

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received APR 01 2011 03-FEB-2011	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address					
City		State	Zip Code	Evening Telephone Number	
SIMI VALLEY		CA			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4MP67GX43			Make NATIONAL RV	Model SEABREEZE	Model Year 2004
Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City		State	Zip Code	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 01-FEB-2011
	☐ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage 26776	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 NATIONAL RV SEABREEZE RV. THE CONTACT STATED THAT THE VEHICLE WAS INCLUDED IN NHTSA CAMPAIGN ID NUMBER: 03V059000 (SERVICE BRAKES, HYDRAULIC: SWITCHES: BRAKE WARNING) AND WAS TAKEN TO THE DEALER FOR REPAIRS. THE DEALER ADVISED THE CONTACT THAT THE ROTORS WERE FRACTURED AND THE BRAKE PADS WOULD NEED TO BE REPLACED. THE CONTACT BELIEVED THE ROTORS AND BRAKE PADS NEEDED REPLACING DUE TO THE DEFECT OF THE CALIPERS, WHICH WERE COVERED UNDER THE RECALL. THE MANUFACTURER WAS CONTACTED BUT DID NOT PROVIDE ANY FURTHER ASSISTANCE. THE APPROXIMATE FAILURE MILEAGE WAS 26,776.					
SEE ATTACHED LETTER.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

[REDACTED]
[REDACTED]
Simi Valley, CA
[REDACTED]

February 17, 2011

Workhorse Custom Chassis LLC
922 S. State Rd. 32
Union City, IN 47390
USA

Dear Sir,

In September 2010, I received a recall notice for the replacement of the Bosch Service Brake Calipers (Safety Campaign Bulletin #501101-C. In response to this notice, I contacted Cummins Cal Pacific, LLC in Ventura, CA. in order to affect the suggested repairs. I was advised that the necessary parts were not available and to check back in six to eight weeks. In early February 2011, I was advised by Cummins Cal Pacific to deliver my 2004 Sea Breeze (National) Motor home to Ventura for the necessary caliper replacement.

On February 3, 2011, I was notified by the Cummins service manager that the motor home brakes were in such poor condition that it would be ill advised to drive the motor home due to a potential safety hazard of the service brakes. I authorized the necessary repairs (\$1,520.08, see invoice # 006-30507, page 1 and 2). When I inquired as to why the brakes were in such poor condition, with only 26,776 miles on the vehicle, he said he could not comment as to why the brakes were in such a failed state. I paid for the brake repair and returned to my home in Simi Valley, CA. about 35 miles from the repair facility.

The following day, February 4, 2011, I began my own search for the cause of the brake failure. I spoke with 3 separate brake specialists, and all confirmed that the damaged rotors were intense heat related.

In reading the brake safety recall notice warning signs, 3 symptoms of potential impact were apparent.

1. My motor home is not used during the fall and winter months and sits idle for 2 to six months and is in excess of 5 years old.
2. I did notice at times brake drag after stopping, but then this symptom would subside.
3. I would experience a soft brake pedal, but this too would diminish.

I have owned and driven motor homes for in excess of 30 years. I only use the service brakes to stop the vehicle. If I need to slow down, I gear down. To suggest that this brake problem was caused by riding the brakes is unacceptable. I failed to experience any similar brake failures in my 4 previously owned motor homes.

Workhorse Custom Chassis LLC
February 17, 2011
Page 2

I would submit that the reason for the intense heat related issues with the brake rotors and pads is a direct result of the sticking caliper pistons.

I find it very curious that the repair facility found it necessary to replace all caliper assemblies; all brake pads, but only 3 rotors. This begs the questions, why? The 4th rotor did not need replacement. If the driver of the vehicle was riding the brakes, the un-replaced rotor would also have needed attention. This points us directly back to the caliper on this wheel it did not fail but yet it was replaced as per the recall indicating a possible cause and effect relationship.

In conclusion, I feel it is very tragic that a major company like Workhorse Custom Chassis that has had a fine reputation in the motor home industry, would compromise its integrity and the potential safety of its customer's (are school bus chassis involved in this recall?).

The courtesy of a response would be appreciated within 30 days.

Respectfully submitted,

Enc.

1. 51101 Recall Notice
2. Copies of repair invoices
3. Pictures of compromised rotors
4. Workhorse Brake Recall warning signs
5. Copy of complaint filed with NHATSA, ODI#10380144
6. SIMILAR WORKHORSE CUSTOMER COMPLAINT

WORKHORSE**AUTHORIZATION FOR RECALL SERVICE**

MODEL NAME	VEHICLE IDENTIFICATION NUMBER (vin)	TSR	DEALER CODE	CAMPAIGN NO.
	5B4MP67GX43 [REDACTED]	USA		51101

VEHICLE OWNER -

Please take the vehicle described above and this card to the selling dealer for service described in the accompanying letter. The dealer has been provided instructions for repairing the vehicle. If the location of the selling dealer is not convenient for you, please contact your nearest dealer.

CHANGE OF OWNERSHIP - Vehicle sold to:

NAME
STREET
CITY
STATE
ZIP CODE

51101
5B4MP67GX43 [REDACTED]

USA

1ST NOTICE

SIMI VALLEY

CA [REDACTED]

VEHICLE OWNER - Please Note

Please check one of the following blocks concerning this Vehicle and drop card in mail.

- 1 ☐ Vehicle Inspected - no corrections necessary.
- 2 ☐ Vehicle Corrections completed.
- 3 ☐ Vehicle Sold or Transferred.
(Please complete CHANGE of OWNERSHIP block.)
- 4 ☐ Service not desired on this vehicle.
Reason: _____
- 5 ☐ Vehicle scrapped (junked). Will not return to public streets or highways.
- 6 ☐ Vehicle stolen (whereabouts unknown).
- 7 ☐ Vehicle exported from U.S. to another country.
(Please complete CHANGE of OWNERSHIP block.)

SIGNATURE _____

DATE _____

**WorkHorse Custom
Chassis, LLC**P.O. Box 907
Palatine, IL 60078-0907

ADDRESS SERVICE REQUESTED

*IN
WAS IT IN
AC**10-1-
Sima - CUMMINS SERV.
2 TO 4 WK WAIT FOR PARTS
Jim will call when
PARTS ARE IN***WORKHORSE***IS HANDEL
Cum.*

9306385117 C022

**FIRST-CLASS MAIL
U.S. POSTAGE
PAID
Permit No. 2761****SAFETY RECALL NOTICE**

*CUMMINS CAL PACIFIC
805-644-7281 XT-3
3958 TRANSPORT-VENT
1-800-N TELEPHONE L 4445
L TRANSPORT*



A NAVISTAR COMPANY

Workhorse Custom Chassis
P.O. Box 110, 922 South State Route 32
Union City, IN 47390 USA

navistar.com

SAFETY RECALL 51101-C

SEPTEMBER 2010

Dear Workhorse Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse Custom Chassis (Workhorse) has decided that a defect which relates to motor vehicle safety exists in the Bosch service brake calipers installed on certain W20, W21, W22 and W22D motor home chassis built from July 24, 2000, through August 2, 2010.

This is a **follow-up** notification to the interim safety recall notice 50901-C mailed in December 2009. A final remedy has been determined and dealers are ready to repair your vehicle.

REASON FOR THIS RECALL

The pistons inside the Bosch service brake caliper may stick in the applied position. If this were to occur, the service brakes may overheat - which may result in damage to other brake components and possibly lead to brake fluid boiling.

RISK TO MOTOR VEHICLE SAFETY

If the conditions described above were to occur, the performance of the service brakes may be reduced and the brake pedal may feel "soft" or "spongy." Anticipated braking distance may also increase which may result in a crash that may cause property damage, personal injury, or death.

ACTIONS YOU SHOULD TAKE

Workhorse's records indicate that you own a vehicle involved in this recall and is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any Workhorse Service Center / Workhorse Select Service Center near you to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at www.workhorse.com/brakeresourcecenter and

click on the dealers tab at the top of the page, or, by calling 1-877-946-7731. The repair will involve the replacement of all four Bosch brake caliper assemblies.

Dealers have parts and instructions to repair your vehicle. The replacement of the caliper assemblies will be performed free of charge and take approximately 3.0 – 8.0 hours to complete. Due to vehicle volume please schedule and appointment with your local Workhorse Service Center to have remedy repair completed.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731 (Press 1 for the recall resource group).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Workhorse requests your prompt attention regarding the correction of this defect. We appreciate your patience as we and Bosch have developed a final remedy to address this condition, and we apologize for any inconvenience it has caused.

Workhorse Custom Chassis, LLC

WORKHORSE VOLUNTARY BRAKE RECALL

BE AWARE OF THE WARNING SIGNS.

Keep this card accessible in your motor home cab, along with your copy of the interim letter. They contain important information about the voluntary Workhorse brake recall.

Can you continue to use your motor home? Yes. Enjoy the RV lifestyle and use your motor home.

We do ask that you drive safely and be aware of the following warning indicators that could indicate a potential brake issue: (If you experience any of these indicators, please follow instructions on the reverse side of this card.)

- You notice a distinct "brake burning" smell.
- One or more of your brakes feels like it is "dragging", and you need to apply more throttle to overcome the drag.
- Your ABS brake light illuminates, possibly indicating that the ABS sensor has overheated, causing damage and corrupting the signal at that wheel end.
- Smoke comes from the wheel end. This would be noticed during any stop when you exit the vehicle.
- Your brake pedal feels soft/spongy or goes to the floor — this indicates that the brake fluid is possibly boiling and that your brake system is losing its effectiveness.

Note: Motor homes that are kept in storage for long periods of time are at a higher risk of brake performance degradation.

Order this free glove box card through the Workhorse shopping cart, and we'll have it shipped promptly!

Here's what to do:

- * Add the brochure to your cart
- * Click on View Cart/Checkout, and complete the Checkout process
- * You will not be asked for payment information, since this is a free product

Workhorse.com

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DIME ARTICLE FROM EMCA	860.27	DOWNLOAD
TECHNICAL REPORT - BRAKE FLUID MAY 5, 2010	59.66	DOWNLOAD
TIPS ON MOUNTAIN BRAKING	27.59	DOWNLOAD
TOWING CAPACITIES	54.30	DOWNLOAD
TOWING PROCEDURE	69.22	DOWNLOAD
WHY CHANGE BRAKE FLUID?	107.54	DOWNLOAD
WHY DO I NEED AUXILIARY BRAKES	41.63	DOWNLOAD

[BACK TO](#)



**Cummins
Cal Pacific, LLC**

MATERIAL RETURNED FOR CREDIT OR EXCHANGE MUST
SHOW THIS INVOICE NUMBER. ALL MATERIAL RETURNED
FOR CREDIT SUBJECT TO 15% HANDLING CHARGE.

VENTURA
3958 TRANSPORT STREET
VENTURA, CA 93003-
(805)644-7281

INVOICE NO

006-30507

REMIT TO: DEPT 8731
LOS ANGELES, CA 90084-8731

BILL TO

SIMI VALLEY, CA

OWNER

SIMI VALLEY, CA

PAGE 1 OF 2

*** COD ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
03-FEB-2011		21-APR-2004	8.1 VORTEX		REC VEHICLE
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
167363		02-FEB-2011	NA		MOTOR HOME FE
REF. NO.	SALESPERSON	PARTS DISP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
70231	683		26776		

QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
------------------	--------------	------------------	-------------	-------------	--------------	------------	--------

OSN/MSN/VIN

5B4MP67GX43

LICENSE

COMPLAINT

6128

REPLACE 3 CRACKED ROTORS, SEALS
AND BRAKE PADS FRONT AND REAR. (7.5 HRS)

EXTENDED WTY. WESTERN GENERAL

CLAIM # 1503-100294

PHONE 800-242-9442

PERFORM WORKHORSE BOSCH CALIPER CAMPAIGN -51101-C (3.0HRS)

CAUSE

THREE CRACKED ROTORS AND WORN PADS.

CORRECTION

TECH # 6128

DURING FIELD CAMPAIGN 51101-C FOUND THREE CRACKED ROTORS AND
NEEDED BRAKE PADS. REMOVED AND REPLACE THREE CRACKED ROTORS (
TWO IN THE FRONT AND THE PASSENGER SIDE REAR) ALSO REPLACE BRAKE
PADS FRONT AND REAR. REPLACED WHEEL SEALS ON THE SAME ROTORS
THAT WERE REPLACED.

COVERAGE
REMARK

CUSTOMER

EXTENDED WTY.

3	3 W8002188	ROTOR-FRT/RR:MAGNICOTED	OTHER	101.94	305.82
2	2 W8000036	SEAL ASM,FRT WHL HUB	OTHER	29.41	58.82
1	1 W8000276	SEAL, RR WHL BRG	OTHER	23.19	23.19
2	2 W8810906	BRAKE-KIT	OTHER	89.33	178.66
3	3 5050	BRAKE CLEAN	OTHER	4.53	13.59

BAR# AL225031. Save the Planet! Call 949-253-6013. Sign-up for online services + ACH payments.

TERMS: NET 30 UNLESS OTHERWISE SPECIFIED. A SERVICE CHARGE OF 1 AND 1/2%
PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE
ACCOUNTS. PLEASE CONTACT THE CCP SHIPPING BRANCH FOR ANY QUESTIONS
REGARDING THIS INVOICE.

AUTHORIZED BY (print name)

SIGNATURE

SALES DRAFT

CUMMINS CAL PACIFIC 6
3958 TRANSPORT ST
VENTURA, CA 93003
TERMINAL 2370068

384179744998
02/03/2011 12:04:10

VISA

XXXXXXXXXX

AUTH. TRANS. ID. 001034684383631
INVOICE 30507 H02
AUTH. CODE 00323B

SALE TOTAL \$1520.08

CUSTOMER COPY



**Cummins
Cal Pacific, LLC**

MATERIAL RETURNED FOR CREDIT OR EXCHANGE MUST
SHOW THIS INVOICE NUMBER. ALL MATERIAL RETURNED
FOR CREDIT SUBJECT TO 15% HANDLING CHARGE.

VENTURA
958 TRANSPORT STREET
VENTURA, CA 93003-
(805)644-7281

INVOICE NO

006-30507

REMIT TO: DEPT 8731
LOS ANGELES, CA 90084-8731

BILL TO

SIMI VALLEY, CA

OWNER

SIMI VALLEY, CA

PAGE 2 OF 2

*** COD ***

DATE	CUSTOMER ORDER NO.	DATE IN SERVICE	ENGINE MODEL	PUMP NO.	EQUIPMENT MAKE
03-FEB-2011		21-APR-2004	8.1 VORTEX		REC VEHICLE
CUSTOMER NO.	SHIP VIA	FAIL DATE	ENGINE SERIAL NO.	CPL NO.	EQUIPMENT MODEL
167363		02-FEB-2011	NA		MOTOR HOME FE
REF. NO.	SALESPERSON	PARTS DIRP.	MILEAGE/HOURS	PUMP CODE	UNIT NO.
70231	683		26776		

QUANTITY ORDERED	BACK ORDERED	QUANTITY SHIPPED	PART NUMBER	DESCRIPTION	PRODUCT CODE	UNIT PRICE	AMOUNT
---------------------	-----------------	---------------------	----------------	-------------	-----------------	------------	--------

OSN/MSN/VIN

5B4MP67GX43

LICENSE

2

2 85W140

LUBE

NONSTOCK

3.30

6.60

PARTS:	586.68
PARTS COVERAGE CREDIT:	0.00CR
TOTAL PARTS:	586.68
SURCHARGE TOTAL:	0.00
LABOR:	885.00
LABOR COVERAGE CREDIT:	0.00CR
TOTAL LABOR:	885.00
MISC.:	0.00
MISC. COVERAGE CREDIT:	0.00CR
TOTAL MISC.:	0.00
SALES TAX	48.40

BAR# AL225031. Save the Planet! Call 949-253-6013. Sign-up for online services + ACH payments.

TERMS: NET 30 UNLESS OTHERWISE SPECIFIED. A SERVICE CHARGE OF 1 AND 1/2%
PER MONTH (EFFECTIVE RATE OF 18% PER ANNUM) WILL BE CHARGED ON PAST DUE
ACCOUNTS. PLEASE CONTACT THE CCP SHIPPING BRANCH FOR ANY QUESTIONS
REGARDING THIS INVOICE.

SUB TOTAL: 1,471.68

TOTAL TAX: 48.40

TOTAL AMOUNT: US \$ 1,520.08

AUTHORIZED BY (print name)

SIGNATURE

DATE

P.O. Box 907
Palatine, IL 60078-0907

ADDRESS SERVICE REQUESTED

10-1.

TESTED SIM - CUMMINS STRU.
2 TOLK WK WRIT FOR PARTS
JIM WILL CALL WHEN
PARTS ARE IN

WORKHORSE

IS HANUEL
m.



FIRST-CLASS MAIL
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SAFETY RECALL NOTICE

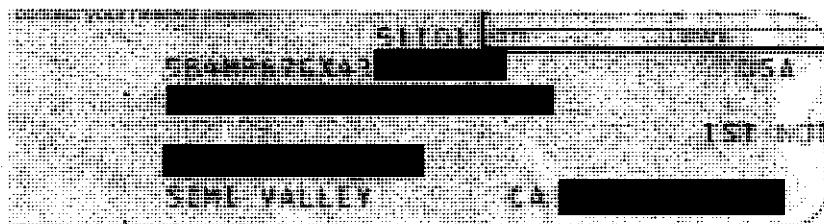
COMMINS CCL Pacific

805. 644. 7281 XT. 3

3958 TRANSPORT - VENT

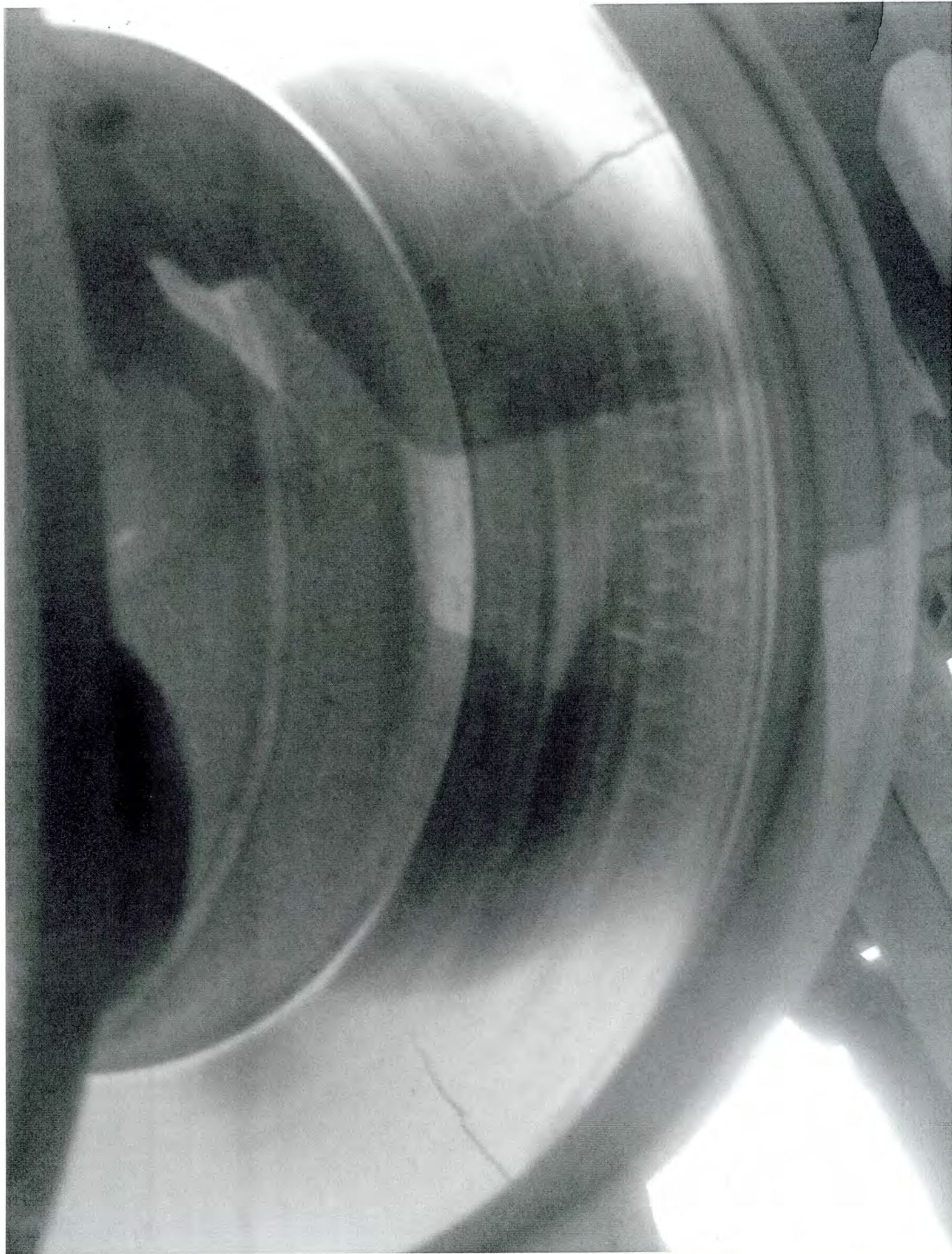
101- N TELEPHONE C 448

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2004 WORKHORSE CHASSIS User Comment / Complaint

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Class C RV

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Used RV Motor Home

Home

Looking for a GM Vehicle? Come See What Chevy Vehicles Have to Offer. Learn More Here. www.Chevrolet.com/Vehicle

Ask a Monaco Mechanic Now 5 RV Mechanics Are Online! Current Wait Time: 10 Minutes. Monaco-Coach.JustAnswer.com

Motor Home Resource Motorhome reviews, tips, trips, technical articles and more. www.fmca.com

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Bookmark & Share

2004 WORKHORSE CHASSIS User Comment / Complaint

HOME » W » WORKHORSE » CHASSIS » 2004 » Service brakes: hydraulic » comment/complaint

Report Abuse

2005-10-07 00:00:00 Oxnard, CA

Consumers brakes were not releasing all the way causing motorhome to drag. the consumer was unable to get the motorhome to reach 55 mph so he could use the over drive. while driving, the consumer noticed the bas light had illuminated. the consumer realized there was a serious brake problem when he had trouble stopping and then had trouble pulling away from it. when the consumer pulled over, he noticed oil running out of the right front hub and all 4 brakes were smoking. the brakes had locked up and the consumer had difficulty getting the motorhome off the road. the lack of power the consumer experienced was due to the brakes not releasing. the consumer called a tow truck, when the tow truck driver disconnected the driveshaft he discovered why the abs light had come, the sensor and wire were completely melted. the mechanic fixed the result of the malfunction, but not the malfunction. after getting the rv back, the consumer felt a loss of power and could see a drop in gas mileage. the consumer heard a noise. but when he tapped the brakes the noise went away. the consumer believed the problem was either the booster pump or booster pump switch sticking which was preventing the brakes from releasing all the way.

[Reply to this comment or create a new post](#)

Send us your comment

Email

change WORKHORSE

Password

change CHASSIS

Location

change 2004

Comment Max Characters: 1000 -- Remaining: 1000



Enter letters from box to the left

Reply to Comment

Post a New Comment

Comment Requirements

Email

*** Required** - We will send a verification link to this email before your comment is posted.

Password

Optional - If you leave many comments and do not want to verify each one individually, put a password in this field. Your first comment will still need to be verified, but after it has you will be able to post comments immediately without having to wait for the verification email from our servers.

Location

Optional - City & State if you live in the US or Canada, City & Country if you live anywhere else

Make / Model / Year

*** Required**

Image Form Verification

*** Required**

SEND TO FRIEND

LEAVE COMMENT

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comments/

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2004 WORKHORSE CHASSIS User Comment / Complaint

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Vehicle

Home

[Ask A Fleetwood RV Expert](#) 5 RV Mechanics Are Online. Current Wait Time: 10 Minutes. [RVJustAnswer.com](#)[Motor Home Resource](#) Motorhome reviews, tips, trips, technical articles and more. [www.fmca.com](#)[Looking for a Motor Home?](#) Huge Inventory & Reasonable Pricing @ 4 Giant locations. Learn more! [www.giantrv.com](#)

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Bookmark & Share

2004 WORKHORSE CHASSIS User Comment / Complaint

HOME » W » WORKHORSE » CHASSIS » 2004 » Pads » comment/complaint

2007-09-12 00:00:00 Tybee Island, GA

Report Abuse

Ti contact owns a 2004 workhorse chassis, while driving 25 mph, the contact discovered that the brakes were burning, the calipers became so hot, that the abs sensor failed, the caliper, abs sensor, and brake pads were all replaced at the cost of \$1,539.04, the current mileage was 20,000 and failure mileage was 17,000.

[Reply to this comment or create a new post](#)

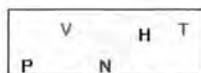
Send us your comment

Email change WORKHORSE

Password change CHASSIS

Location change 2004

Comment Max Characters: 1000 - Remaining: 1000



Enter letters from box to the left

Reply to Comment

Post a New Comment

Comment Requirements

Email

*** Required** - We will send a verification link to this email before your comment is posted.

Password

Optional - If you leave many comments and do not want to verify each one individually, put a password in this field. Your first comment will still need to be verified, but after it has you will be able to post comments immediately without having to wait for the verification email from our servers.

Location

Optional - City & State if you live in the US or Canada, City & Country if you live anywhere else

Make / Model / Year

*** Required**

Image Form Verification

*** Required**

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LEAVE COMMENT

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Keywords:

WORKHORSE CHASSIS Comments and Complaints, WORKHORSE CHASSIS Comments and Complaints ID 2471 Safety Comments and Complaints WORKHORSE CHASSIS, WORKHORSE CHASSIS Vehicle Safety Comments and Complaints, Comments and Complaints WORKHORSE CHASSIS, WORKHORSE CHASSIS Comments and Complaints, Vehicle Comments and Complaints WORKHORSE CHASSIS

Page Description:

WORKHORSE CHASSIS Comments and Complaints ID 2471 - Vehicle Safety Comments and Complaints Information for WORKHORSE CHASSIS

Allworldauto.com

G Gold Auto Parts Recycling

ALL WORLD
HOMEAUTO
BLOGVEHICLE
RECALLSSERVICE
BULLETINSDEFECT
INVESTIGATIONSCOMMENTS
COMPLAINTSAUTO
AUCTIONSAUTO
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The Car Community - Car Comments and Car Complaints

Google Search

2003 WORKHORSE CHASSIS User Comment / Complaint

- Ads by Google -

ABS Brakes

Class C RV

Honda Transmission

Used RV

Home

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2007-09-17 00:00:00 Graham, WA

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(1) on my first trip in my 2003 workhorse chassis r.v. about 31 miles into the trip in freeway traffic i noticed on a slight up grade the vehicle was not accelerating like normal. the transmission was not upshifting. (2) i pulled over and then smoke began to come from underneath the vehicle. i told the passengers to get out. the smoke was coming out from the front and rear tires. the tires and wheels were very hot! i after getting under the chassis i could see the rotor was smoking hot. i felt the heat of the calipers from a couple feet away. after letting the brakes cool for 20 minutes i moved the vehicle backwards a few feet on a slight grade i still had to throttle up to go down hill. so i let it sit 30 minutes more. during this time i checked several times to see if it would move down hill in neutral. when it moved on its own i drove to the nearest exit and stopped on a hill. with it in neutral it would roll down hill on its own. the vehicle smelled bad inside. the trip was over! after it cooled down and rolled on its own i drove it for about 10 miles without braking then i stopped to check to see if anything was still hot or any brake drag, and there was none. so i took it to a dealer and it is still there now. the parts to repair are in excess of 3 thousand dollars. and this failure happend with only 6,300. miles on it!!

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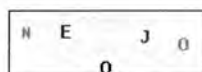
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change CHASSIS

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2004 WORKHORSE CHASSIS User Comment / Complaint

[HOME](#) » [W](#) » [WORKHORSE](#) » [CHASSIS](#) » [2004](#) » [Caliper](#) » [comment/complaint](#)2009-09-03 14:29:27 **TALLAHASSEE, FL**

I also have a 2004 workhorse chassis on my Holiday Rambler. My brakes locked up coming back from Ms about a year ago at 10665 miles. I got a recall notice from Workhorse, (preliminary) last month. They have known about this problem for at least two years and don't have a fix yet. Last week at 12450 miles, my brakes failed again! I'm told by the service center that it will be more than a month before I can get the coach back. Workhorse may or may not pay for the repairs!

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Email change **WORKHORSE**Password change **CHASSIS**Location change **2004**Comment **Max Characters: 1000 — Remaining: 1000**

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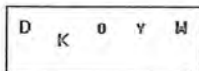
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[Reply to Comment](#)[Post a New Comment](#)2007-09-12 **Tybee Island, GA**

TI contact owns a 2004 workhorse chassis. while driving 25 mph, the contact discovered that the brakes were burning. the calipers became so hot, that the abs sensor failed, the caliper, abs sensor, and brake pads were all replaced at the cost of \$1,539.04. the current mileage was 20,000 and failure mileage was 17,000. [view](#)

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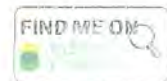
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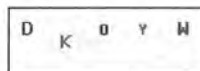
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