

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
		<p>Date Received</p> <p style="text-align: center;">24-JAN-2011</p> <p style="font-size: 2em; text-align: center;">MAY 09 2011</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10378421</p>		
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	
HIGHLAND		IN			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1NXAE09B5SZ			TOYOTA	COROLLA	1995
Date Purchased		Dealer's Name and Telephone Number:		Engine:	Fuel Type:
3/8/1996		Team Toyota (219)924-8100		No: Cylinders	
Original Owner	Dealer's City		State	Zip Code	
<input type="checkbox"/>	Highland		IN	46322	
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
	<input type="checkbox"/> Cruise Control				24-JAN-2005
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage	Failure Speed
				120000	5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL*THE CONTACT OWNS A 1995 TOYOTA COROLLA. THE CONTACT STATED THAT WHEN TRYING TO DECELERATE, SHE NOTICED THAT SHE WOULD HAVE TO FLOOR THE BRAKE PEDAL IN ORDER FOR THE VEHICLE TO STOP. THE VEHICLE WAS INSPECTED BY AN INDEPENDENT MECHANIC WHO INFORMED HER THAT HER BRAKE PADS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. A COUPLE OF MONTHS LATER, THE FAILURE OCCURRED AGAIN AND THE CONTACT RETURNED TO THE INDEPENDENT MECHANIC WHO ADVISED HER THAT THE MASTER CYLINDER WAS DEFECTIVE. THE VEHICLE WAS THEN REPAIRED. THE FAILURE OCCURRED AGAIN AND SHE THEN CONTACTED THE MANUFACTURER AND INFORMED HER THAT SHE NEEDS TO TAKE THE VEHICLE TO A CERTIFIED DEALER. THE VEHICLE WAS TAKEN TO THE DEALER WHO INFORMED THE CONTACT THAT SHE NEEDED TO REPLACE THE BRAKE PADS AND THE MASTER CYLINDER ALONG WITH OTHER COMPONENTS. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 120,000.</p>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Enclosed are invoices from 2004 - 2011 relating to brake repairs. Since 2004 there has been the same ongoing problem.

1. Squeaking and creaking noises when I apply the brakes.
2. When I brake the car would stop then roll forward and then stop again.
3. The brake pedal kept dropping to the floor.
4. Loss of brake pressure.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



Complete Car Center
9720 Fran-Lin Parkway
Munster, IN 46321
Tel 219-922-2800 Fax 219-922-2810

[Redacted] Highland, IN [Redacted] H# [Redacted] Wk () -	Vehicle: 1995 Toyota Corolla Engine: 1.8 License: [Redacted] VIN: 1NXAE09B5SZ [Redacted] Color: RED	Invoice number 031304 Job# 2 Started: 04/07/04 Completed: 04/07/04 (Wednesday, April 7, 2004, 2:34 pm) Mileage: 79183
---	---	---

Description of work	Service history	Date	Mileage
---------------------	-----------------	------	---------

1).check brakes and advise, discount s,, check front end last time
 motor mounts were recommended for a rattling noise

Oil Filter & Lube	---/---/---
Air Filter	---/---/---
Minor Tune-Up	---/---/---
Fuel Filter	---/---/---
Exhaust/Muffler	---/---/---
Fuel Injector Serv.	---/---/---
Alignment	---/---/---
Shocks/Struts	---/---/---
Major Tune-Up	---/---/---
Tire Rotation	---/---/---
Tire Balance	---/---/---

OUR INSPECTION OF YOUR VEHICLE SHOWS IT NEEDS THE FOLLOWING:

Front Brakes	04/07/04	79183
Rear Brakes	04/07/04	79183
Cooling System Flush	---/---/---	
Timing Belt	---/---/---	
Belts	---/---/---	
Hoses	---/---/---	
New Tires	---/---/---	
Transmission Service	---/---/---	
Front End Service	---/---/---	

Stock no.	Qty Description	Each	Net	Amount	Tn	Sbl
Labor	R&R front brakes	34.00	34.00	34.00	33	
BP-D562CT	1 Ceramic brake pads	117.72	58.86	58.86	33	
BR-141859	2 Brake rotor	53.03	53.03	106.06	33	
	==> Subtotal -)			214.78	(==	
Labor	Machine brake drum	20.00	20.00	20.00	33	
Labor	R&R rear brakes	34.00	34.00	34.00	33	
BH-TH7293	1 Brake hardware	23.47	23.47	23.47	33	
BS-FB597	1 Brake shoes	39.95	19.97	19.97	33	
	==> Subtotal A)			102.97	(==	

Totals	
	:
	:
	:
Oil & ATF	: 0.00
Front End Parts	: 0.00
Brakes	: 287.20
Exhaust	: 0.00
Labor	: 88.00
Parts	: 0.00
Shocks & Struts	: 0.00
Sublet Services	: 0.00
Shop Supplies/Epas	: 8.89

COMPLETE CAR CENTER GUARANTEES MUFFLERS-BRAKES-SHOCKS-STRUTS-AS
 LONG AS YOU OWN YOUR VEHICLE, IF THEY WEAR OUT THEY WILL BE RE-
 PLACED AT NO CHARGE FOR PARTS. BRAKE SHOES & STRUTS INSTALLED
 WILL HAVE A LABOR CHARGE ONLY.
 ALL MECHANICAL PARTS & LABOR ARE GUARANTEED FOR 365 DAYS OR 12000
 MILES, WHICH EVER OCCURS FIRST.
 OWNER - RYAN RUDER,

Sub Total :	384.09
Discount :	-78.84
Sales Tax :	12.50
TOTAL DUE :	317.75

-----> I HEREBY AUTHORIZE THE ABOVE REPAIRS & SERVICE.

| Thanks! Complete Car Center
 | Status : Paid - C.Card

Complete Car Center
9720 Fran-Lin Parkway
Munster, IN 46321
Tel 219-922-2800 Fax 219-922-2810

Highland, IN Hm [redacted] Wk ()	Vehicle: 1995 Toyota Corrolia Engine: 1.8 License: [redacted] VIN: INXAE09B5SZ [redacted] Color: RED	Invoice number 044629 Job# 416 Started: 10/21/06 Completed: 10/21/06 {Saturday, October 21, 2006, 2:47 pm} Mileage: 103146
--------------------------------------	--	--

Description of work	Service history	Date	Mileage
---------------------	-----------------	------	---------

1).check brakes and advise, hears a creaking noise when applying brake pedal, hears clicking noise when releasing brakes, vehicle makes a racket when accelerating

Oil Filter & Lube	--/--/--	
Air Filter	--/--/--	
Minor Tune-Up	--/--/--	
Fuel Filter	--/--/--	
Exhaust/Muffler	--/--/--	
Fuel Injector Serv.	--/--/--	
Alignment	--/--/--	
Shocks/Struts	--/--/--	
Major Tune-Up	--/--/--	
Tire Rotation	--/--/--	
Tire Balance	--/--/--	
Front Brakes	10/21/06	103146
Rear Brakes	10/21/06	103146
Cooling System Flush	--/--/--	
Timing Belt	--/--/--	
Belts	--/--/--	
Hoses	--/--/--	
New Tires	--/--/--	
Transmission Service	--/--/--	
Front End Service	--/--/--	

Rcvd \$240.05 cash
 \$117.00 check

OUR INSPECTION OF YOUR VEHICLE SHOWS IT NEEDS THE FOLLOWING:

Stock no.	Qty Description	Each	Price	Tn	Sb
Labor	R&R front brakes	45.00	45.00	45.00	5
Labor	Machine brake rotor	32.00	32.00	32.00	5
BP-D562CT	-1 Ceramic brake pads	0.00	0.00	0.00	5
BP-LD562	1 Ceramic brake pads	0.00	0.00	0.00	5
	==> Subtotal -)		79.31		<==
Labor	Bleed brakes	43.75	43.75	43.75	5
Labor	Machine brake drum	24.00	24.00	24.00	5
Labor	R&R rear brakes	45.00	45.00	45.00	5
Labor	R&R brake wheel cylind	50.00	50.00	50.00	5
10-BC	1 Brake parts cleaner	2.68	2.68	2.68	5
10-BF	1 Brake fluid	3.95	3.95	3.95	5
BH-H17147	1 Brake hardware	26.99	26.99	26.99	5
BS-FB597	-1 Brake shoes	0.00	0.00	0.00	5
BS-S551	1 Brake shoes	0.00	0.00	0.00	5
WC-WC37637	1 Brake wheel cylinder	33.70	33.70	33.70	5
WC-WC37646	1 Brake wheel cylinder	33.70	33.70	33.70	5
	==> Subtotal A)		277.74		<==

Totals

Oil & ATF	:	6.63
Front End Parts	:	0.00
Brakes	:	94.39
Exhaust	:	0.00
Labor	:	239.75
Parts	:	0.00
Shocks & Struts	:	0.00
Sublet Services	:	0.00
Shop Supplies/Epa:	:	10.22
<hr/>		
Sub Total :	:	350.99
<hr/>		
Sales Tax :	:	6.06
<hr/>		
TOTAL DUE :	:	357.05

COMPLETE CAR CENTER GUARANTEES MUFFLERS-BRAKES-SHOCKS-STRUTS-AS LONG AS YOU OWN YOUR VEHICLE, IF THEY WEAR OUT THEY WILL BE REPLACED AT NO CHARGE FOR PARTS. BRAKE SHOES & STRUTS INSTALLED WILL HAVE A LABOR CHARGE ONLY.
 ALL MECHANICAL PARTS & LABOR ARE GUARANTEED FOR 365 DAYS OR 12000 MILES, WHICH EVER OCCURS FIRST.
 OWNER: RYAN RUDER,

Thanks! Complete Car Center
 Status : Completed

-----> I HEREBY AUTHORIZE THE ABOVE REPAIRS & SERVICE.

Complete Car Center
9720 Fran-Lin Parkway
Munster, IN 46321
Tel 219-922-2800 Fax 219-922-2810

[Redacted] Highland, IN [Redacted] Hm [Redacted] Wk ()	Vehicle: 1995 Toyota Corrolla Engine: 1.8 License: [Redacted] VIN: 1NXAE0985SZ [Redacted] Color: RED	Invoice number 048461 Job# 498 Started: 07/21/07 Completed: 07/21/07 {Saturday, July 21, 2007, 2:21 pm} Mileage: 111885
---	--	---

Description of work	Service history	Date	Mileage
1).check brakes and advise	Oil Filter & Lube	--/--/--	
	Air Filter	--/--/--	
	Minor Tune-Up	--/--/--	
	Fuel Filter	--/--/--	
	Exhaust/Muffler	--/--/--	
	Fuel Injector Serv.	--/--/--	
	Alignment	--/--/--	
	Shocks/Struts	--/--/--	
	Major Tune-Up	--/--/--	
	Tire Rotation	--/--/--	
	Tire Balance	--/--/--	
	Front Brakes	10/21/06	103146
	Rear Brakes	10/21/06	103146
	Cooling System Flush	--/--/--	
	Timing Belt	--/--/--	
	Belts	--/--/--	
	Hoses	--/--/--	
	New Tires	--/--/--	
	Transmission Service	--/--/--	
	Front End Service	--/--/--	

OUR INSPECTION OF YOUR VEHICLE SHOWS IT NEEDS THE FOLLOWING:

Stock no.	Qty	Description	Each	Price	Tn	Sb
Labor		R&R bearing	210.00	210.00	210.00	3
09-VSMS	1	Bearing press	45.00	45.00	45.00	3
BE-51B507	1	Bearing	75.13	75.13	75.13	3
SE-1993	1	Oil seal	13.50	13.50	13.50	3
SE-4898	1	Oil seal	15.35	15.35	15.35	3
		====> Subtotal -)		374.64		====<
BP-LD562M	-1	Ceramic brake pads	0.00	0.00	0.00	3
BP-PGD562C	1	Ceramic brake pads	0.00	0.00	0.00	3
		====> Subtotal A)		0.00		====<

Totals	
Oil & ATF	0.00
Front End Parts	0.00
Brakes	0.00
Exhaust	0.00
Labor	210.00
Parts	103.98
Shocks & Struts	0.00
Sublet Services	45.00
Shop Supplies/Epa:	9.42

Sub Total :	368.40

Sales Tax :	6.24

TOTAL DUE :	374.64

COMPLETE CAR CENTER GUARANTEES MUFFLERS-BRAKES-SHOCKS-STRUTS-AS LONG AS YOU OWN YOUR VEHICLE. IF THEY WEAR OUT THEY WILL BE REPLACED AT NO CHARGE FOR PARTS. BRAKE SHOES & STRUTS INSTALLED WILL HAVE A LABOR CHARGE ONLY. ALL MECHANICAL PARTS & LABOR ARE GUARANTEED FOR 365 DAYS OR 12000 MILES, WHICH EVER OCCURS FIRST. OWNER - RYAN RUDER.

-----> I HEREBY AUTHORIZE THE ABOVE REPAIRS & SERVICE.

Thanks! Complete Car Center
 Status : Paid - Cash

MUNSTER MARATHON

9451 CALUMET AVE.
 MUNSTER, IN. 46321
 Phone - 219-836-0092 Fax - 219-836-1391
 AN AMERICAN COMPANY SERVING AMERICA

INVOICE
 54407

INVOICE

Work Completed Date : 09/16/2008

Print Date : 09/16/2008

1995 Toyota - Corolla

[Redacted]
 Highland, IN [Redacted]
 Home [Redacted]
 Cust ID : 11884

Lic# : [Redacted]
 Unit# :
 Vin# :
 Hal# :

Odometer In : 126347

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
Replaced rear shoes. Resurface rear brake drums.				Rear Brake Service. Replace rear shoes, inspect wheel cylinders, resurface brake drums. Road test vehicle.	1.00	129.95
RE	1.00	129.95	129.95			
REAR BRAKE HARDWARE						
VS	1.00	17.68	17.68	CHECK NO BRAKES -	0.70	29.80
BRAKE FLUID/PINT				BLEED SYSTEM / DIAGNOSED		
BF	2.25	3.50	7.69	FAULTY MASTER CYLINDER.		
MASTER CYLINDER				R/R MASTER CYLINDER	1.50	126.00
VS	1.00	69.45	69.45			
SHOP SUPPLIES						
SS	1.00	8.00	8.00			

Pd. Cash & Cr.
 9/16/08
 [Redacted]

[Technicians : F, KEVIN]

Org. Estimate \$425.51	Revisions \$0.00	Current Estimate \$ 425.51	Additional Cost	Revised Estimate	Labor:	184.80
					Parts:	232.96
					Sublet:	0.00
					Sub:	417.76
					Tax:	16.31
					Total:	434.07
					Bal Due:	\$434.07

[Payments -]

Marathon Best In The Long Run
 I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is 90 days or 4,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE: [Redacted] Date: _____ Time: _____
 Written By: B. TIM Page 1 of 1 01.17.07 Copyright Material Handling

MUNSTER MARATHON

9451 CALUMET AVE.
 MUNSTER, IN. 46321
 Phone - 219-836-0082 Fax - 219-836-1381
 AN AMERICAN COMPANY SERVING AMERICA

INVOICE

60936

INVOICE

Print Date : 08/01/2009

1995 Toyota - Corolla

Highland, IN
 Home
 Cust ID : 11824

Lic# :
 Unit# :
 Vin# :
 Hat# :

Odometer In : 134155

Ref# :

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
BRAKE MASTER CYLINDER (WARRANTY)				CHECK BRAKE PEDAL SINKS TO FLOOR, DOESNT STOP PROPERLY, CREAKING FROM PEDAL.	N/A	N/A
VS	1.00			INSPECTED AND FOUND FAILED MASTER CYLINDER UNDER WARRANTY. NOTE: AFTER REPAIRS, FOUND BRAKE PROPORTIONING VALVE RESTRICTED TO FRONT BRAKES. PARTS HAVE BEEN SPECIAL ORDERED.		
BRAKE FLUID/ PINT						
RF	1.00					
DEPOSIT ON SPECIAL ORDER PART (BRAKE PROPORTIONING VALVE)						
MM	1.00	50.00	50.00			
				R/R MASTER CYLINDER (WARRANTY)	1.50	N/A

Battery \$123.15 + tax
 TM Paid-cash 6-1-09

[Technicians : F, KEVIN]

Org. Estimate	Revisions	Current Estimate	Additional Cost	Revised Estimate	Labor:	0.00
\$50.00	\$0.00	\$50.00			Parts:	50.00
					Sublet:	0.00
					Sub:	50.00
					Tax:	0.00
					Total:	50.00
					Bal Due:	\$50.00

[Payments -]

Marathon: Best In The Long Run

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is 90 days or 4,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair

SIGNATURE: _____

Date: 6-1-09 Time: _____

MUNSTER NAPA TION

3451 CALUMET AVE.
MUNSTER, IN 46321

Phone - 219-838-8091 Fax - 219-838-1321
AN AMERICAN COMPANY SERVING AMERICA

INVOICE

81293

INVOICE

Print Date 06/18/09

1995 Toyota - Corolla

[Redacted]
Highland, IN [Redacted]
Home [Redacted]
Cust ID: 11884

Lic #: [Redacted]
Unit #: [Redacted]
Vin #: [Redacted]
Mat #: [Redacted]

Odometer In: 134802

Ref#:

Part Description / Number	Qt.	Sale	Extended	Labor Description	Hours	Extended
BRAKE PROPORTIONING VALVE TT184128	1.00	250.07	250.07	P/R BRAKE PROPORTIONING VALVE	1.00	250.00
DEPOSIT FROM INV # 60936 MM	-1.00	50.00	-50.00	BRAKE PEDAL CREAKS ONLY WHEN VEHICLE IS OFF AND ONLY AT THE END OF ITS TRAVEL. THIS IS A NORMAL CONDITION. BRAKES PULSATE SLIGHTLY. MOST LIKELY CAUSED BY WARPED FRONT BRAKE ROTORS.		

*Paid
check
MTH*

[Technicians: F, KEVIN]

Org. Estimate \$469.58	Revisions \$0.00	Current Estimate \$469.58	Additional Cost	Revised Estimate	Labor: 252.00
					Parts: 200.07
					Sublet: 0.00
					Sub: 452.07
					Tax: 17.51
					Total: 469.58
					Bal Due: \$469.58

[Payments -]

Munster: Best In The Long Run

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is 90 days or 4,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

SIGNATURE [Redacted]

Date 6-18-09

Time

MUNSTER MARATHON
 9451 CALUMET AVE.
 MUNSTER, IN.. 46321
 Phone - 219-836-6082 Fax - 219-836-1381
 AN AMERICAN COMPANY SERVING AMERICA

INVOICE
75354

INVOICE

Print Date : 01/13/2011

1995 Toyota - Corolla

[Redacted]
 Highland, IN [Redacted]
 Home [Redacted]
 Cust ID : 11884

Lic # : [Redacted]
 Unit # :
 Vin # :
 Hat # :

Odometer In : 152660

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Hours	Extended
				CHECK BRAKE PEDAL DROPS TO THE FLOOR INTERMITANTLY INSPECTED AND FOUND RIGHT FRONT CALIPER STICKING INTERMITANTLY, FRONT BRAKES WORN OUT - ROTORS WARPED AND GROOVED. STICKING MOST LIKELY BEING CAUSED BY WORN RUBBER BRAKE HOSES - RECOMMEND FRONT BRAKE SERVICE WITH NEW ROTORS, CLEAN AND ADJUST REAR BRAKES, AND REPLACE ALL FOUR BRAKE HOSES.	0.50	44.00

[Technicians : F, KEVIN]

Org. Estimate \$44.00	Revisions \$0.00	Current Estimate \$ 44.00	Additional Cost	Revised Estimate	Labor: 44.00
					Parts: 0.00
					Sublet: 0.00

					Sub: 44.00
					Tax: 0.00
					Total: 44.00
					Bal Due: \$44.00

Handwritten:
 1-13-11
 CASW
 1-13-11

Marathon: Best In The Long Run

I hereby authorize the above repair work to be done along with the necessary material and grant you/your employees permission to operate the vehicle herein described on street, highways, etc. for the purpose to testing and inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Warranty on parts/labor is 90 days/4,000 miles whichever comes first. Warranty must be performed in our shop & cannot exceed original repair costs. \$20/day storage fee on vehicles left over 10 days.

SIGNATURE..... Date..... Time.....



9601 INDIANAPOLIS BLVD. HIGHLAND, INDIANA 46322

TELEPHONE (219) 924-8100 (773) 374-9739

FAX (219) 922-2005



INVOICE NUMBER		TOCS245854	
CUSTOMER NUMBER		32531	
[REDACTED] HIGHLAND, IN			
RESID [REDACTED]		BUSINESS PHONE	
ADVISOR	447	TAG NO.	PEC
LABOR RATE	LICENSE NO.	MILEAGE 152,665	
YEAR / MAKE / MODEL 95/TOYOTA/COROLLA/4 DOOR SEDAN			
VEHICLE ID NO. 1N X A E 0 9 B 5 S Z [REDACTED]			
F. T. E. NO.		R.O. NO.	
COLOR	RED/	STOCK NO.	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
R. O. DATE	01/13/11	INVOICE DATE	01/21/11
REPRINT NUMBER		DELIVERY DATE	
		PRODUCTION DATE	
NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE			

TOTALS-----

*****		TOTAL LABOR....	1146.20
* RECEIVED BY: [REDACTED] ON DATE: 1/21/11 *		TOTAL PARTS....	1106.94
* CASH CHECK CHARGE *		TOTAL SUBLET....	0.00
* CK# *		TOTAL G.O.G....	0.00
* VISA M/C DISCOVER *		TOTAL MISC CHG.	69.82
*****		TOTAL MISC DISC	0.00
		TOTAL TAX.....	77.49
		TOTAL INVOICE \$	2400.45

JOIN OUR FREE TEAM TOYOTA/SCION VIP CLUB!

CUSTOMER SIGNATURE _____

IBS-059128 Illiana Business Solutions, Inc. 708/354-4987



9601 INDIANAPOLIS BLVD. HIGHLAND, INDIANA 46322

TELEPHONE (219) 924-8100 (773) 374-9739

FAX (219) 922-2005



INVOICE NUMBER		TOCS245854	
CUSTOMER NUMBER		32531	
[REDACTED]			
HIGHLAND, IN		[REDACTED]	
RESIDE	[REDACTED]	BUSINESS PHONE	[REDACTED]
ADVISOR	DAN	TAG NO.	447 PEC
LABOR RATE	LICENSE NO.	MILEAGE	.152,665
YEAR / MAKE / MODEL 95/TOYOTA/COROLLA/4 DOOR SEDAN			
VEHICLE ID NO 1 N X A E 0 9 B 5 S Z [REDACTED]			
F. T. E. NO.		RO. NO.	
COLOR	RED/	STOCK NO.	
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
R. O. DATE	01/13/11	INVOICE DATE	01/21/11
REPRINT NUMBER		DELIVERY DATE	
		PRODUCTION DATE	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

TOTALS-----

* RECEIVED BY: [REDACTED]	* ON DATE: 1/21/11	* TOTAL LABOR....	1146.20
* CASH	* CHECK	* TOTAL PARTS....	1106.94
* VISA	* M/C	* TOTAL SUBLET...	0.00
* DISCOVER		* TOTAL G.D.G....	0.00
		* TOTAL MISC CHG.	69.82
		* TOTAL MISC DISC	0.00
		* TOTAL TAX.....	77.49
		TOTAL INVOICE \$	2400.45

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CUSTOMER SIGNATURE

155160121 26 11/2004 Business Solutions, Inc. 01/21/04/01/11



9601 INDIANAPOLIS BLVD. HIGHLAND, INDIANA 46322

TELEPHONE (219) 924-8100 (773) 374-9739

FAX (219) 922-2005



INVOICE NUMBER		TOCS246521	
CUSTOMER NUMBER		32531	
[REDACTED ADDRESS]			
HIGHLAND, IN [REDACTED]			
RESID [REDACTED]	BUSINESS PHONE		
ADVISOR DAN	447	TAG NO.	
LABOR RATE	LICENSE NO.	MILEAGE 152,758	
YEAR / MAKE / MODEL 95 / TOYOTA / COROLLA / 4 DOOR SEDAN			
VEHICLE ID NO 1 N X A E 0 9 B 5 S Z [REDACTED]			
F. T. E. NO.		P.O. NO.	
COLOR RED/	STOCK NO.		
COMMENTS			
DELIVERY MILES		SELLING DEALER NO.	
R. O. DATE 01/25/11	INVOICE DATE 01/28/11		
REPRINT NUMBER		DELIVERY DATE	
		PRODUCTION DATE	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON REVERSE SIDE

LABOR & PARTS-----
 J# 1 40TOZ BRAKES TECH(S):214 INTERNAL
 REPLACE MASTER CYLINDER AS PER JASON
 VEHICLE HAD AN AFTERMARKET MASTER CYLINDER
 INSTALLED A TOYOTA MASTEWR CYLINDER ASSEMBLY & POWER BLED
 SYSTEM.PEDAL PRESSURE IS VERY GOOD & BRAKES APPLY FINE.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----	
JOB # 1 1 47201-12800 CYLINDER SUB-ASSY	INTERNAL 0.00
	JOB # 1 TOTAL PARTS 0.00
	JDB # 1 TOTAL LABOR & PARTS 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # A SSI HAZ WASTE DISPOSAL/SHOP SUPPLIES	INTERNAL 0.00
	TOTAL - MISC 0.00

TOTALS-----

* RECEIVED BY:	ON DATE:/...../.....	* TOTAL LABOR....	0.00
* CASH	CHECK	* TOTAL PARTS....	0.00
	CHARGE	* TOTAL SUBLET...	0.00
	CK#	* TOTAL G.O.G....	0.00
* VISA	M/C	* TOTAL MISC CHG.	0.00
	DISCOVER	* TOTAL MISC DISC	0.00
		* TOTAL TAX.....	0.00
		TOTAL INVOICE \$	0.00

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CUSTOMER SIGNATURE

Schedule your next
 appointment online
 and SAVE
www.teamtoyotahighland.com