

MAY 13 2011

CL-10379305-7976

[REDACTED]
Oxford, North Carolina [REDACTED]
May 09, 2011

Mr. John Montgomery
Montgomery Mazda
6735 East Independence Blvd.
Charlotte, North Carolina 28212

RE: 2001 Mazda MPV Wagon
VIN # JM3LW28Y110 [REDACTED]

To All I've Addressed: John Montgomery, James O'Sullivan
And U.S. Department of Transportation: Reference No. 10379305

Instead of May 11, 2011 being my 70th birthday celebration, it's the 2nd anniversary of the Mazda MPV LX, better known as the "LEMON YOU SOLD ME FOR \$8000" breakdown in New York State.

Yes, John Montgomery, you knew the van was a lemon because you replaced the transmission and the converter on February 5, 2005. I remind you in a 2001 automobile. The exact two things needed to repair the van for an additional \$3200.

Yes, James Sullivan, Mazda North American Operations discontinued the Mazda MPV LX Wagon after the 2006 model, you and MNAO knew you had a "LEMON".

I as the consumer/buyer am left angry, disappointed and do not trust car dealers, car salesmen or Mazda Corporation. You have not done the right thing by the consumer. My \$8000 was perhaps only a drop-in-the-bucket to your financial cash register, but it's a different story for me.

Yes, when I travel this July to see my grandchildren, it will be an additional expense added to "This LEMON Fiasco" that began on May 11, 2009. This will be my 7th rental since my attempt to purchase a reliable car in the state of North Carolina.

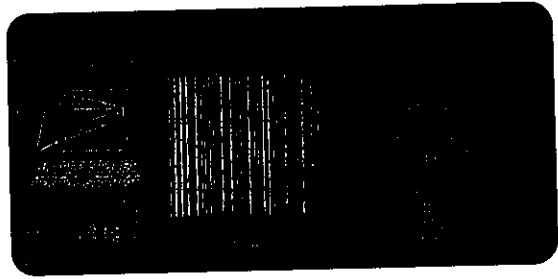
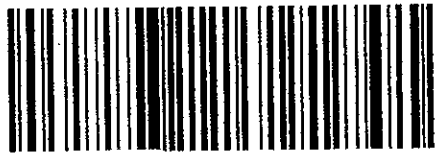
"Happy Anniversary on your Lemon Mazda MPV LX Wagon."

cc: James O'Sullivan
US Department of Transportation

ET
05/19/11
TW

[Redacted]
Oxford, North Carolina [Redacted]

CERTIFIED MAIL™



DOT Mailroom

TO: W48- 226

Building: DOT

Mailstop: 4 West

Route Sym: NVS-200,210,300,01

external carrier: Certified

Sender:

Manufacturer:

Purchase Order:

Item 1 of 1



0000 7001 1710

5/12/2011 12:09:07 PM

U S Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation - NVS 210
1200 New Jersey Avenue SE - West Building
Washington, DC 20590

