



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
APR 09 2011
07-FEB-2011

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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City **DEDHAM** State **MA** Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5B4KP57GX13 [REDACTED] Make **WORKHORSE** Model **P320032** Model Year **2002**
Date Purchased **JULY 2005** Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders **6** Fuel Type: **GASOLINE**
Original Owner Dealer's City [REDACTED] State **SC** Zip Code [REDACTED]
Transmission Type **AUTOMATIC** Antilock Brakes Powertrain [REDACTED] Multiple Failure: [REDACTED] Incident Date(s) **06-FEB-2011**
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: **030000 SERVICE BRAKES, HYDRAULIC** Failure Mileage **14102** Failure Speed **40**

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]
DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured **NONE** Number of Deaths **NONE** Reported to Police **N**

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 DAMON DAYBREAK WITH A WORKHORSE P30 CHASSIS(NA). WHILE DRIVING APPROXIMATELY 4-45 MPH, THE CALIPER FROZE SUDDENLY. THE VEHICLE DRAGGED AND THE CONTACT SMELLED A BURNING ODOR. THE CONTACT ENGAGED THE BRAKES BUT THE PEDAL EXTENDED TO THE FLOORBOARD. THE BRAKE LIGHT ILLUMINATED ON THE INSTRUMENT PANEL AFTER THE FAILURE. THE CONTACT USED THE EMERGENCY BRAKE TO STOP. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE 14,102.
VEHICLE TOWED TO AND REPAIRED BY JOYCE AUTOMOTIVE, 1034 E. MAIN ST. LAKELAND, FL 33801, PHONE D (863) 688-0646. THEIR INSPECTION FOUND SEVERE HEAT/FIRE DAMAGE CAUSED BY CALIPERS BEING FROZEN IN CLOSED POSITION. REAR CALIPERS WERE FOUND TO BE FROZEN IN OPEN / NON-APPLIED POSITION.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.