

JAN 20 2011

NVS-200

CL-10380478-2673

11 JAN 2011

U.S. Department of TRANSPORTATION  
National Highway Traffic Safety Administration  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

[REDACTED]

Boise, Idaho [REDACTED]

[REDACTED]

EXEMPTIVE SECRETARIAT  
2011 JAN 19 AM 11:11  
RECEIVED - NHTSA

To Whom It May Concern:

1. We purchased our 1997 Honda Accord  
on June 18, 2003 from [REDACTED]  
[REDACTED]

2. After we got our car title we registered  
our vehicle with American Honda Motor  
Company as per their welcome letter.

3. American Honda Motor Company sent us  
a letter for a recall. When we started  
having problems they first said they  
would fix it. Now they refuse to  
help us with any recalls.

ET

1-31-11

TGW

4. AMERICAN HONDA MOTOR COMPANY  
NOW STATES OUR VEHICLE WAS PURCHASED  
IN CANADA.

5. I BELIEVE THE VEHICLE WAS BOUGHT  
AT SATURAN IN BOISE, IDAHO WHERE  
[REDACTED] WAS EMPLOYED.

6. A COMPLAINT HAS BEEN FILED WITH  
THE IDAHO ATTORNEY GENERAL'S OFFICE.

7. AMERICAN HONDA MOTOR COMPANY  
HAS REFUSED TO HELP US WITH  
ANY RECALLS.

8. ANY HELP YOU CAN GIVE US IS  
APPRECIATED.

9. PLEASE FEEL FREE TO CONTACT US  
IF YOU HAVE ANY QUESTIONS.

[REDACTED]

BOISE ID 837

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US DOT  
NHTSA

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