

NVS-200

Missouri City, Texas

EXECUTIVE SECRETARIAT
ZIM DEC 30 AM 10:38

December 23, 2010

NMAC Corporate Office
Mr. Carlos Ghosn,
President and Chief Executive Officer
One Nissan Way
Franklin, TN 37067

NMAC Corporate Office
Mr. Toshiyuki Shiga,
Chief Operating Officer
One Nissan Way
Franklin, TN 37067

NMAC Customer Center
8900 Freeport Parkway
Irving, TX 75063

RE: [REDACTED]
Owner: 2006 Nissan Altima (VIN #: 1N4AL11D06C [REDACTED])

To Whom It May Concern:

Third follow-up:

Regarding my letter to Nissan Motor Acceptance dated October 28, 2010 and December 3, 2010. I am just appealing once again to have my 2006 Nissan Altima serviced, at Nissan's expense, to repair the "Crankshaft Sensor" problem causing the engine light to remain on and creating a safety and legal hazard for me and my family. I am aware (see attached) that Nissan offered a **RECALL #38533 for all 2006 Nissan Altimas**. Nissan even acknowledged that this problem "increases the risk of a crash". So why would Nissan want me to succumb to a crash because I am poor, and only then be faced with a possible lawsuit on behalf of me and my family.

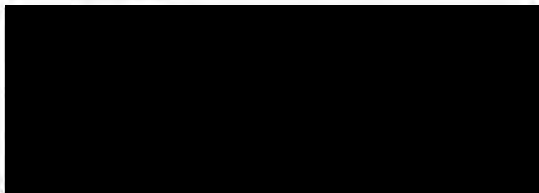
My chief complaint is with the crankshaft sensor causing the "Service Engine Soon Light" to remain on. I have had problems with this "Engine Light" as soon as I left the dealership in 2006, when I purchased the Nissan Altima. I am appealing to Nissan Motor Acceptance Corporation to fully assist me in rectifying this complaint because it is unsafe transportation; against the laws of the Department of Transportation, the state of Texas; and very costly to repair.

MC
1-11-11
TGW

On November 1, 2010, I had a diagnostic test performed on my 2006 Nissan Altima at the Gillman Nissan in Rosenberg, Tx. I was told that the **Crankshaft Sensor** needed repair as well as the **Engine Speed Input Circuit Sensor** (although, I was not advised by Gillman Service that the speed sensor was in need of repair also. These 2 sensors were triggering the "Service Engine Soon Light" to come on and remain on.

I received a call from a Peter Hayes, who emphatically and without explanation stated that Nissan would not service my vehicle at its expense, despite the fact that there was RECALL #38533 which was issued by the NHTSA on 11/14/2007.

With Nissan's blatant disregard for vehicle safety and customer service, I can only assume that Nissan wants to go through all the customer deaths and accidents of their counterpart, Toyota, before any responsibility is taken in fixing the crankshaft sensors on the 2006 Altimas. Please, let me know if anyone other than Peter Hayes can respond to my complaint and is aware of the RECALL #38533.



Attachments

Cc: Mr. David L. Strickland, 
Administrator
National Highway Traffic Safety Administration (NHTSA)
1200 New Jersey Avenue, SE, West Building
Washington, D.C. 20590

Leslie Miller, Attorney-at-Law



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Nissan Altima 2006

2006 Nissan Altima ENGINE AND ENGINE COOLING Recall

Read the full details of this [NHTSA](#) recall issued by the NHTSA on November 14, 2007. Below you'll find the full details including the defective component, units affected, NHTSA ID, and manufacturer solution.

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Nissan Altima Recalls

Altima ENGINE AND ENGINE COOLING Recall - ID# 38533

Recall Date
NOV 14, 2007

Model Affected
2006 NISSAN ALTIMA

Description
ON CERTAIN PASSENGER VEHICLES EQUIPPED WITH A 2.5L ENGINE, THE CRANKSHAFT POSITION SENSOR CAN OVERHEAT CAUSING A BRIEF INTERRUPTION IN THE SIGNAL OUTPUT FROM THE SENSOR.

Consequence
IF THE INTERRUPTION IN THE SIGNAL FROM THE CRANKSHAFT POSITION SENSOR IS SO BRIEF THAT THE ELECTRONIC CONTROL MODULE (ECM) LOGIC DOES NOT HAVE TIME TO DIAGNOSE THE CONDITION, THE ENGINE MAY STOP RUNNING WITHOUT WARNING WHILE THE VEHICLE IS DRIVEN AT A LOW SPEED INCREASING THE RISK OF A CRASH.

Remedy
DEALERS WILL REPROGRAM THE ECM FREE OF CHARGE. CERTAIN MY 2006 ALTIMAS WHICH HAVE BEEN PREVIOUSLY REMEDIED UNDER RECALL CAMPAIGN 06V223 (NISSAN R0606) ARE NOT INCLUDED IN THIS RECALL SINCE THE REPROGRAMMING FOR 06V223 ALSO INCLUDED THIS REPROGRAMMING. THE RECALL BEGAN ON DECEMBER 31, 2007. OWNERS MAY CONTACT NISSAN AT 1-800-647-7261.

Potential Units Affected
653910

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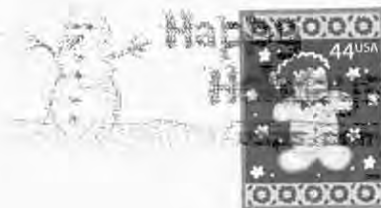
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Mr. David L. Strickland,
Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, West Building
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