS FIRST. YOUR SPECIFIC
WARRANTY MAY VARY BY MANUFAC-
TURER. CONSULT YOUR OWNERS
MANUAL FOR DETAILS.

BODY SHOP
LIMITED WARRANTY

BODY SHOP WILL WARRANTY ALL
COLLISION REPAIRS AND REFINISH
WORKMANSHIP FROM DATE OF
COMPLETION OF REPAIRS FOR 1
YEAR (12 MONTHS).

CUSTOMER SIGNATURE

P A I D
AUG 28 2008
CHECK CASH CHARGE

Invoice #

7302

Estimate Ref # 0

Date Printed: 08/30/2008
3:18 pm

ALEXANDRIA SUNOCO

5412 DUKE STREET
ALEXANDRIA, VA 22304-0000
Phone: (703) 212-0608

Page 1 of 1

VIN# WVWPD63B14P
Case# 1:07-MD-01790

"STATE & EMISSION INSPECTIONS"

Invoice

Hat/ref #

Promised Time: 8/30/08 3:02 pm

2004 VOLKSWAGEN PASSAT L4 1.8L 1781CC FI GAS T AWM

VIN:

Date Written: 08/30/2008

License:

Mileage In: 74969

Written by: YARED

Unit #:

Mileage Out: 74969

Save Old Parts: No

DOM:

TEMPLE HILLS MD, MD

Job Name	Description	Qty	List	Extended
Job #1	COMPELET BRAKES			
Labor -- GEN	Work Requested - COMPELET BRAKES			\$280.00
Work Performed - REPLACE FRONT BRAKE PADS REPLACE REAR BRAKE PADS. REPLACE FRONT BRAKE ROTOR.				
Part --	FRONT PADS	1.00	\$44.56	\$44.56
Part --	FRONT BRAKE ROTOR	2.00	\$72.96	\$145.92
Part --	REAR PADS	1.00	\$64.89	\$64.89
Job Subtotal :				\$535.37

Parts: \$255.37
Labor: \$280.00
Sublet: \$0.00
Misc: \$0.00
Discount: \$0.00
Hazmat: \$0.00
Supplies: \$21.41
Tax: \$11.49
Total: \$568.27

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____ Time _____

Invoice #

7738**ALEXANDRIA SUNOCO**

5412 DUKE STREET

ALEXANDRIA, VA 22304-0000

Phone: (703) 212-0608

Estimate Ref # 0

Date Printed: 11/18/2008

12:21 pm

VIN# WVWPD63B14P
Case# 1:07-MD-01790**"STATE & EMISSION INSPECTIONS"****Invoice**

Hat/ref #

Promised Time: 11/18/08 12:17 pm

2004 VOLKSWAGEN PASSAT L4 1.8L 1781CC FI GAS T AWM

VIN:

Date Written: 11/18/2008

License:

Mileage In: 78359

Written By: YARED

Unit #:

Mileage Out: 78359

Save Old Parts: No

DOM:

CLINTON, MD

Home:

Job Name	Description	Qty	List	Extended
Job #1	MISFIRE CYLINDER 1			
Labor -- GEN	Work Requested - MISFIRE CYLINDER 1			\$165.00
Work Performed - REPLACE CYLINDER 1 IGNITION COIL				
REPLACE SPARKPLUGS.				
FUEL INJECTION SERVICE				
CHECK ALL FLUIDS.				
Part --	IGNITION COIL	1.00	\$56.98	\$56.98
Part --	SPARKPLUGS	4.00	\$15.89	\$63.56
Job Subtotal :				\$285.54

Parts: \$120.54
 Labor: \$165.00
 Sublet: \$0.00
 Misc: \$0.00
 Discount: \$0.00
 Hazmat: \$0.00
 Supplies: \$11.42
 Tax: \$5.42
Total: \$302.38

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____ Time _____

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Customer ID: [REDACTED]
Name: [REDACTED]
Address: [REDACTED]
Address 2: [REDACTED]
City, State, Zip/Postal Code: CLINTON, MD, [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Other Phone: () - [REDACTED]
Tax Exempt #:

Year: 04
Make: VOLKSWAGEN
Model: PASSAT
Lic No: [REDACTED]
VIN: WVW9D63B14P
Color: BLACK
Engine: L4-1781cc 1.8L
Mileage In: 83908

Date/Time: 03/23/09 14:00:26
Estimate #: 197348
Invoice #: 124699
Key Tag:
PO Number:
Email Address:
Fleet/Wholesale: N

Mileage Out: 83908

Service comments:

Qty.	Part #	RFR	Loc	Description	List	Labor	Total
SHOP SUPPLIES							
1	SHOP SUPPLY		A	SHOP SUPPLIES	0.00	0.00	0.00
				TOTAL SHOP SUPPLIES:		0.00	
OIL CHANGE							
1	OF DISCOUNT			OF DISCOUNT	(5.00)	0.00	(5.00)
1	OF		F	OIL CHANGE 5W30	18.99	11.00	29.99
1	S3569		* F	OIL FILTER	0.00	0.00	0.00
				TOTAL OIL CHANGE:		24.99	

*** Customer Wishes To Discard Old Parts ***

PAY	AMOUNT	SUB TOTAL	24.99
CASH	26.00	SALES TAX	0.84
CHANGE	(0.17)	GRAND TOTAL	25.83

TECH: 000016-0.12 R. V.

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Customer ID: [REDACTED]
Name: [REDACTED]
Address: [REDACTED]
Address 2: [REDACTED]
City, State, Zip/Postal Code: CLINTON, MD, [REDACTED]
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Other Phone: [REDACTED]
Tax Exempt #: [REDACTED]

Year: 04
Make: VOLKSWAGEN
Model: PASSAT
Lic No: [REDACTED]
VIN: WVW9D63B14P
Color: BLACK
Engine: L4-1781cc 1.8L
Mileage In: 83908

Date/Time: 03/23/09 13:56:51
Estimate #: 197348
Invoice #: [REDACTED]
Key Tag: [REDACTED]
PO Number: [REDACTED]
Email Address: [REDACTED]
Fleet/Wholesale: N

Service comments:

Mileage Out: 0

Qty.	Part #	RFR	Loc	Description	List	Labor	Total
SHOP SUPPLIES							
1	SHOP SUPPLY		A	SHOP SUPPLIES	0.00	0.00	0.00
				TOTAL SHOP SUPPLIES:	0.00		
				TOTAL WITHOUT SUGGESTED:	0.00		
OIL CHANGE							
1	OF		F	OIL CHANGE 5W30	18.99	11.00	29.99
1	S3569		* F	OIL FILTER	0.00	0.00	0.00
				TOTAL OIL CHANGE:	29.99		
				TOTAL WITHOUT SUGGESTED:	29.99		

*** Customer Wishes To Discard Old Parts ***

*** WORK AUTHORIZATION ***

This Estimate of Repairs is based upon our inspection at this time and does not cover additional parts and/or labor which may be required after the work has been started. After the work has been started, worn or damaged parts which are not evident on first inspection may be discovered. This Estimate of Repairs cannot cover such contingencies. In cases where additional work is deemed necessary, customer authorization will be secured prior to commencement of that additional work. This Estimate of Repairs expires 15 days from date.

This shop is not responsible for unavailability of parts or delays in parts shipments beyond its control nor for loss or damage to vehicle or to articles left in vehicle in case of fire, theft, or any other cause beyond our control.

I hereby authorize the repairs shown on this estimate to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described in streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby granted on above vehicle to secure the amount of repairs thereto. I also acknowledge receipt of a copy of this work authorization and estimate of repairs.

I ☒ Do ☐ Do Not request the return of parts replaced, excluding warranty and exchange parts.

X_____

TECH: 000016 R. V.

SUB TOTAL 29.99
SALES TAX 1.14
GRAND TOTAL 31.13



CUSTOMER SERVICE REQUEST

CSR NO. **A 6488682**

VIN# WVWPD63B14P
Case# 1:07-MD-01790

NAME		TELEPHONE (HOME)		TELEPHONE (WORK)		EXT.	DATE
							3/24/09
Have you been in our Midas shop before?		Have we serviced this vehicle before?		Email address			
☒ Yes ☐ No		☒ Yes ☐ No					
ADDRESS		CITY-STATE/PROVINCE		P/POSTAL CODE			
YEAR	MAKE	MODEL	VIN	ENGINE/DISPLACEMENT			
04	VW	PASSAT	WVWPD63B14P	1.8T			
ESTIMATE NO.		ODOMETER		TIME			
		83908					
		APPT.	ARRIVED	INSP.	PROMISED	COMPLETED	
			1:02				

Customer's Description of Symptoms or Needs:

OF 53569

NO. REPAIRATION

Is there an alarm system?	☐ YES	☐ NO
Locked hubcaps?	☐ YES	☐ NO
If yes, where is the key? _____		
Aluminum wheels?	☐ YES	☐ NO
Do you need an oil change?	☐ YES	☐ NO

☒ CUSTOMER WAITING

☐ Call with estimate _____

☐ Will call _____

PLEASE PERFORM THE FOLLOWING:

Brake Inspection _____	Exhaust Inspection _____	Suspension Inspection _____	Maintenance Inspection _____
Oil & Lube Service _____	Air Conditioning Inspection _____	Other _____	

INSPECTION AUTHORIZATION: You and your employees may operate the vehicle for the purpose of testing, inspection, delivery and/or space accommodation. I acknowledge and accept that storage charges of \$15.00 per day will be imposed for vehicles unclaimed for more than 3 days.

AUTHORIZED CHARGE	CUSTOMER SIGNATURE	DATE
\$	X	

8288814

Date: / /

Midas Touch™ Visual Courtesy Check



Customer: [REDACTED]

VIN: [REDACTED]

EST or
CSR #:License
Plate: [REDACTED]

Mi/Km: [REDACTED]

Year/Make/
Model: [REDACTED]VIN# WVWPD63B14P
Case# 1:07-MD-01790

Get the Midas touch.®

No immediate
attentionMay require
future attentionImmediate
attention

Check Following

Inspection/License due date: if applicable

☒	☒	☒	Exterior Condition	LF	LR	RF	RR	OK
☒	☒	☒	Missing Hubcaps	LF	LR	RF	RR	OK
☒	☒	☒	Starting System	Slow to Crank Noisy				
☒	☒	☒	Engine	Engine Light On	Rough Idle	Noisy	Stalls/Hesitates	
☒	☒	☒	Wipers & Spray	Inop.	Torn	Bent	Chatter/Striking	
☒	☒	☒	Windshield	Cracked Chipped				
☒	☒	☒	Transmission	Slipping Noisy Harsh shifts				
☒	☒	☒	Horn	Inop. Poor Tone				
☒	☒	☒	Interior/Exterior Lighting	Inop. Damaged Lens				

Check Under Hood

☒	☒	☒	Hood Supports	Missing	Inop.	Damaged
☒	☒	☒	Battery/Cables	CCA Rating	CCA Actual	Out of Spec. Corroded
☒	☒	☒	Air Filter	Missing	Restricted	OE Interval
☒	☒	☒	Radiator	Leaking	Corrosion	Damaged
☒	☒	☒	Water Pump	Leaking	Noisy	
☒	☒	☒	Coolant Hoses	Cracked	Leaking	Spongy
☒	☒	☒	Belts (except timing belt)	Missing	Cracked	Frayed

Check Fluids

☒	☒	☒	Window Washer Fluid	Filled		
☒	☒	☒	Engine Oil	Level	OE Interval	
☒	☒	☒	Coolant	Level pH	Freeze Point	OE Interval Filled
☒	☒	☒	Transmission Fluid	Level	OE Interval	Filled
☒	☒	☒	Power Steering Fluid	Level	OE Interval	Filled
☒	☒	☒	Brake Fluid	Level	Copper ppm	OE Interval

ppm 0 10 57 100 200 300
 REQUIRED
 200 ppm or greater

Check Under Vehicle

☒	☒	☒	Steering System	Bent	Seized	Torn Boot	Loose
☒	☒	☒	Shocks & Struts	Leaking	Over 50,000 miles / 80,000 kilometers on original OEM units		
☒	☒	☒	Brake Lines/Hoses	Leaking	Rusted/Damaged	Cracked	
☒	☒	☒	Fuel Lines/Hoses	Leaking	Restricted	Cracked	
☒	☒	☒	Exhaust System	Leaking	Loose	Rattle	
☒	☒	☒	Engine Leaks/Mounts	Fluid Leak	Broken Mount		
☒	☒	☒	Transmission Leaks/Mounts	Fluid Leak	Broken Mount		
☒	☒	☒	Driveline (Axle/CV Shaft)	Torn Boot	Worn/Binding	Joint	

Check Tires

Tire size OE / / Actual / /

Tread Depth

☒ 7/32" or Greater ☐ 3/32" to 6/32" ☐ 2/32" or Less

LF ☒ 5/32 ☐ 3/32 ☐ 2/32 ☐ RF

LR ☒ 5/32 ☐ 3/32 ☐ 2/32 ☐ RR

Wear Pattern/ Damage

LF ☒ ☐ ☐

RF ☒ ☐ ☐

LR ☒ ☐ ☐

RR ☒ ☐ ☐

Air Pressure

☒ TPMS warning system

Before Adjusted to OEM Spec

LF 35 PSI Front

RF 35 PSI Front

LR 32 PSI Rear

RR 35 PSI Rear

Tire Check/OE Interval Suggests:

☐ Alignment

☐ Balance

☐ Rotation

☐ New tire

Brake Symptom Observed

☐ Low Pedal ☐ Hard Pedal ☐ Warning Light ☐ Full Evaluation Suggested

☐ Pulsation ☐ Noise ☐ None at this time ☐ Full Evaluation Requested By Customer

Technician Comments: 0 F - 53569

SW30

Tech Initials [Signature]

Service Advisor Initials

Do you follow your vehicle's factory scheduled maintenance (FSM) program? Yes No

Your next service interval is scheduled at _____ miles/kilometers

The Midas Touch™ Visual Courtesy Check is a visual check only. This Courtesy Check will not include the teardown, dismantling or removal of any component part or system inspected. The results of this Courtesy Check will be provided to you. Depending upon the results of this Courtesy Check, if you desire additional inspection work and/or parts, it will be necessary for you to authorize any additional inspection, work and/or parts.

How'd it go...We want to know...REALLY! www.midas.com



SHOP COPY

ALEXANDRIA SUNOCO

5412 DUKE STREET

ALEXANDRIA, VA 22304-0000

Shop Phone: (703) 212-0608

Invoice

8981

Estimate Ref #0

Date Printed: 08/01/2009

Printed Time: 12:34 pm

HaVRef:

"STATE & EMISSION INSPECTIONS"

Time Promised: 8/1/2009 12:25:09 PM

2004 VOLKSWAGEN PASSAT L4 1.8L 1781cc FI GAS T AWM

VIN:

License:

Mileage In: 0

Date Written: 08/01/2009

Unit #:

Mileage Out: 0

Written By: SIMON

DOM:

Save Old Parts: No

TEMPLE HILLS MD, MD

Home: Work:

Cell:

Job Name	Description	Technician	Qty	List	Extended
Job #1	CHECK OUT				
Part	IGNITION COIL		1.00	67.00	67.00
Labor GEN	Work Requested - CHECK OUT				105.00
	CAR SHAKING				
Work Performed - REPLACE IGNITION COIL CYLINDER 3					

Job Total: 172.00

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Payment Date	Type	Method	Amount
Payment Totals:			

Parts:	\$67.00
Labor:	\$105.00
Sublet:	\$0.00
Misc:	\$0.00

Hazmat:	\$0.00
Supplies:	\$6.88
Tax:	\$3.02

Invoice Total:	\$181.90
----------------	----------

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____

WELCOME TO
ALEXANDRIA SUNDAY
1412 DUKE ST
ALEXANDRIA, VA
FRESH-DEL. BERRY KERNIE
W/ LIME TREE
NORMAL 7/12/13

ITEM	PRICE
100% WHOLE	67.00
Y. LEMON	105.00
SNIP CAP-Y	6.88
TOTAL	178.88
TAX	1.50
TOTAL	180.38
CASH	180.38
CHANGE	0.00
THANKS FOR YOUR BUSINESS	
WE APPRECIATE YOUR BUSINESS	
APPROX. 10:30 AM	
CASHIER: [REDACTED]	
PHONE: 1-800-1-4410	
F 12/13	

VIN# [REDACTED]
Case# 1:07-MD-01790

REMOVED 05/24/13

THANKS, COME AGAIN
FOR OUR FRESH 003 ORN LI TRINA 13143
06/03/14 20:21:55
EVA 05/23

ALEXANDRIA SUNOCO

5412 DUKE STREET

ALEXANDRIA, VA 22304-0000

Shop Phone: (703) 212-0608

Invoice

9329

Estimate Ref #0

Date Printed: 09/30/2009

Printed Time: 6:44 pm

Hat/Ref:

"STATE & EMISSION INSPECTIONS"

Time Promised: 9/30/2009 6:43:44 PM

2004 VOLKSWAGEN PASSAT L4 1.8L 1781cc FI GAS T AWM

VIN:

License:

Unit #:

DOM:

Mileage In: 0

Mileage Out: 0

Date Written: 09/30/2009

Written By: TEFERI

Save Old Parts: No

TEMPLE HILLS MD, MD

Home: Work:

Cell:

Job Name	Description	Technician	Qty	List	Extended
Job #1	FLUSH ANTIFREEZ				
Part	ANTIFREEZE / ENGINE COOLANT /				
Labor GEN	Work Requested - FLUSH ANTIFREEZ		1.00	28.98	28.98
Work Performed - FLUSH ANTIFREEZ					50.00

Job Total: 78.98

VIN# VWWPD63B14P
Case# 1:07-MD-01790

Payment Date	Type	Method	Amount
Payment Totals:			

Parts: \$28.98
 Labor: \$50.00
 Sublet: \$0.00
 Misc: \$0.00

Hazmat: \$0.00
 Supplies: \$3.16
 Tax: \$1.30

Invoice Total: \$83.44

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____ Time _____

Invoice #
25378

FORT WASHINGTON TIRE & AUTO CENTER
9325 LIVINGSTON ROAD
FORT WASHINGTON, MD 20744
301-248-4500

DATE
3-11-2010

NAME:

[REDACTED]

CLITON, MD

HPHONE:

[REDACTED]

WPHONE:

TAG:

YR:

MAKE:

MODEL:

MILEAGE:

MOTOR:

TECH:5

MANAGER:1

PO NUMBER:

MANUF:

VIN:

NOTES:

PART#	DESCRIPTION	QTY	PRICE	DISC	TOTAL
OLF	OIL, LUBE, AND FILTER CHANGE	1.00	21.95	0	21.95
MAB	MOUNT AND BALANCE TIRE	4.00	16.00	0	64.00

VIN# WVWPD63B14P
Case# 1:07-MD-01790

REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Parts	21.95
Labor	64.00
Subtotal	85.95
MARYLAND TAX	1.73
Shop Supplies	6.88
Total	94.56

Signature X

Cash 94.56

FORT WASHINGTON TIRE AND AUTO CE
9326 LIVINGSTON ROAD
FORT WASHINGTON, MD 20744
PHONE 11(301) 248-4500

Merchant ID: 106000169120

Ref ID: 0003

Sale

XXXXXXXXXX
VISA

Entry Method: Swiped
\$ 94.56

Total:

03/11/10
Inv #: 000003
Apprvd: Online

10:32:58
Auth Code: 325888
Batch#: 000748

Customer Copy
THANK YOU
HAVE A NICE DAY!

VIN# WVWPD63B14P100000
Case# 1:07-MD-01790

Invoice #
32289

FORT WASHINGTON TIRE & AUTO CENTER
9325 LIVINGSTON ROAD
FORT WASHINGTON, MD 20744
301-248-4500

DATE
10-08-2010

NAME:

[REDACTED]

CLITON, MD

HPHONE:

[REDACTED]

WPHONE:

[REDACTED]

TAG:

YR:

MAKE:

MODEL:

MILEAGE:

MOTOR:

VIN:

TECH:6

MANAGER:1

PO NUMBER:

NOTES:

MANUF:

PART#	DESCRIPTION	QTY	PRICE	DISC	TOTAL
MTP-91	INTERSTATE BATTERY	1.00	124.95	0	124.95
L	INSTALL BATTERY	1.00	22.50	0	22.50

VIN# WVWPD63B14P
Case# 1:07-MD-01790

Engine light on

REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Parts	124.95
Labor	22.50
Subtotal	147.45
MARYLAND TAX	8.20
Shop Supplies	11.80
Total	167.45

Signature X

Cash 167.45

 Invoice # 32319 FORT WASHINGTON TIRE & AUTO CENTER
 9325 LIVINGSTON ROAD
 FORT WASHINGTON, MD 20744 DATE 10-09-2010
 301-248-4500

NAME: [REDACTED] TAG: [REDACTED]
 CLITON, MD [REDACTED] HPHONE: [REDACTED] YR: MAKE:
 WPHONE: 301- [REDACTED] MODEL:
 MILEAGE:
 MOTOR:
 VIN:
 TECH: 3 MANAGER: 1 PO NUMBER:
 NOTES: MANUF:

PART#	DESCRIPTION	QTY	PRICE	DISC	TOTAL
L	SCAN COMPUTER AND INSTALL IGNITION COILS	1.00	97.86	0	97.86
IC	IGNITION COILS	2.00	89.95	0	179.90

VIN# WVWPD63B14P1 [REDACTED]
 Case# 1:07-MD-01790

Engine Light on,
 went back to shop

REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****
 I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.
 Signature X _____
 Parts 179.90
 Labor 97.86
 Subtotal 277.76
 MARYLAND TAX 12.13
 Shop Supplies 22.22
 Total 312.11
 Cash 312.11

 FORT WASHINGTON TIRE & AUTO CENTER
 9325 LIVINGSTON ROAD
 FORT WASHINGTON, MD 20744
 301-248-4500

Invoice #
 32393

DATE
 10-12-2010

NAME: [REDACTED]

CLITON, MD [REDACTED]

HPHONE: [REDACTED]

WPHONE: [REDACTED]

TAG:

YR:

MAKE:

MODEL:

MILEAGE:

MOTOR:

VIN:

TECH:5
 NOTES:

MANAGER:1

PO NUMBER:
 MANUF:

PART#	DESCRIPTION	QTY	PRICE	DISC	TOTAL
OLF	OIL, LUBE, AND FILTER CHANGE	1.00	21.95	0	21.95

[REDACTED]
 VIN# WVWPD63B14P [REDACTED]
 Case# 1:07-MD-01790

Engine light on again;

went back to shop they have
 no clue why light is still
 on.

Light is still on, but I'm out
 of money 

REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT*****REPRINT

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle for the purposes of testing and inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

Parts	21.95
Labor	0.00
Subtotal	21.95
MARYLAND TAX	1.42
Shop Supplies	1.76
Total	25.13

Signature X _____

Cash 25.13



MIKEY LLC t/a
WALDORF VOLKSWAGEN
WALDORF SUBARU
 2282 Crain Hwy
 Waldorf, MD 20601
 Tel 301-843-1234



www.waldorfvw.com www.waldorfsubar.com

Michelle Staggs Brown
 VIN# WVWPD63B14P255613
 Case# 1:07-MD-01790

CUSTOMER NO. 15187	ADVISOR PASCAL HALABI 4691	TAG NO. 421	INVOICE DATE 11/15/10	INVOICE NO. VWCS33452
	LABOR RATE	LICENSE NO.	MILEAGE 107,386	COLOR BLACK/
CLINTON, MD	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT SEDAN/4DR SDN G	DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. WVWPD63B14P	SELLING DEALER NO.	PRODUCTION DATE	
	R.T.E. NO.	P.O. NO. 14581	R.O. DATE 11/13/10	
COMMENTS				MO: 107388

JOB# 1 CHARGES

LABOR
 J# 1 20VWZCKLIT CK ENG LIGHT UNITS: 4.00 TECH(S): 14581 440.00

CHECK ENGINE LIGHT ON
 CUSTOMER STATES FLASHING AS WELL
 TECH INSPECTED AND FOUND THE THROTTLE BODY HAS A PRESSURE
 DROP ALSO THE VEHICLE IS MISFIRING
 TECH REMOVED THE THROTTLE BODY, CLEANED AND ADAPTED. THE TEC
 REPLACED THE SPARKS PLUGS AND AIR FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	058-133-843	AIRFILTER	20.25	20.25
	4	101-000-063-AA	SPARK PLUG	16.00	64.00
TOTAL - PARTS					84.25

MISC	CODE	DESCRIPTION	CONTROL NO	
	DP10	PREFERRED CUST 10% PARTS DISCOUNT		-8.43
	DL10	PREFERRED CUST 10% LABOR DISCOUNT		-44.00
TOTAL - MISC				-52.43

JOB# 1 TOTALS

LABOR	440.00
PARTS	84.25
MISC	-52.43

JOB# 1 JOURNAL PREFIX VWCS JOB# 1 TOTAL 471.82

JOB# 2 CHARGES

LABOR
 J# 2 21VWZ ACCESSORIES UNITS: 0.00 TECH(S): 14581 0.00
 CUSTOMER STATES BELLY PAN FELL OFF REQUESTS ESTIMATE
 ESTIMATE \$440

CUSTOMER WILL RESCHEDULE

JOB# 2 TOTALS

JOB# 2 JOURNAL PREFIX VWCS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES

LABOR
 J# 3+09VWZZ1 INDUCTION SERVICE UNITS: 1.50 TECH(S): 14581 165.00
 CUSTOMER REQUESTS FUEL INDUCTION SERVICE
 MAINTENANCE
 PERFORMED AIR INDUCTION CLEANING SERVICE

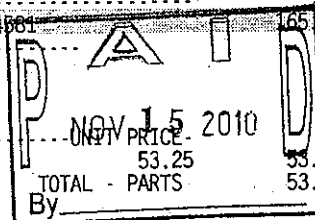
PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
	1	01961	AIR INTAKE	53.25	53.25
TOTAL - PARTS					53.25

MISC	CODE	DESCRIPTION	CONTROL NO	
	DP10	PREFERRED CUST 10% PARTS DISCOUNT		-5.33
	DL10	PREFERRED CUST 10% LABOR DISCOUNT		-16.50

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.





MIKEY LLC t/a
WALDORF VOLKSWAGEN
WALDORF SUBARU
2282 Crain Hwy
Waldorf, MD 20601
Tel 301-843-1234



www.waldorfvw.com www.waldorfsubar.com

VIN# WVWPD63B14P
 Case# 1:07-MD-01790

CUSTOMER NO. 15187	ADVISOR PASCAL HALABI	4691	TAG NO. 421	INVOICE DATE 11/15/10	INVOICE NO. VWCS33452
	LABOR RATE	LICENSE NO.	MILEAGE 107,386	COLOR BLACK/	STOCK NO.
CLINTON, MD	YEAR / MAKE / MODEL 04/VOLKSWAGEN/PASSAT SEDAN/4DR SDN G			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. WVWPD63B14P			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO. 14581	R.O. DATE 11/13/10		
RESIDENTIAL PHONE	BUSINESS PHONE	COMMENTS			

MO: 107388

JOB# 3 TOTALS-----
 TOTAL - MISC -21.83
 LABOR 165.00
 PARTS 53.25
 MISC -21.83
 JOB# 3 JOURNAL PREFIX VWCS JOB# 3 TOTAL 196.42
 MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 JOB # A HW HAZARDOUS WASTE FEE 3.98
 JOB # A SS SHOP SUPPLIES 5.00
 TOTAL - MISC 8.98

COMMENTS
 DROP OFF
 PH- 321P CALLED CUSTOMER AND LEFT A VM FOR AUTH
 11/15/10
 PH- 838A CALLED CUSTOMER AND RECEIVED AN AUTH FOR \$795
 PH- 146P CALLED CUSTOMER VEHICLE IS READY FOR PICK UP

RECOMMENDATIONS-----
 DECLINED
 BELLY PAN \$440
 TIMING BELT, WATER PUMP AND THERMOSTAT \$1410

TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *
 TOTAL LABOR.... 605.00
 TOTAL PARTS.... 137.50
 TOTAL SUBLET... 0.00
 TOTAL G.O.G.... 0.00
 TOTAL MISC CHG. 8.98
 TOTAL MISC DISC -74.26
 TOTAL TAX 8.25

TOTAL INVOICE \$ 685.47

THANK YOU FOR CHOOSING WALDORF VW SUBARU AS YOUR SERVICE PROVIDER. IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED WITH THE SERVICE YOU RECEIVED PLEASE CONTACT GEORGE GREENWAY SERVICE DIRECTOR AT 301-843-1234 PARTS AND LABOR WARRANTY 12 MONTHS OR 12000 MILES OR WHICHEVER COMES FIRST.

CUSTOMER SIGNATURE

Light is still on!

01/06/2011

EXCLUSION OF WARRANTIES

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WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

ENTERPRISE RAC COMPANY, 2295 CRAIN HWY, WALDORF, MD 20601 3166 (301) 705-6673

RENTAL AGREEMENT REF#
700966 8JR837

RENTER

SUMMARY OF CHARGES

DATE & TIME OUT
11/13/2010 11:29 AM
DATE & TIME IN
11/15/2010 05:29 PM

BILLING CYCLE
24-HOUR

VEH #1 2010 PONT VIBE 1SB
VIN# 5Y2SP6E03AZ
LIC#
MILES DRIVEN 102

BILL TO ACCOUNT
WALDORF VW/SUBARU
ATTN: GEORGE GREENWAY
2282 CRAIN HIGHWAY
WALDORF, MD 20601

CLAIM INFO
TYPE CAR: PASSAT
SHOP: WALDORF VW/SUBARU
PHONE: (301) 843-1234
ATTN: GEORGE GREENWAY

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	11/13 - 11/15	3	DAY	\$31.06	\$93.18
REFUELING CHARGE	11/13 - 11/15				\$0.00
Subtotal:					\$93.18
Taxes & Surcharges					
MARYLAND SALES TAX	11/13 - 11/15			11.5%	\$10.83
VEHICLE LICENSE	11/13 - 11/15	3	DAY	\$0.33	\$0.99
RECOVERY FEE					
Total Charges:					\$105.00
Bill-To / Deposits					
DEPOSITS					(\$105.00)

Total Amount Due \$0.00

PAYMENT INFORMATION

AMOUNT PAID TYPE
\$75.00 CASH
\$30.00 Visa

CREDIT CARD NUMBER

XXXXXXXXXXXX

VIN# WVWPD63B14P
Case# 1:07-MD-01790

11/15/2010

[REDACTED]

Email: [REDACTED]

Clinton, MD
Work Number: [REDACTED]

RE: POSTAL REIMBURSEMENT

To Whom It May Concern,

Attached, you will find the Postal Service receipt for the package I sent to your offices for my:

Volkswagen of America, Inc., - Enhanced Oil Sludge Settlement Reimbursement

Please kindly add the enclosed postal receipt to my paper work as I would like to be reimbursed for the **\$6.05** used to mail my VW Settlement Claim Form and corresponding receipts to your offices.

The best way to contact me is via email: [REDACTED] if you have any questions or if I can be of further assistance.

Please see enclosed documents.

I thank you for your time. I appreciate your consideration.

Best,
[REDACTED]

[REDACTED]
VIN# WVWPD63B14P
Case# 1:07-MD-01790

FORT WASHINGTON PO
FORT WASHINGTON, Maryland
207449998
1050050744 -0097
01/08/2011 (800)275-8777 10:00:12 AM

Product Description	Sales Receipt		Final Price
	Sale Qty	Unit Price	
FARIBAULT MN 55021			\$5.35
Zone-5 Priority Mail			
6.50 oz.			
Expected Delivery: Mon 01/10/11			
Delivery Confirmation			\$0.70
Label #:	03102010000163655302		
Issue PVI:			\$6.05

Total: \$6.05

Paid by:
Cash \$10.00
Change Due: -\$3.95

Order stamps at USPS.com/shop or call
1-800-Stamp24. Go to USPS.com/clicknship
to print shipping labels with postage.
For other information call 1-800-ASK-USPS.

Get your mail when and where you want it
with a secure Post Office Box. Sign up for
a box online at usps.com/poboxes.

Bill#: 1000303173578
Clerk: 12

All sales final on stamps and postage
Refunds for guaranteed services only
Thank you for your business

HELP US SERVE YOU BETTER

Go to: <https://postalexperience.com/Pos>

TELL US ABOUT YOUR RECENT
POSTAL EXPERIENCE

YOUR OPINION COUNTS

Customer Copy

VIN# WWYPD63B14P
Case# 1:07-MD-01790

[Home](#) | [Help](#) | [Sign In](#)[Track & Confirm](#)[FAQs](#)

Track & Confirm

Search Results

Label/Receipt Number: 0310 2010 0001 6365 5302

Expected Delivery Date: January 10, 2011

Class: Priority Mail®

Service(s): Delivery Confirmation™

Status: Delivered

Track & Confirm

Enter Label/Receipt Number.

[Go >](#)

Your item was delivered at 3:16 pm on January 10, 2011 in FARIBAULT, MN 55021.

Detailed Results:

- Delivered, January 10, 2011, 3:16 pm, FARIBAULT, MN 55021
- Notice Left, January 10, 2011, 10:36 am, FARIBAULT, MN 55021
- Arrival at Unit, January 10, 2011, 9:20 am, FARIBAULT, MN 55021
- Processed through Sort Facility, January 08, 2011, 9:41 pm, CAPITOL HEIGHTS, MD 20790
- Acceptance, January 08, 2011, 9:59 am, FORT WASHINGTON, MD 20744

Notification Options

Track & Confirm by email

Get current event information or updates for your item sent to you or others by email. [Go >](#)[Site Map](#)[Customer Service](#)[Forms](#)[Gov't Services](#)[Careers](#)[Privacy Policy](#)[Terms of Use](#)[Business Customer Gateway](#)

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No FEAR Act EEO Data

FOIA



USPS Tracking



USPS Tracking

VIN# WVWPD63B14F
Case# 1:07-MD-01790

Postal Service™ Delivery Confirmation
Postage and Delivery Confirmation fees must be paid before mailing.
Article Sent To: (to be completed by mailer)

PS Form 152, May 2002

CHECK ONE (POSTAGE PAID BY ADDRESSEE)

☐ Priority Mail™ Service

☐ First-Class Mail® parcel

☐ Package Services parcel

(See Reverse)

VIN# WVWPD63B14P
Case# 1:07-MD-01790

CHECK ONE ()
☐ Priority Mail™ Service
☐ First-Class Mail® parcel
☐ Package Services parcel
 (See Reverse)

January 10th
 3:16 pm

January 11th
 10:36 am

[REDACTED]

Email: [REDACTED]

Clinton, MD
Work Number: [REDACTED]

RE: National Highway Traffic Safety Administration (NHTSA)

To Whom It May Concern,

Attached, you will find a recent report from Auto and Car that Volkswagen of American is now under federal investigation with the NHTSA for: engine fires, defective ignition coils, and check engine or dashboard lighted illuminated.

Please re-review the file you have on record for me and consider all of the maintenance I've had done and that was recommended but I could not afford.

This new investigation should only confirm that the extensive work that I've had done on my 2004 Passat was due poor craftsmanship and the lack of truthfulness of VW of America.

I again, request that all of the invoices I've submitted be REIMBURSED IN-FULL!

Please see enclosed documents.

I thank you for your time. I appreciate your consideration.

Best,
[REDACTED]

[REDACTED]
VIN# WVWPD63B14P2
Case# 1:07-MD-01790

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Auto and Car

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3

Feb/11

VIN# WVWPD63B14P
Case# 1:07-MD-01790

NHTSA Investigates 490,000 Volkswagen Passat Models Over Engine Compartment Fires

by [haidar](#) under [volkswagen](#)



auto and automobile | NHTSA Investigates 490,000 Volkswagen Passat Models Over Engine Compartment Fires

The National Highway Traffic Safety Administration [NHTSA] has upgraded an ongoing review into a Volkswagen Passat with 4-cylinder turbo powerplants over reports of engine fires to embody all sedans from a 2001-2007 indication years and Wagons from a 2006-2007 indication years. Last summer, a supervision group had non-stop a rough hearing into a 2002-2003 indication year Passat amid concerns on fires caused by unwell ignition coils. The upgraded review now covers some 490,000 VW Passats.

According to a request filed on a reserve agency's web site, a Office of Defects Investigation [ODI] has perceived 14 complaints alleging that a glow started in a engine cell of a automobile that might be

associated to ignition curl failure, and 21 complaints of ignition curl disaster that did not outcome in a fire. Volkswagen pronounced it has perceived another 199 complaints for problems associated to curl failures.

The reports perceived by a NHTSA state that a "vehicle hesitated or mislaid power, and a check engine or dashboard lights illuminated", and that "the vehicles were remade by replacing a inadequate ignition coil(s) while some of a complaints indicated that a ignition coils were transposed some-more than once".



████████████████████
████████████████████
VIN# WWYPD63B14P
Case# 1:07-MD-01790

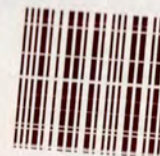


For Domestic
and International Use



ostageonline

PLEASE PRESS FIRML



U.S. POSTAGE
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22202
FEB 07, 11
AMOUNT
\$4.95
00042586-03

1024

20590

Clinton, MD

UNITED STATES POSTAL SERVICE

Flat Rate Mailing Envelope

For Domestic and International Use



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INTERNATIONAL RESTRICTIONS APPLY:

4-POUND WEIGHT LIMIT ON INTERNATIONAL APPLIES

Customs forms are required. Consult the *International Mail Manual* (IMM) at pe.usps.gov or ask a retail associate for details.



Visit us at usps.com

Label 107R, January 2008

TO National Highway Traffic Safety
Administration (NHTSA)
1200 New Jersey Avenue, (SE)
Washington, DC 20590
**RE: Volkswagen of America Engine
Investigation**

Label 228, January 2001

Country of Destination:/Pays de destination:



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EP14F

082708_PM_EP14F OCT 2008

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