

From: [REDACTED]
To: [PortableSafetyComplaint \(NHTSA\)](#)
Cc: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888
Date: Wednesday, March 09, 2011 5:17:59 PM
Attachments: [SRS_1994GS300.pdf](#)
Importance: High

Hi

Could you please forward this email to responsible Department / personnel, as well?

1. NHTSA investigation report associated doc's stated that automotive industry installed EDR w/ airbag system starting in early 90's. My 1994 Lexus GS300 Supplemental Restrain System (SRS) has Center Airbag Sensor Assembly that contains memory. Is this an EDR?
2. How could I retrieve the data stored in the EDR? Could NHTSA help? I will not contact Toyota, due to conflict of interest.
3. In the reported 02/05/2001 accident of sudden unintended acceleration, air bags were not deployed, SRS and engine were intact.

Best Regards,

[REDACTED]
Cell: [REDACTED]

From: Jamice.Brantley.CTR@dot.gov [mailto:Jamice.Brantley.CTR@dot.gov] **On Behalf Of** PortableSafetyComplaint@dot.gov
Sent: Wednesday, February 23, 2011 6:19 AM
To: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

Your information had been forwarded.

From: [REDACTED]
Sent: Monday, February 21, 2011 2:40 PM
To: PortableSafetyComplaint (NHTSA)
Cc: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888
Importance: High

Hi,

When could I get a response?

Best Regards,

[REDACTED]
Cell: [REDACTED]

From: [REDACTED]
Sent: Monday, February 14, 2011 2:39 PM
To: PortableSafetyComplaint@dot.gov
Cc: [REDACTED]

Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

Hi,

My complaint is about sudden Unintended Acceleration (UA) of my 1994 Lexus GS300. NHTSA investigation of Toyota UA may not cover MY1994. Could you please help on the following?

1. Contact info for the department or personnel who will determine if NHTSA would inspect my car.
2. Contact info for the National Academy of Sciences, that is conducting broader UA investigation.

Best Regards,

[REDACTED]
Cell: [REDACTED]

From: Jamice.Brantley.CTR@dot.gov [mailto:Jamice.Brantley.CTR@dot.gov] **On Behalf Of** PortableSafetyComplaint@dot.gov
Sent: Wednesday, February 09, 2011 6:47 AM
To: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

Hello,

When you filled out the actual form, it allowed you to choose 3 components, but on the public side, it will only show 1 component more than likely, the one you chose first.

From: [REDACTED]
Sent: Tuesday, February 08, 2011 4:18 PM
To: PortableSafetyComplaint (NHTSA)
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888
Importance: High

Hi Jamice,

Thank you. I see component "Vehicle Speed Control" as of 11:46 EST today. I could view only what shown in public domain. The Portable Form allows complainant to select up to 3 Failed Components. I selected 2: "Engine" and "Speed Control". However, ODI 10281888 shows only "Vehicle Speed Control". How many components would be shown in initial ODI report if I selected 2 or 3 Failed Components originally in Portable Form? I would suggest you report the discrepancies and deficiencies in NHTSA system that you found and I observed, so that they can be fixes promptly.

I just heard TV news that no flaw seems found in electronics of Toyota vehicles causing sudden acceleration. I hope my car would be an additional sample of failed vehicle for further investigation.

Best Regards,

[REDACTED]

From: Jamice.Brantley.CTR@dot.gov [mailto:Jamice.Brantley.CTR@dot.gov] **On Behalf Of** PortableSafetyComplaint@dot.gov
Sent: Tuesday, February 08, 2011 5:39 AM
To: [REDACTED]

Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

The component was changed to the closest component we have in our system, which is "Vehicle Speed Control". We do have two sides in our system; one is called Private and the other is called Public and you are probably viewing the Public Portion where on my end, it was changed. I made the change personally.

From: [REDACTED]
Sent: Tuesday, February 08, 2011 3:48 AM
To: PortableSafetyComplaint (NHTSA)
Cc: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

I have not seen any correction or change in ODI10381888 dated 02/08/2011 03:39 AM. What has been changed?

Best Regards,

[REDACTED]

From: Jamice.Brantley.CTR@dot.gov [mailto:Jamice.Brantley.CTR@dot.gov] **On Behalf Of** PortableSafetyComplaint@dot.gov
Sent: Monday, February 07, 2011 8:33 AM
To: [REDACTED]
Subject: RE: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

We have changed the component.

From: [REDACTED]
Sent: Monday, February 07, 2011 10:13 AM
To: PortableSafetyComplaint (NHTSA)
Cc: [REDACTED]
Subject: [WARNING : MESSAGE ENCRYPTED] RE: Your Portable Form has been successfully processed by NHTSA/ODI 10381888

I reviewed ODI 10381888. The part "ENGINE COOLING" in Component "ENGINE AND ENGINE COOLING" is incorrect and misleading. "Engine Cooling" is not in the "Failed Component" list to be selected at all. How was "Engine Cooling" added? If I must select additional failed component, it would be "Speed Control". I attach revised BBN7-5515_A.

Please check the matter.

Best Regards,

[REDACTED]

Westlake Village, CA [REDACTED], USA

[REDACTED]

From: US DOT NHTSA [mailto:PortableSafetyComplaint@dot.gov]
Sent: Monday, February 07, 2011 1:20 AM
To: [REDACTED]

Subject: Your Portable Form has been successfully processed by NHTSA/ODI

The Portable Form that you submitted has been successfully entered into our system.

Your Temporary Complaint Number (TCN) was: BBN7-5115

Your complaint identification number (ODI Number) is: [10381888](#)

The ODI Number listed above can be used to view your complaint on our website. It is a direct link to your complaint and can also be entered in the Search Complaints section of our site. Your complaint should become available for viewing within three business days of this notice.

Thank you for helping in our quest to improve the safety of our Nation's roadways for all of the motoring public. NHTSA technical staff members review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defect trends. The NHTSA complaint database provides valuable information to other consumers and to manufacturers.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

Did you know you can receive real-time information about safety recalls? There are two options:

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.