

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>  <b>To Report Vehicle Safety Defects</b>  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET:www.nhtsa.dot.gov/hotline</b></p>		FOR AGENCY USE ONLY 100148	
		Date Received <b>MAR 11 2011</b> 07-FEB-2011	Repository <input type="checkbox"/>  Reference No. 10380939
<b>OWNER INFORMATION (Type or Print)</b>			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City BEDFORD	State MA	Zip Code [REDACTED]	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCG5648WA [REDACTED]		Make HONDA	Model ACCORD
Date Purchased		Dealer's Name and Telephone Number	Model Year 1998
Original Owner <input type="checkbox"/>	Dealer's City	Engine: No: Cylinders	Fuel Type:
State	Zip Code		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 04-JAN-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 020000 SUSPENSION		Failure Mileage 97648	Failure Speed 0
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
<p><b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b>  Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 1998 HONDA ACCORD LX. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR ROUTINE MAINTENANCE WHEN HE WAS INFORMED THAT THE SUBFRAME HAD RUSTED COMPLETELY DUE TO WATER AND SALT ACCUMULATION. THE DEALER REPLACED THE SUBFRAME. THE CURRENT AND FAILURE MILEAGES WERE 97,648.</p> <p><i>Please see enclosed VQR, Narrative Description, etc.</i></p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-FEB-2011

Repository

Reference No. 10380939

OWNER INFORMATION (Type or Print)

Name

Address

City BEDFORD

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

same

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1HGCG5648WA

Make HONDA

Model ACCORD LX

Model Year 1998

Date Purchased 10/31/1997

Dealer's Name and Telephone Number Cambridge Honda (617) 864-5900

Engine: 2.3L SOHC No: Cylinders 4

Fuel Type: regular

Original Owner

Dealer's City Cambridge

State MA

Zip Code 02138

Transmission Type

Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

Automatic

Cruise Control

04-JAN-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION

Failure Mileage 97648

Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured 2

Number of Deaths 2

Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNS A 1998 HONDA ACCORD LX. THE CONTACT TOOK THE VEHICLE TO THE DEALER FOR ROUTINE MAINTENANCE WHEN HE WAS INFORMED THAT THE SUBFRAME HAD RUSTED COMPLETELY DUE TO WATER AND SALT ACCUMULATION. THE DEALER REPLACED THE SUBFRAME. THE CURRENT AND FAILURE MILEAGES WERE 97,648.

Please see attached Narrative Description

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

03/02/11

When I brought my 1998 Honda Accord 4DR LX to Cambridge Honda of Cambridge, MA for routine front end repairs, the mechanic inadvertently discovered the sub-frame had rusted through. The service manager Dan Carvalho warned me if I struck a pothole, the sub-frame could give way, breaking the control arm, and causing me to lose control of the car. He strongly recommended I not drive the car again.

At my behest, Dan determined he would have to charge me at least \$3,306 to replace the sub-frame, and, possibly, a couple thousand more if they found the bolts attaching the sub-frame to the body were stripped when the existing sub-frame was removed. We agreed the car was not worth repairing for that sum.

The manufacturer American Honda Motor Co., Inc. contended my problem was due to environmental factors and normal wear and tear, and there was nothing they could do for me. This was the response from both the manufacturer's customer service and the district manager, who I believe actually saw my car at Cambridge Honda.

I brought my car to Gulf Services Inc. of Lexington, MA. where the mechanic Paul Traniello confirmed Dan Carvalho's assessment of the danger I faced with the car in its current state. However, in Paul's opinion, besides a new sub-frame, the car was only in need of new tires and some body work around the rear wheels. The balance of the automobile, including the rest of the undercarriage, suspension, engine, and transmission, were fine. Therefore, I had Paul replace the sub-frame with a new one for \$2699.79 at my expense, based on a \$2700 estimate. Now my car is safe to drive. Imagine the calamity that could have transpired if the Honda mechanic had not spotted the rotted sub-frame!

-Not only was my Accord purchased at Cambridge Honda, but until the sub-frame rusted through, only they serviced and repaired the car. This included all scheduled maintenance, including oil changes.

-The rusted section of the sub-frame is in my garage.



# H O N D A

## 1998 ACCORD 4DR LX

VEHICLE NUMBER: THGCG5648WA

ENGINE NUMBER: F23A1-1024438

CONTROL NUMBER: 482468

EXT: DARK EMERALD PEARL

INT: IVORY

### STANDARD EQUIPMENT AT NO EXTRA COST

#### \* TECHNICAL FEATURES \*

- 2.3L SOHC 4Cyl 16 Valve VTEC Engine
- CARB Low Emissions Certified
- 4-Speed Automatic Transmission with Grade Logic Control
- Front Stabilizer Bar
- Double Wishbone Front Suspension
- Multi-Link Double Wishbone Rear Suspension
- Variable Assist Power Steering
- Ventilated Front Disc Brakes

#### \* SAFETY FEATURES \*

- 3-Point Front Seat Belts with Height Adjustable Anchors
- 3-Point Rear Side/Center Seat Belts
- Child Proof Rear Door Locks
- Driver & Passenger Airbags (SRS)
- Immobilizer Theft Deterrent System
- Side Impact Door Beams & Pads

#### \* INTERIOR FEATURES \*

- AM/FM/Cassette 20w X 4 Stereo with 4 Speakers and CD Controller
- Air Conditioner w/Micron Air Filter
- Cruise Control
- Power Door Locks
- Power Windows
- Driver's Seat Height Adjustment
- Fold-Down Rear Seat Back with Lock
- Trunk Pass-Through with Lock
- Front Center Console with Armrest

- Rear Armrest with Beverage Holders
- Front Beverage Holders
- Illuminated Visor Vanity Mirrors
- Low Fuel Warning Light
- Accessory Socket
- Map Lights
- Sunvisors with Slide Extensions
- Variable Intermittent Windshield Wipers
- Tachometer
- Maintenance Reminder
- Sunglasses Holder
- Trunk Hook

#### \* EXTERIOR FEATURES \*

- Body Colored Power Door Mirrors
- Green Tinted Heat Rejecting Glass
- 195/65 R15 All Season Michelin MXV4 Plus Tires
- Protective Side Moldings
- Bumpers Conform to Fed. Performance

Manufacturer's Suggested  
Retail Price

**\$19,090.00**

Destination and Handling

395.00

**\$19,485.00**

2010 - 98 Honda Accord - 97,500 service plus much more

01/04/11

**CAMBRIDGE**

(Increase found sub frame had rusted through)



"Cares About You"

01/04/11  
 Paid +  
 3rd day  
 fee

275 Fresh Pond Parkway

Cambridge, MA 02138 \* 617-864-5900 \* Fax: 617-868-1979

CUSTOMER NO. <b>9803420</b>	ADVISOR <b>JOSEPH PENEBRE</b>	TAG NO. <b>922 3264</b>	INVOICE DATE <b>01/06/11</b>	INVOICE NO. <b>HOC52729</b>
	LABOR RATE <b>109.00</b>	MILEAGE <b>97,648</b>	COLOR <b>GREEN/IVORY</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>98/HONDA/ACCORD/4 DOOR SEDAN</b>		DELIVERY DATE <b>10/31/97</b>	DELIVERY MILE
BEDFORD, MA	VEHICLE ID. NO. <b>1 H G C G 5 6 4 8 W A</b>		SELLING DEALER NO.	EMERGENCY PARTS
	FT. E. NO.	P. I. G. NO.	R. D. DATE <b>01/04/11</b>	
REPAIRER PHONE	BUYER'S PHONE	COMMENTS		

JOB# 1 CHARGES-----  
 LABOR-----  
 J# 1 01CVZ10000K 10000 MILE NONHYB HOURS: TECH(S):510 0.00

10,000-20,000-40,000-50,000-70,000-80,000-100,000  
 130,000-140,000 MILE SERVICE INTERVAL  
 CHANGE OIL & FILTER, RESET MAINTENANCE REMINDER, CHECK & TOP  
 OFF FLUIDS, ROTATE TIRES & ADJUST TIRE PRESSURE, LUBRICATE  
 CALIPER SLIDE PINS/SERVICE CALIPER, LUBRICATE LATCHES AND  
 HINGES, CHECK & ADJUST PARKING BRAKE, INSPECT EXHAUST SYSTEM  
 AND ALL EXTERIOR LIGHTS  
 INSPECT FRONT & REAR BRAKES  
 INSPECT TIE ROD ENDS, GEAR BOX & BOOTS, INSPECT SUSPENSION  
 AND DRIVE SHAFT BOOTS, INSPECT COOLING SYSTEM, HOSES & CLAMPS  
 INSPECT FUEL LINES & VEHICLE UNDERBODY, INSTALL FUEL SYSTEM  
 CLEANER, CHECK BATTERY & CHARGING SYSTEM, MULTIPOINT  
 INSPECTION.

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	PK6	2001 UP OIL CHANGE	****	****
	1	15400-PLM-A02	FILTER, OIL 15400	7.04	7.04
	1	94109-14000	WASHER, DRAIN 14 90	0.50	0.50
	5	5W20	QUART OIL	3.20	16.00
	1	1410	FUEL TREA	11.61	11.61
				TOTAL - PARTS	35.15

JOB# 1 TOTALS-----  
 PARTS 35.15  
 JOB# 1 JOURNAL PREFIX HOC5 JOB# 1 TOTAL 35.15

JOB# 2 CHARGES-----  
 LABOR-----  
 J# 2+45CVZ08 SUSPENSION INSPECT HOURS: TECH(S):510 0.00  
 CUSTOMER REQUESTS SUSPENSION INSPECTION  
 EWPLACE FRONT LINKS AND BUSHINGS AND REAR BUSHINGS

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	PRICE
	1	51321-S84-A01	LINK, L. FR. 51220	41.22	41.22
	1	51320-S84-A01	LINK, R. FR. 51220	41.22	41.22
	2	51306-S84-A01	BUSH 51305	13.10	26.20
	2	52306-S84-A01	BUSH, RR. 16MM 9143	14.03	28.06
				TOTAL - PARTS	136.70

JOB# 2 TOTALS-----  
 PARTS 136.70  
 JOB# 2 JOURNAL PREFIX HOC5 JOB# 2 TOTAL 136.70

JOB# 3 CHARGES-----  
 LABOR-----  
 J# 3+45CVZ00 STEERING CONCERN HOURS: TECH(S):510 0.00  
 REPLACE LOWER BALL JOINTS  
 WORN EXCESSIVELY  
 REPLACE LOWER BALL JOINTS

# CAMBRIDGE H HONDA

*"Cares About You"*

275 Fresh Pond Parkway  
Cambridge, MA 02138 \* 617-864-5900 \* Fax: 617-868-1979

CUSTOMER NO. <b>9803420</b>	ADVISOR <b>JOSEPH PENEBRE</b>	922	TAG NO. <b>3264</b>	INVOICE DATE <b>01/06/11</b>	INVOICE BAL. <b>HOCS2729.</b>
[REDACTED] BEDFORD, MA [REDACTED]	LABOR RATE <b>109.00</b>	LICENSE NO. [REDACTED]	MILEAGE <b>97,648</b>	COLOR <b>GREEN/IVORY</b>	STOCK NO.
	YEAR/MAKE/MODEL <b>98/HONDA/ACCORD/4 DOOR SEDAN</b>			DELIVERY DATE <b>10/31/97</b>	DELIVERY MILES
VEHICLE I.D. NO. <b>1 H G C G 5 6 4 8 W A [REDACTED]</b>			SELLING DEALER NO.	PRODUCTION DATE	
F.T.E. NO.			P.L. NO.	R.O. DATE <b>01/04/11</b>	
RESIDENTIAL PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
	1	04510-S84-000	BALL JOINT KIT 5122	53.35	53.35
	4	90212-SA5-003	NUT 10MM 90200	1.50	6.00
			TOTAL - PARTS		59.35
JOB# 3 TOTALS-----					
			PARTS		59.35
JOB# 3 JOURNAL PREFIX HOCS JOB# 3 TOTAL					
JOB# 4 CHARGES-----					
LABOR-----					
J# 4+45CVZ06	4	WHEEL ALIGNMENT	HOURS: TECH(S):510		0.00
CUSTOMER REQUESTS 4 WHEEL ALIGNMENT PERFORMED 4 WHEEL ALIGNMENT					
JOB# 4 TOTALS-----					
JOB# 4 JOURNAL PREFIX HOCS JOB# 4 TOTAL					
JOB# 5 CHARGES-----					
LABOR-----					
J# 5+10CVZ01		DRIVEABILITY CONCERN	HOURS: TECH(S):510		0.00
EXHAUST WORK EXHAUST FLANGE RUSTED DRILLM OUT RUSTED STUDS AND REPLACE EXHAUST FLANGE GASKET					
PARTS-----					
	3	18176-P08-003	BOLT, CONVERTER 900	5.98	17.94
	3	90212-SA5-003	NUT 10MM 90200	1.50	4.50
	1	18393-SH3-500	GSKT 52.5MM-53.5 91	19.40	19.40
			TOTAL - PARTS		41.84
JOB# 5 TOTALS-----					
JOB# 5 JOURNAL PREFIX HOCS JOB# 5 TOTAL					
JOB# 6 CHARGES-----					
LABOR-----					
J# 6+45CVZ01		STEERING CONCERN	HOURS: TECH(S):510		0.00
UPON INSPECTION OF VEHICLE FOUND RIGHT INNER TIE ROD LOOSE REPLACE RIGHT INNER TIE ROD					
PARTS-----					
	1	53010-S84-A01	END SET, RACK 53521	53.30	53.30
			TOTAL - PARTS		53.30
JOB# 6 TOTALS-----					
JOB# 6 JOURNAL PREFIX HOCS JOB# 6 TOTAL					

# CAMBRIDGE



"Cares About You"

275 Fresh Pond Parkway  
Cambridge, MA 02138 \* 617-864-5900 \* Fax: 617-868-1979

CUSTOMER NO. <b>9803420</b>	ADVISOR <b>JOSEPH PENEBRE</b>	TAG NO. <b>922 3264</b>	INVOICE DATE <b>01/06/11</b>	INVOICE NO. <b>HOCS2729</b>
[REDACTED]	LABOR RATE <b>109.00</b>	LICENSE NO. [REDACTED]	MI/AGE <b>97,648</b>	COLOR <b>GREEN/IVORY</b>
BEDFORD, MA [REDACTED]	YEAR / MAKE / MODEL <b>98/HONDA/ACCORD/4 DOOR SEDAN</b>	DELIVERY DATE <b>10/31/97</b>	DELIVERY MILES	STOCK NO.
	VEHICLE I.D. NO. <b>1 H G C G 5 6 4 8 W A [REDACTED]</b>	SELLING DEALER NO.	PRODUCTIVITY DATE	
	P.T.E. NO.	P.O. NO.	R.O. DATE <b>01/04/11</b>	
	COMMENTS			

**JOB# 7 CHARGES**

LABOR

J# 7+61CVZ01	EXT TRIM CONCERN	HOURS:	TECH(S):510	0.00
	REPLACE WIPER BLADES			
	REPLACED WIPER BLADES			
	REPLACED AS PART OF SERVICE			

PARTS

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	
1	76622-S84-A01	RUB. BLADE 600MM 38	7.95	7.95
1	76632-S84-A01	RUB. BLADE 475MM 38	7.95	7.95
TOTAL - PARTS				15.90

**JOB# 7 TOTALS**

PARTS	15.90
<b>JOB# 7 JOURNAL PREFIX HOCS JOB# 7 TOTAL</b>	<b>15.90</b>

COMMENTS

WHILE SERVICING BALL JOINTS, WE NOTICED RUST FLAKING OFF THE CAR UPON FURTHER INSPECTION WE FOUND THE SUBFRAME DETERIORATING ON BOTH THE RIGHT AND LEFT FRONT SIDES. AS DISCUSSED WITH THE CUSTOMER WE DO NOT RECOMMEND TO REPAIR THIS VEHICLE THE COST OF REPAIR EXCEEDS THE VALUE OF THE CAR. AS A GOOD FAITH GESTURE WE DID NOT CHARGE THE CUSTOMER ANY LABOR BECAUSE WE NOTICED THE SUBFRAME DAMAGE AT THE END OF THE REPAIRS

TOTALS

*****	TOTAL LABOR....	0.00
* [ ] CASH [ ] CHECK CK NO. [ ] *	TOTAL PARTS....	342.24
* [ ] VISA [ ] MASTERCARD [ ] DISCOVER *	TOTAL SUBLET...	0.00
* [ ] OTHER [ ] CHARGE *	TOTAL G.O.G....	0.00
*****	TOTAL MISC CHG.	0.00
SPECIAL ORDER AND ELECTRICAL PARTS NOT RETURNABLE	TOTAL MISC DISC	0.00
ALL RETURNS SUBJECT TO A 20% RE-STOCKING CHARGE	TOTAL TAX.....	21.39
ALL RETURNS MUST BE IN ORIGINAL UNDAMAGED PACKAGING	<b>TOTAL INVOICE \$</b>	<b>363.63</b>

DID YOU RECEIVE A VEHICLE UPDATE THRU THE DAY [ ] YES [ ] NO  
WERE YOUR REPAIRS COMPLETED IN A TIMELY MANNER [ ] YES [ ] NO  
WERE ALL YOUR REPAIRS FULLY EXPLAINED TO YOU [ ] YES [ ] NO  
NOT SATISFIED? CALL ANDY BELLIZIA 617-453-5490 - PRESIDENT

CUSTOMER SIGNATURE









*2011-Honda Accord - Replace subframe*  
**Gulf Services Inc. 324 Marrett Road Lexington Massachusetts 02421**  
**Telephone # 781-861-9101**  
**Fax # 781-861-2989**

*02/05/11*

**Customer:** [REDACTED]  
**Address:** [REDACTED]  
**City, State:** Bedford, Massachusetts [REDACTED]  
**Day Phone:** [REDACTED]  
**Night Phone:** [REDACTED]  
**Fax:** [REDACTED]  
**Estimate Ref:** 8379  
**Date:** February 04, 2011  
**Time:** 02:17 PM

**Service Writer:** Paul A Traniello  
**Service Tech:** Paul A Traniello  
**VID:** IHGCG5648WA [REDACTED]  
**Mileage:** 97694

**Vehicle:** 1998 Honda Accord LX Sedan L4-2254cc 2.3L SOHC (VTEC) MFI

Description	Part #/Labor Rate	Qty	Price/Time	Extended
Front Cross-Member Replace		1	1695.00	1695.00
Front Suspension Rear (B)	Labor 85.00 / hr	1	9.00	765.00
Time For The Rear Crossmember Includes R&I Of Front Crossmember.				
Alignment Front Wheel Alignment		1	99.95	99.95
Shop Supplies Torches, Cleaners, Hazzardous Waste Removal, Ect		1	3.00	33.90
<b>Labor Total</b>				864.95
<b>Parts Total</b>				1695.00
<b>Non-Taxable Total</b>				33.90
<b>Sub-Total</b>				2593.85
<b>Parts Tax</b>			6.25%	105.94
<b>Total</b>				<b>\$ 2699.79</b>

**Gulf Service Center**  
**324 Marrett Road**  
**Lexington, MA 02421**

Nucleus  
 324 MARRETT RD.  
 LEXINGTON, MA 02173  
 Merchant#: 5M25523465001

02/05/11 09:38:49

WORK ORDER 2699.79  
 Subtotal 2699.79  
 Sales Tax 0.00  
**Total \$2699.79**  
 Credit Card(USD\$) \$2699.79

\_\_\_\_\_  
 Date

**Change \$0.00**  
 [REDACTED] XXXXXXXXXXXX [REDACTED]  
 MC  
 Trans# 993263 Approval# 46445P  
 Card Total: \$2699.79

\*\*\* Customer signature on file \*\*\*

Trans ID# 1775433  
 e3s9350t2