



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

26-JAN-2011

Repository ☐

Reference No.
10378801

OWNER INFORMATION (Type or Print)

Name

Address

City WINDSOR

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5B4MP67G443

Make
FLEETWOOD

Model
BOUNDER

Model Year
2004

Date Purchased
May 2004

Dealer's Name and Telephone Number
EARNHART

Engine:
No: Cylinders

Fuel Type:
GAS

Original Owner
☒

Dealer's City
AQUILA, A

State
AZ

Zip Code

Transmission Type

AUTO

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Multiple Failure:

Incident Date(s)

10-MAY-2004

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC

Failure Mileage
694

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM49ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 FLEETWOOD BOUNDER. THE CONTACT STATED THAT THE WHEN THE BRAKES WERE ENGAGED THEY WOULD SURGE. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC WHO STATED THAT THE REAR ROTORS NEEDED TO BE SERVICED AGAIN. THE MANUFACTURER WAS CONTACTED AND THEY WERE NOT WILLING TO OFFER ANY ASSISTANCE BECAUSE THE VEHICLE WAS NOT UNDER WARRANTY. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 696 AND THE CURRENT MILEAGE WAS 35,000.

*We have had Brake problems With the Motor
come from Day One they finally did a recall
on front We feel their should also be recall on rear.*

MAR 07 2011

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.