

Jan 8, 2011

U.S. Dept of Transportation
Office of Defects Investigation (NHTSA)
Washington, DC 20590
cc. Nationwide Insurance Co.
Liverpool, N.Y.

CL-10379163-3652

Subject: Major Problem with 2004 Toyota Camry, L.E.
To Whom It May Concern,

Please be advised of three major accidents involving my 2004 Toyota Camry L.E., (60,000 miles). They involve the car accelerating out of control while trying to park my car in a parking space. In each case extensive damage was done to property as well as front-end damage to my car. These events are described as follows:

- 1) Pulling into a parking space at an Aldi Food Market. With my foot on the brake, the car accelerated at a high rate of speed hitting a brick wall. Approx 30 feet to impact. Damages to the Brick Wall and Internal damages as well as Front End Damage to the Car.
- 2) Pulling into a parking space at my church in Pineville, NC. There something happened with damage to an Iron Fence around a Childs Play Area plus Front End Damage to My Car.
- 3) The same happened while trying to park in a space at the Cotwood Medical Clinic. Extensive damage to the Brick Wall and Shattered Glass on the Interior plus \$3800 damage to my car.

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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In Summary, while there was extensive damage to property, my expense in each case was a \$250 deductible & \$750 plus an increase in my insurance rate of \$500 / year.

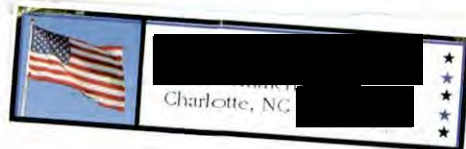
Toyota sent a company under contract to inspect the car on two occasions. Each time they could find no mechanical problems. However, they did not inspect the electrical system i.e. computer which is probably where the problem could be.

Toyota to date has refused to do anything to try to rectify this problem.

Any help you can offer in this case would be most appreciated.

Sincerely

[REDACTED]
Charlotte, NC
[REDACTED]



CHARLOTTE NC 28207

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