

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 19-JAN-2011	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City COVINA State CA Zip Code [REDACTED]				Repository ☐	
				Reference No. 10377210	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).				Daytime Telephone Number [REDACTED]	
				E-mail Address Evening Telephone Number	
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE46K39L [REDACTED]		Make TOYOTA		Model CAMRY	
Date Purchased 12/2008		Dealer's Name and Telephone Number TOYOTA ORANGE		Model Year 2009	
Original Owner ☒		Dealer's City ORANGE		Engine: No: Cylinders 4	
State CA		Zip Code		Fuel Type: REG	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain 2W	
Multiple Failure: DNA		Incident Date(s) 01-JAN-2010			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 180000 VEHICLE SPEED CONTROL				Failure Mileage 10000	
Failure Speed					
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2009 TOYOTA CAMRY. THE VEHICLE WAS INCLUDED IN THE RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER: 09V388000 (VEHICLE SPEED CONTROL: ACCELERATOR PEDAL) AND WAS TAKEN TO AN AUTHORIZED DEALER WHERE IT WAS REPAIRED. THE CONTACT STATED THAT SINCE THE REPAIRS, HE WAS EXPERIENCING DIFFICULTY IN LOCATING THE ACCELERATOR PEDAL WITH HIS FOOT WHEN DRIVING. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER BUT WAS NOT FURTHER REPAIRED. THE FAILURE MILEAGE WAS 10,000 AND THE CURRENT MILEAGE WAS 15,000.					
FEB 28 2011					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SINCE THE PEDAL RECALL (SHORTING OF GAS PEDAL), MY WIFE AND I EXPERIENCE SOME DIFFICULTY LOCATING GAS PEDAL AFTER BRAKE ON WHEN THE FOOT IS ON BRAKE. (ONLY HAPPEN COUPLE TIMES). TOYOTA OFFERED TO REPLACE MODIFIED PEDAL WITH THE NEW APPROVED PEDAL. I DECLINE THE NEW PEDAL SINCE IT WAS SAME AS THE MODIFIED PEDAL. I WAS TOLD THAT SOME OF 2010 SE CAMRY WAS NOT RECALLED. I NOTICE THE PEDAL WAS WIDER LONGER THAN THE RECALL CALL PEDAL. TOYOTA SAID I COULD NOT EXCHANGE TO 2010 SE PEDAL SINCE IT MODIFIES THE STANDARD EQUIPMENT. I TOLD THEM THAT THEY MODIFIED THE PEDAL BY CUTTING (SHORTING) AND CHANGES THE DESIGN OF FUNCTION. I'M OKAY WITH IT. SAFETY IS MY CONCERN. FOR OTHER CONSUMER WITH THE SAME PROBLEM

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

