INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
18-FEB-2011	Reference No. 10383234

OWNER INFORMATION (Type or Print)

Name [redacted]		Daytime Telephone Number [redacted]	E-mail Address
Address [redacted]		Evening Telephone Number	
City HOLLYWOOD	**State** FL	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4M2DU66W84Z[redacted]	MERCURY	MOUNTAINEER	2004

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 15-FEB-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING	Failure Mileage 46845	Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 MERCURY MOUNTAINEER. WHILE HAVING THE VEHICLE SERVICED FOR ROUTINE MAINTENANCE AT AN AUTHORIZED DEALER THE CONTACT COULD SMELL A BURNING ODOR. THE CONTACT WAS TOLD THE ENGINE MANIFOLD WAS CRACKED AND LEAKING. THE VEHICLE WAS REPAIRED. A FEW DAYS LATER THE VEHICLE BEGAN SHAKING WHILE STOPPED. THE VEHICLE WAS TAKEN BACK TO AN AUTHORIZE DEALER WHERE THE CONTACT WAS TOLD THE ENGINE COILS AND SPARK PLUGS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 46,845.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I could of had a terrible accident, Due to these defects.
Ford knew there were problems for years + did nothing to resolve the problem.
Sincerely, [redacted]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

safercar.gov

Think your vehicle has a safety defect?

If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA
www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

RepairPal
Car Care Confidence

Let RepairPal help you maintain your Mercury Mountaineer

Sign up Today - It's Free:

- You'll get the news you need about recalls
- You'll get the right to vote for your favorite mechanic
- You'll be able to ask questions to our panel of experts

It's easy, accurate and FREE!

Find out what your Mercury Mountaineer repair should cost

- Select Year -

Get an Estimate

Resources for the Repair and Maintenance of your Mercury Mountaineer

Quick Links

Mercury Mountaineer Manufacturer Recalls
Reviews on Mercury Mountaineer by our Members
Reported Problems with Mercury Mountaineer
Mercury Mountaineer Questions & Answers

RepairPal members are reporting these problems with their Mercury Mountaineer

Most Common Mercury Mountaineer Problems

1. *Spark Plugs May Be Difficult to Remove*
2. *Worn Timing Chain Cassettes May Cause Rattling Noise From Engine*
3. *A Cosmetic Crack May Develop on the Liftgate*
4. *Plastic Intake Manifold May Crack Causing Coolant Leak*
5. *Heater Stuck on Hottest Setting Due to Broken Heater Blend Door*

See Problems Reported on your Mercury Mountaineer

2004

See More Problems

Got a tough Mercury Mountaineer question?

Ask the RepairPal community and get your question answered, ***for free!***

Ask Your Question

Top Answerers

Last 7 Days	Last 30 Days
1. *raiderron*	1. *overbys*
2. *overbys*	2. *raiderron*
3. *torque wrench*	3. *Tyreguy*
4. *Precision Automotive Repair*	4. *Boston1*
5. *Tyreguy*	5. *goodguysdiesel*

Mercury Mountaineer Recently Reviewed:

RepairPal Car Care Confidence

According to this Report - FORD Knew there was a problem —

Plastic Intake Manifold May Crack Causing Coolant Leak

Mercury Mountaineer Problem

1 Report

Me Too

Model Year Affected: *2002*

Electrical & Lights Affected: 4.6L V8

RepairPal Verified *"Plastic Intake Manifold May Crack Causing Coolant Leak"*

The composite (plastic) intake manifold may crack near the *thermostat* housing and cause a *coolant* leak. Ford released an updated manifold that was reinforced to prevent a recurrence. No recall was issued for this problem but Ford did extend the warranty to seven years on some models from the date of purchase.

Follow this Problem Report

Related Items:

Vacuum leak from intake manifold O-ring gaskets

The intake manifold O-ring gaskets commonly leak, causing stalling and poor idle quality; the Check Engine Light will illuminate.

Common Problems > Mercury Mountaineer

Rough idle when cold due to upper intake manifold gasket leak

The Check Engine Light will illuminate and the engine will idle roughly when cold. There are updated upper intake manifold gaskets to resolve the problem.

Common Problems > Mercury Mountaineer

Headlight Switch problem

My head lights stop workin in my 92 mercury grand marquis about a year ago when i was driven. T...

Q&A > Mercury > 1992 Mercury Grand Marquis

Dry Excluder Seals May Cause Squealing in Front Wheels Under 30 MPH

4wd vehicles may develop a squealing noise coming from the front wheels when driving below 30 mph. This is generally caused by dry excluder seals.

Common Problems > Mercury Mountaineer

Crack on Lift Gate

A cosmetic crack may develop on the plastic liftgate trim panel. Our technicians tell us the Fo...

Common Problems > Mercury Mountaineer

BBB ACCREDITED BUSINESS

TRUSTe

Welcome REPAIR SHOPS & DEALERSHIPS

CUSTOMER #: 140852

[redacted]

[redacted]

HOLLYWOOD, FL [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

INVOICE

DUPLICATE 2
PAGE 1

WOOD LINCOLN MERCURY
700 Sheridan Street, Hollywood, Florida 33020
Local 920-6010 Toll Free 866-683-5272
Fax 923-7739
www.hollywoodlm.com
MOTOR VEHICLE REPAIR SHOP LIC# AR69
MOTOR VEHICLE REPAIR SHOP REG# MV-01918
P & A CODE: 11636-1

SERVICE ADVISOR: 1088 SCOTT QUICK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	MERCURY MOUNTAINEER	4M2DU66W84Z[redacted]	[redacted]	46802/46802	T878

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC04 DD	04AUG04		WAIT 10FEB11		VAR	OA	11FEB11

R.O. OPENED	READY
14:24 10FEB11	16:31 11FEB11

OPTIONS: DLR:25A058 ENG:4.6_Liter_SOHC

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A COMPLIMENTRAY OIL AND FILTER CHANGE			
1P 41.95 OIL AND FILTER CHANGE UP TO 5 QTS OIL			
5510 CMR 0.30		23.64	23.64
1 FL*820*S FILTER ASY - OIL	7.69	3.81	3.81
6 OIL MOTORCRAFT OIL 5W20	4.75	2.90	17.40
OA OA FREE OIL CHANGE +2.57			
5510 C 0.00		0.00	0.00
PARTS: 21.21 LABOR: 23.64 OTHER: 0.00 TOTAL LINE A:			44.85
46802 CP MAINT 0.30 SPILOF			
**********			
B PERFORM MULTI-POINT INSPECTION			
99P PERFORM MULTI-POINT INSPECTION			
5510 ISA 0.10			(N/C)
GTIRE CHECKED TIRE AND OK			
5510 C 0.00		0.00	0.00
GBK BRAKES CHECKED AND OK AT THIS TIME			
5510 C 0.00		0.00	0.00
GBATT BATTERY IS GOOD AT THIS TIME			
5510 C 0.00		0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:			0.00
46802 99P BRAKES G BATTERY G TYRES G			
**********			
C** REPLACE LEAKING INTAKE MANIFOLD			
888-888 REPLACE INTAKE MANIFOLD AND TRANSFERRED ALL PARTS			
5510 C 6.00		630.00	630.00
1 2L2Z*9424*AB MANIFOLD ASY - INLET	491.34	438.34	438.34
2 4C2Z*9439*CC GASKET - INTAKE MANIFOLD	19.04	19.04	38.08
1 VC*5* ANTI-FREEZE	14.60	14.60	14.60
1 F1VY*8255*A SEAL - THERMOSTAT	8.62	8.62	8.62
PARTS: 499.64 LABOR: 630.00 OTHER: 0.00 TOTAL LINE C:			1129.64
46802 INTAKE LEAKING 6.00 RI INTAKE MANIFOLD AND TRANSFERED ALL PARTS			
**********			

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	653.64
PARTS AMOUNT	520.85
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1174.49
LESS INTERNAL CHARGES	47.52
SALES TAX	70.47
PLEASE PAY THIS AMOUNT	1197.44

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Where the Quality Continues

CUSTOMER COPY

CUSTOMER #: 140852

300544

INVOICE

PAGE 1

HOLLYWOOD LINCOLN MERCURY
1700 Sheridan Street, Hollywood, Florida 33020
Local 920-6010 Toll Free 866-683-5272
Fax 923-7739
www.hollywoodlm.com
MOTOR VEHICLE REPAIR SHOP LIC# AR69
MOTOR VEHICLE REPAIR SHOP REG# MV-01918
P & A CODE: 11636-1

[redacted]
[redacted]
HOLLYWOOD, FL [redacted]
HOME: [redacted] CONT: [redacted]
BUS: CELL:

SERVICE ADVISOR: 1088 SCOTT QUICK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	MERCURY MOUNTAINEER	4M2DU66W84Z[redacted]	[redacted]	46845/46848	T012

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC04 DD	04AUG04		WAIT 15FEB11		VAR	OA	15FEB11

R.O. OPENED	READY	OPTIONS:
14:33 15FEB11	15:50 15FEB11	DLR:25A058 ENG:4.6_Liter_SOHC

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A CHECK ENGINE MISFIRING SINCE INTAKE MANIFOLD REPLACMENT			
888-888 DIAG REPLACE SPARK PLUGS AND COILS			
5510 C 1.00		112.00	112.00
2 3W7Z*12029*AA COIL ASY - IGNITION	103.69	103.69	207.38
2 SP*493* SPARK PLUG	8.41	8.41	16.82
PARTS: 224.20 LABOR: 112.00 OTHER: 0.00	TOTAL LINE A:		336.20

46848 NO 5 AND 8 COIL AND PLUG 1.00 TO DIA EEC TEST KOEO DCL DISPLAY CODES P0305 P0308 CLEAR CODES RI NO 5 AND 8 SPARK PLUGS AND COILS 100

****

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QUALITY
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FEB 15 2011

CASH
CHECK
X M/C VISA
AMER. EXP.
DISCOVER
CARD

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	112.00
PARTS AMOUNT	224.20
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	336.20
LESS INTERNAL CHARGES	69.42
SALES TAX	20.17
PLEASE PAY THIS AMOUNT	286.95

CUSTOMER COPY

CUSTOMER #: 140852

[redacted]

HOLLYWOOD, FL [redacted]
HOME: [redacted] CONT:N/A
BUS: CELL:

285364

INVOICE

DUPLICATE 1
PAGE 2

HOLLYWOOD LINCOLN MERCURY
1700 Sheridan Street, Hollywood, Florida 33020
Local 920-6010 Toll Free 866-683-5272
Fax 923-7739
www.hollywoodlm.com
MOTOR VEHICLE REPAIR SHOP LIC# AR69
MOTOR VEHICLE REPAIR SHOP REG# MV-01918
P & A CODE: 11636-1

SERVICE ADVISOR: 2223 NANCY SCHIFF

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	MERCURY MOUNTAINEER	4M2DU66W84Z[redacted]	[redacted]	41544/41544	T032

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC04	DD04AUG04		WAIT 26AUG09		VAR	CASH	26AUG09

R.O. OPENED	READY	OPTIONS: DLR:25A058 ENG:4.6_Liter_SOHC
14:36 26AUG09	17:14 26AUG09	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	RADFLUSH	01161			17.33	12.38	12.38
1	VC*7*B		ANTI-FREEZE		11.99	9.89	9.89

PARTS: 22.27 LABOR: 127.68 OTHER: 0.00 TOTAL LINE D: 149.95

41544 1.00 COOLANT FLUSH
****
E** THANK YOU FOR CHOOSING HOLLYWOOD LINCOLN MERCURY
GIFT THANK YOU FOR CHOOSING HOLLYWOOD LINCOLN MERCURY

1714	ISA	0.20	(N/C)
6	OIL MOTORCRAFT OIL 5W20		(N/C)
1	FL*820*S FILTER ASY - OIL		(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

****

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356.04

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CUSTOMER HEREBY ACKNOWLEDGES RECEIPT OF ABOVE MENTIONED VEHICLE, AND RECEIPT OF INVOICE COPY HEREOF.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	261.04
PARTS AMOUNT	51.26
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	312.30
LESS INTERNAL CHARGES	0.00
SALES TAX	18.74
PLEASE PAY THIS AMOUNT	331.04

CUSTOMER COPY

CUSTOMER #: 140852

285364

INVOICE

DUPLICATE 1
PAGE 1

HOLLYWOOD LINCOLN MERCURY
1700 Sheridan Street, Hollywood, Florida 33020
Local 920-6010 Toll Free 866-683-5272
Fax 923-7739
www.hollywoodlm.com
MOTOR VEHICLE REPAIR SHOP LIC# AR69
MOTOR VEHICLE REPAIR SHOP REG# MV-01918
P & A CODE: 11636-1

[redacted]
[redacted]
HOLLYWOOD, FL [redacted]
HOME: [redacted] CONT:N/A
BUS: CELL:

SERVICE ADVISOR: 2223 NANCY SCHIFF

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	MERCURY MOUNTAINEER	4M2DU66W84Z[redacted]	[redacted]	41544/41544	T032

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC04 DD	04AUG04		WAIT 26AUG09		VAR	CASH	26AUG09

R.O. OPENED	READY	OPTIONS:
14:36 26AUG09	17:14 26AUG09	DLR:25A058 ENG:4.6_Liter_SOHC

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A 51.95 "THE WORKS" OIL,FILTER CHAMGE WITH ROTAITION AND FREE MULTI POINT INSPECTION
5 51.95 "THE WORKS" OIL,FILTER CHAMGE WITH ROTAITION AND FREE MULTI POINT INSPECTION
1714 CMR 0.50 23.36 23.36
PARTS: 0.00 LABOR: 23.36 OTHER: 0.00 TOTAL LINE A: 23.36

41544 THE WORKS 0.80 THE WORKS
****
B PERFORM MULTI-POINT INSPECTION
99P PERFORM MULTI-POINT INSPECTION
1714 ISA 0.10 (N/C)
GBATT BATTERY IS GOOD AT THIS TIME
1714 ISP 0.00 (N/C)
GBK BRAKES CHECKED AND OK AT THIS TIME
1714 ISP 0.00 (N/C)
GTIRE CHECKED TIRE AND OK
1714 ISP 0.00 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

41544 99P
****
C** COOLANT LEAK
888-888 R/R HOUSING/GASKET
5510 C 1.00 110.00 110.00
1 7L3Z*8575*B THERMOSTAT ASY 18.47 18.47 18.47
1 F1VY*8255*A SEAL - THERMOSTAT 10.52 10.52 10.52
PARTS: 28.99 LABOR: 110.00 OTHER: 0.00 TOTAL LINE C: 138.99

41544 HOUSING LEAKING 1.00 RI THERMASTAT AND GASKET
****
D** COOLANT FLUSH
COOL-FL ENGINE COOLANT SERVICE 149.95
1714 CMR 1.00 127.68 127.68

LINCOLN Mercury QUALITY CARE Where the Quality Continues

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INTERNAL CHARGES	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER #: 140852

[redacted]

HOLLYWOOD, FL [redacted]
HOME: [redacted] CONT:N/A
BUS: CELL:

278925

INVOICE

DUPLICATE 2
PAGE 1

HOLLYWOOD LINCOLN MERCURY
1700 Sheridan Street, Hollywood, Florida 33020
Local 920-6010 Toll Free 866-683-5272
Fax 923-7739
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P & A CODE: 11636-1

SERVICE ADVISOR: 2223 NANCY SCHIFF

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
	04	MERCURY MOUNTAINEER	4M2DU66W84Z[redacted]	[redacted]	01/39099	T802

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
31DEC04	DD04AUG04		17:00 21JAN09		VAR	CASH	27JAN09

R.O. OPENED	READY	OPTIONS:
11:18 21JAN09	14:41 27JAN09	DLR:25A058 ENG:4.6_Liter_SOHC

LINE OPCODE TECH TYPE HOURS	LIST	NET	TOTAL
A REPLACE FOUR TYRES WITH BF GOODRICH SEE WAYNE IN PARTS			
9MB4 MOUNT AND BALANCE 4 TIRES INCLUDES TIRE TAX			
TIRE WASTE WHEEL WEIGHTS AND VALVE STEMS			
1714 CT 1.30		95.00	95.00
4 9004*76181* 2456517 BFGRICH RUG TRAIL T/A	163.95	160.00	640.00
888-888 MISC REPAIRS			
1714 ISP 0.00			(N/C)
4 418 2" VALVESTEM			(N/C)
4 EPAT TIRE			(N/C)
PARTS: 640.00 LABOR: 95.00 OTHER: 0.00 TOTAL LINE A:			735.00
39099 1.30 REPLACE FOUR TYRES WITH BF GOODRICH			
**********			
B** REPAIR AS PER ESTIMATE			
888-888 REPLACE LR HUB BEARING			
5618 CE 4.00		425.92	425.92
1 6L2Z*1215*A BEARING ASY - WHEEL HUB	101.17	66.77	66.77
OAR OAR 1425.80 - 10.38 = 1415.42			
5618 ISA 0.00			(N/C)
PARTS: 66.77 LABOR: 425.92 OTHER: 0.00 TOTAL LINE B:			492.69
39099 CP MAINT 4.00 REPLACE LR HUB BEARING OK AT THIS TIME			
**********			

566.36
735.00

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	520.92
PARTS AMOUNT	706.77
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1227.69
LESS INTERNAL CHARGES	0.00
SALES TAX	73.67
PLEASE PAY THIS AMOUNT	1301.36