

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
				Date Received 08-FEB-2011 APR 11 2011		Repository ☐ Reference No. 10381085
				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]						
OWNER INFORMATION (Type or Print)						
Name		[REDACTED]				
Address		[REDACTED]				
City	LAWRENCEBURG	State	IN	Zip Code	[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side.				Make	Model	
JTRKKU10428J [REDACTED]				TOYOTA	SCION XD	
Model Year		2008				
Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:	
				No: Cylinders		
Original Owner	Dealer's City		State	Zip Code		
☐						
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)	
	☐ Cruise Control				01-DEC-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 030000 SERVICE BRAKES, HYDRAULIC, 036000 SERVICE BRAKES, HYDRAULIC: ANTILOCK				Failure Mileage	Failure Speed	
				65000		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police		
☐ Yes ☒ No	☐ Yes ☒ No			N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2008 TOYOTA SCION XD. THE CONTACT STATED THAT THE ANTI LOCK BRAKE WOULD ENGAGE INDEPENDENTLY WITH THE ILLUMINATION OF THE BRAKE LIGHTS WHEN THE CONTACT HAD ENGAGED THE BRAKES. WHENEVER THE FAILURE WOULD OCCUR, THE VEHICLE WOULD EXPERIENCE AN INCREASE IN STOPPING DISTANCE. THE FAILURE WAS INTERMITTENT AND WOULD RECUR WHILE DRIVING AT ANY SPEED. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THE CONTACT WAS TOLD THAT A SENSOR WITHIN THE REAR WHEEL HUBS FAILED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 65,000 AND THE CURRENT MILEAGE WAS 66,000. THE VIN WAS UNAVAILABLE.						
when has since been repaired even on dry pavement. over ->						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle is less than 3 years old but has 65,000 miles. Failure occurred multiple times over the month period until dealer repaired. Toyota provided parts at no charge but we paid labor charge of \$450. Since repair, we have not had another similar incident of ABS failure (but it's only been 2 months since repair).

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

