

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received MAR 01 2011 20-JAN-2011	Repository ☐ Reference No. 10377990
				OWNER INFORMATION (Type or Print)	
Name [REDACTED]				Daytime Telephone Number [REDACTED]	E-mail Address
Address [REDACTED]				Evening Telephone Number SAME	
City DAVID CITY		State NE	Zip Code [REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE32K25U [REDACTED]			Make TOYOTA	Model CAMRY	Model Year 2005
Date Purchased	Dealer's Name and Telephone Number Ernst Toyota 402-562-8698			Engine: No: Cylinders	Fuel Type:
Original Owner ☒	Dealer's City Columbus			4	gas
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 2.4 Liter 4cylinder	Multiple Failure: Yes		Incident Date(s) 01-OCT-2010
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage 100000	Failure Speed ANY
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 2005 TOYOTA CAMRY. WHILE DRIVING AT ANY SPEED, THE CONTACT NOTICED THAT THE VEHICLE WOULD SUDDENLY STALL WITHOUT WARNING. THE FAILURE BEGAN OCTOBER 2010. THE DEALER WAS NOTIFIED WHO INFORMED THE CONTACT THAT THERE WERE NO RELATED RECALLS. THE CONTACT DID NOT INFORM THE MANUFACTURER. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY REPLACED THE ELECTRONIC ACCELERATOR. THE CURRENT MILEAGES WERE 106,000. THE FAILURE MILEAGES WERE 100,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We feel it wasn't safe due to the fact that it would suddenly stop - while passing at 65 mph, while also just going down the road. It would even stop while just going/driving (low or higher speeds) was also hard to start afterwards.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CUSTOMER #: 24792

28960

ERNST

TOYOTA

2112 23rd St., Columbus, NE 68601
 (402) 562-TOYT (8698)
 Fax (402) 562-6524
 1 (877) 658-1939

INVOICE

PAGE 1

DAVID CITY, NE
 HOME: CONT:N/A
 BUS: CELL:

SERVICE ADVISOR: 84 GARY ORTMEIER

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
PHANTOM-GR	05	TOYOTA CAMRY		4T1BE32K25U		101741/101741		T643
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
07SEP04 IS								
07SEP04 DD			17:30 23AUG10		0.00	CASH	24AUG10	

R.O. OPENED		READY	OPTIONS: STK:T699 ENG:2.4 LITER DOHC				
			1) C.-CARD-3-15-05/"NON-STRESSFUL"-EXPERIENCE				
09:39 23AUG10		09:47 24AUG10	14) CC-12-8-06/"HOPEFULLY-OUR-PROBLEMS-DO (More...)				
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

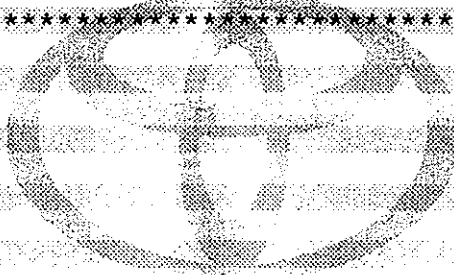
A DRIVEABILITY SERVICE ENGINE SOON LIGHT ON DASH STAYS ON ---ENGINE
 DIES WHILE DRIVING--HARD TO RESTART AT TIMES--ADVISE)

41 DRIVEABILITY

	21	C	2.00			159.00	159.00
	1	78010-33010	PEDAL ASSY, ACCELE			426.06	426.06
PARTS:	426.06	LABOR:	159.00	OTHER:	0.00	TOTAL LINE A:	585.06

INSPECTED & HAS CODE P2121 STORED.ACCEL PEDAL POSITION
 CODE.--INSPECTED ACCEL. PEDAL DATA & CLEARED CODES & INSTALLED NEW
 ACCEL PEDAL--COMPLETED.

MISC. SHOP SUPPLIES 7.95



ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

DESCRIPTION	TOTALS
LABOR AMOUNT	159.00
PARTS AMOUNT	426.06
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	7.95
TOTAL CHARGES	593.01
LESS INSURANCE	0.00
SALES TAX	30.38
PLEASE PAY THIS AMOUNT	623.39

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER SIGNATURE