U.S. Department of Transportation

National Highway Traffic Safety Administration

VOQ Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: NOV 16 2011 (08-FEB-2011)

Repository ☐

Reference No. 10381178

OWNER INFORMATION (Type or Print)

Name [redacted]

Address [redacted]

City CHARLESTOWN | State WV | Zip Code [redacted]

Daytime Telephone Number [redacted]

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
4T1BE30K35U[redacted]	TOYOTA	CAMRY	2005

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
09-01-05					
Original Owner ☒	Dealer's City	State	Zip Code		

Transmission Type			Multiple Failure:	Incident Date(s)
	☒ Antilock Brakes ☒ Cruise Control	Powertrain		01-JUL-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed
	38000	5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☒ Yes ☐ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 TOYOTA CAMRY. THE CONTACT STATED THAT WHILE REVERSING 5 MPH INTO A RESIDENTIAL DRIVEWAY, THE VEHICLE ABNORMALLY ACCELERATED AND CRASHED INTO A GARAGE. THE CONTACT THEN ATTEMPTED TO SWITCH GEARS AND THE VEHICLE ABNORMALLY ACCELERATED A SECOND TIME. THE VEHICLE WAS THEN STOPPED BY HER SHIFTING THE VEHICLE INTO NEUTRAL BUT THE ENGINE RPMS WERE RACING AT ABNORMAL LEVELS. THE VEHICLE WAS TOWED TO THE DEALER AND THEY INFORMED THE CONTACT THAT THE FAILURE WAS DUE TO THE DRIVER SIDE FLOOR MAT BECOMING STUCK ON THE ACCELERATOR PEDAL. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS CONTACTED BY MAIL AND ADVISED THE CONTACT THAT THEY WERE UNABLE TO DIAGNOSE AND THE FAILURE COULD HAVE BEEN CAUSED BY THE FLOOR MATS. THE FAILURE MILEAGE WAS APPROXIMATELY 38,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Own vehicle

License no. my car

Opponent party's vehicle

License no.

This sketch of the accident was created online at

Accidentsketch.com

[Click here in case you can't edit]

Circumstances of the accident

Position 1 shows my car in my own driveway.

Position 2 shows my car after it shot out of my driveway across [redacted]

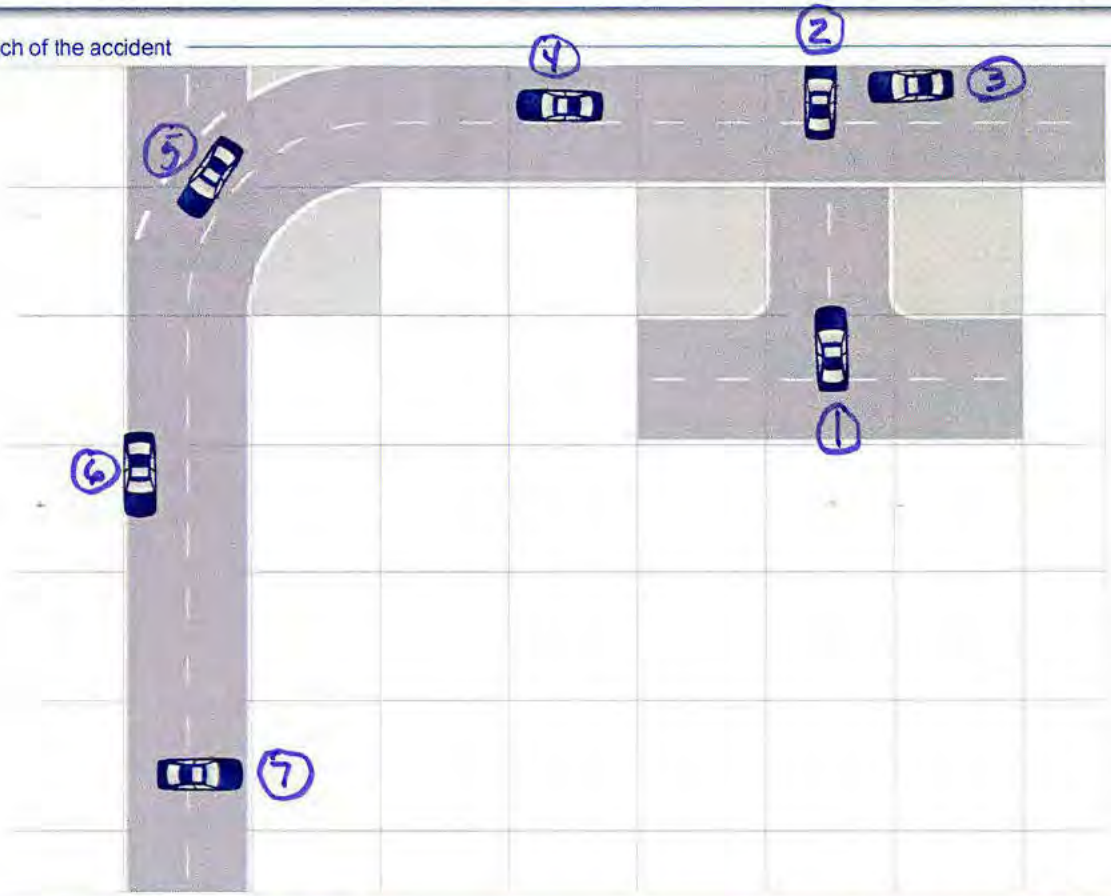
Position 3 shows my car after I was able to turn it to keep from hitting the house across [redacted]

Position 4-6 shows my car careening down [redacted] and onto Downing Street.

Position 7 shows where my car came to rest near a mailbox on Downing Street.

The attached photos are the actual scene and are numbered to match the position of my car in this diagram.

Sketch of the accident



Own vehicle

License no. my car

Opponent party's vehicle

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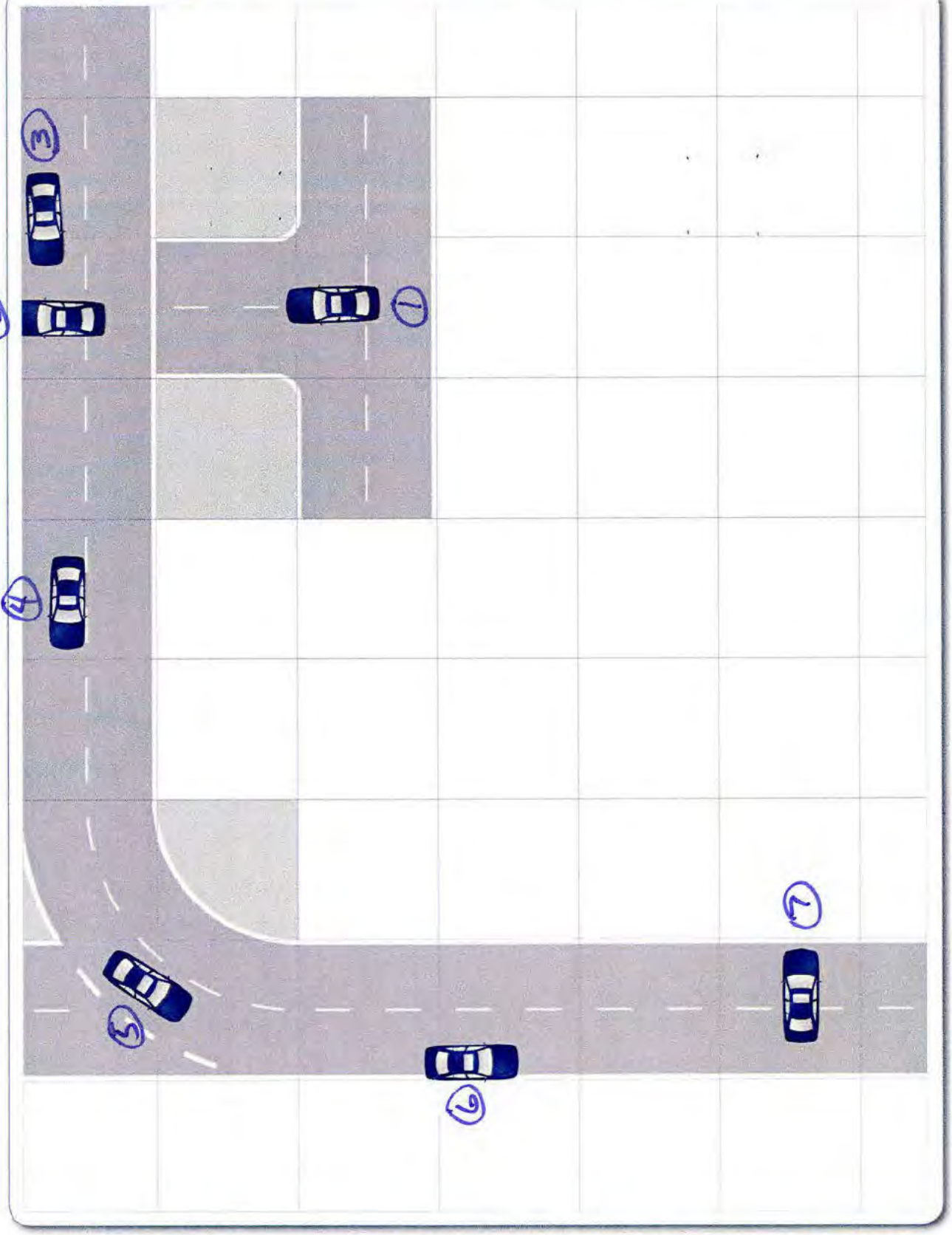
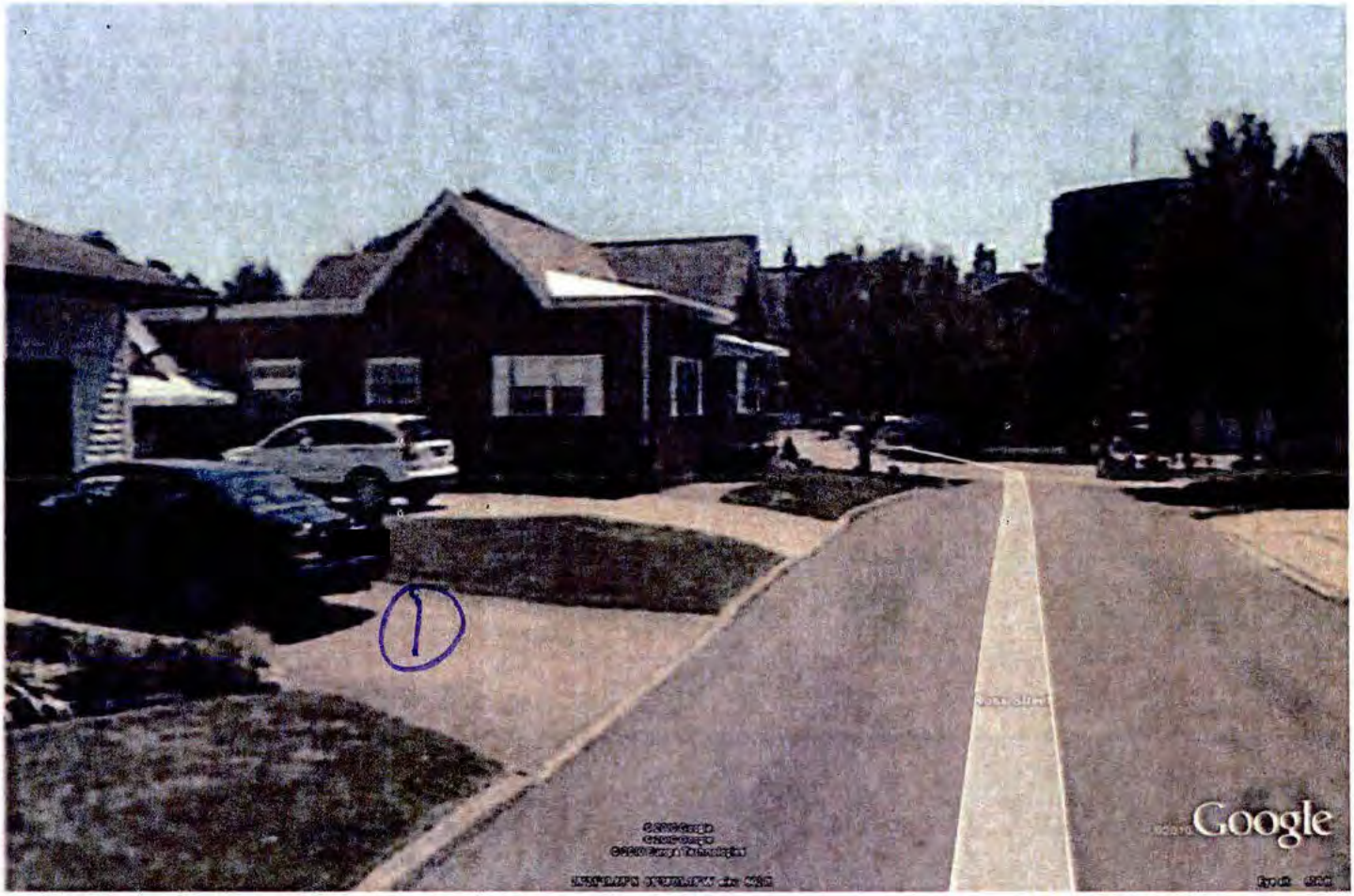
Sketch of the accident




1
Google


Google


2
3
4
Rose Street
5
Google