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NVS-200

Chicago, IL

EXECUTIVE SECRETARIAT

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Toyota Motor Sales, U.S.A., Inc.
19001 South Western Ave.
Dept. WC11
Torrance, CA 90501
Phone: 800-331-4331, Fax: 310-468-7814

January 12, 2011

Dear Sir or Madam:

Please refer to my Toyota Corolla 2009 Vin#1NXBU40E09Z [REDACTED] which I bought from Grossinger City Toyota, which was then located at 1233 N. Wells Street, Chicago, IL. Since I bought the following recall-related services were performed by Grossinger Toyota at 7225 North Cicero Ave, Lincolnwood, IL 60712. The Details of other services, recall related or not, can be obtained from the records of the Grossinger at Lincolnwood location, where the following services were performed.

09/26/09	The brake system vacuum port
5/15/2010	Floor Mats and Pedal
9/26/2009	Accel Pedal Campaign

I have been experiencing a rapid succession of jolting movements coming from underneath the brake pedal of my car when I apply brakes, sometimes. The strength of the jolts seem to vary with how fast and hard I step on the brake pedal of my car.

I would want to have a written assurance that my car is safe to drive and there are no manufacturing defects and the recall services were correctly performed.

I can be reached at [REDACTED] Or you can email me on the above address. I would appreciate your prompt response.

Sincerely

[REDACTED]

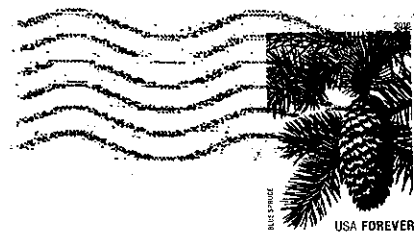
- Copy to: 1. NHTSA, 1200 New Jersey Ave, S.E., Washington, DC 20590, via mail
2. Council of Better Business Bureau
Fax: 1 (703) 525.8277

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Administrator

NHTSA

1200 NEW JERSEY AVENUE, S.E.,
WASHINGTON, DC-20590

