

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 04-FEB-2011	Repository ☐ Reference No. 10380226
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City BRUNSWICK	State ME	Zip Code [REDACTED]	Evening Telephone Number SAME
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTDKN3DU4A5 [REDACTED]		Make TOYOTA	Model PRIUS
Model Year 2010		Engine: No: Cylinders 4	Fuel Type: REGULAR Gas
Date Purchased 10-22-09	Dealer's Name and Telephone Number Lee TOYOTA 207-729-3358		
Original Owner ☐	Dealer's City TOPSHAM	State ME	Zip Code
Transmission Type AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain FRONT wheel drive	Multiple Failure: 1
		Incident Date(s) 04-DEC-2010	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage 17000	Failure Speed 43
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make Good Year	Tire Model (Name or Number) 175-65-15	Tire Size (Example P215/65R15) 195-65-15	
DOT No. (Example: DOTM49ABC036)	☒ Original Equipment ☐ Prior Repair	Failure Location: Rt 125 Durham Me 04242	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1 + 2	Number of Deaths 0
		Reported to Police Y	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL*THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 43 TO 45 MPH, THE VEHICLE LOST POWER STEERING, ROLLED INTO A DITCH, AND LANDED ON IT'S SIDE. THE CONTACT WAS NOT INJURED. THE PASSENGER SUSTAINED INJURIES TO HER STERNUM, RIBS, AND FINGER. THE PASSENGER WAS TRANSPORTED TO THE HOSPITAL VIA AMBULANCE. A POLICE REPORT WAS FILED. THE VEHICLE WAS INSPECTED BY THE INSURANCE COMPANY AND DECLARED A TOTAL LOSS. THE MANUFACTURER WAS NOTIFIED AND THEY HAVE NOT FOLLOWED UP WITH THE CONTACT. THE FAILURE MILEAGE WAS APPROXIMATELY 17,000.			
MAR 14 2011			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

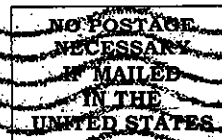
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



SO. MAINE PSDC 0440

02 MAR 2011 PM 3 7



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

