



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

19-JAN-2011

Repository

Reference No.
10377162

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Address: [Redacted]
 City: DONALDSONVILLE State: GA Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1B7GL22N7YS [Redacted]
 Make: DODGE Model: DAKOTA QUAD CAB Extended Cab Model Year: 2000
 Date Purchased: 3-00 Dealer's Name and Telephone Number: Chrysler Dodge (Crystal) (352) 726-1238 Engine: No: Cylinders: 8 Fuel Type: Gas
 Original Owner: Dealer's City: Inverness, FL. State: FL. Zip Code: 34453
 Transmission Type: manual 5 sp. Antilock Brakes Powertrain: Multiple Failure: only once Incident Date(s): 21-OCT-2008
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC Failure Mileage: 140000 Failure Speed: 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

Extended cab (Club cab)
 TL* THE CONTACT OWNS A 2000 DODGE DAKOTA QUAD CAB. THE CONTACT STATED THAT WHILE DRIVING 50 MPH, THE FRONT CALIPERS LOCKED ABNORMALLY AND DRAGGED THE VEHICLE TO A GRINDING HALT. THE VEHICLE WAS TAKEN TO THE DEALER AND THE DEALER STATED THAT THE PISTON IN THE CALIBER FAILED AND CAUSED THE SYSTEM TO LOCK ABNORMALLY. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 140,000 AND THE CURRENT MILEAGE WAS 165,000.
 I was driving the truck and the front wheels started to lockup. I called a repair shop (Inverness Shell) on SR 44 in Inverness, Fla. and made the drive to their shop and had the front calipers replaced - Swollen Phenolic pistons

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FEB 28 2011

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving this pickup the front wheels started to lockup. I called Inverness Shell, a repair shop and drove the truck to their repair shop. The front disc brakes (calipers) had swollen phenolic pistons, so I had new calipers installed

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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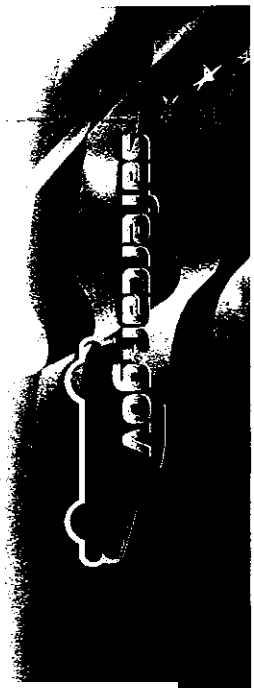
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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