

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 19-JAN-2011		Repository ☐ Reference No. 10377153	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Evening Telephone Number	
DONALDSONVILLE		GA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
1GBLP37J2X3		TIFFIN		ALLEGRO	
Date Purchased		Dealer's Name and Telephone Number		Model Year	
10-29-07		Purchased from Individual		1999	
Original Owner		Dealer's City		Engine:	
☐ No				No: Cylinders	
				8	
Transmission Type		Powertrain		Incident Date(s)	
Automatic		GM		22-MAY-2008	
☐ Antilock Brakes		Multiple Failure:		12-30-2010	
☒ Cruise Control		Rear Brakes			
		Front Brakes			
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC				Failure Mileage	
Front calipers frozen 12-30-2010				30286	
Rear calipers frozen 5-22-2008				Failure Speed	
				50 mph	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
		☐ Prior Repair			
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident (s), crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		Number of Deaths	
				Reported to Police	
				N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1999 TIFFIN ALLEGRO. THE CONTACT STATED THAT THE REAR BRAKES ON THE VEHICLE WERE REPLACED APPROXIMATELY TWO YEARS AGO WITH BOSCH CALIBERS THAT WERE USED ON THE WORKHORSE W21 CHASSIS. THE CONTACT STATED THAT THE CALIBERS FAILED AND CAUSED THE CONTACT TO EXPERIENCE A LOSS OF BRAKES. THE CONTACT STATED THAT THE FRONT PASSENGER SIDE TIRE LOCKED ABNORMALLY AND CAUGHT ON FIRE. THE CONTACT LATER RECEIVED NOTIFICATION OF NHTSA CAMPAIGN ID NUMBER: 04V084000 (SERVICE BRAKES, HYDRAULIC) BUT STATED THAT THE RECALL WAS ONLY FOR THE W20 AND W22 MODELS AND NOT THE W21, WHICH HE OWNED. THE CONTACT WAS CONCERNED THAT HE WOULD NOT BE ABLE TO RECEIVE THE RECALL REPAIR. THE FAILURE MILEAGE WAS 30,286 AND THE CURRENT MILEAGE WAS 48,290.					
attached sheets. This is wrong description see workhorse recall is for W20, W21, W22, W22D					
FEB 28 2011					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.					
ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

1999 Tiffin Motorhome on a GM chassis

I first thought that I had a Workhorse chassis. I now know that the 1999 chassis I have is not a Workhorse chassis but also understand that Workhorse bought out the GM chassis. My chassis is ~~the~~ GM chassis.

Problem description

Early in 2008 traveling from Donaldsonville, La. to our (then) residence in Homosassa, Fl., ten miles from Donaldsonville the brakes started freezing up. We stopped, not knowing what was wrong, sat for awhile, traveled about five miles farther and had more problems. We then called for a service truck from Bainbridge, Ga. A service man came, crawled under the motorhome and then ask ~~us~~ to follow him to his shop. We did and had no problem. Thinking it was fixed we proceeded on our way. Ten miles later we were again stopped on the side of the road. We sat for awhile and then proceeded to Cairo, Ga. to find a repair shop. Coming into Cairo we had absolutely no brakes, this all while towing our car, found a repair shop. The brake fluid had boiled. Thinking that the V notch slides (guides) were sticking the calipers were disassembled and cleaned. The next day 200 miles later we got to Homosassa with no problem.

The next trip from Homosassa to High Springs, Fl. we again had brakes (rear) freezing up. We contacted a repair shop in High Springs and again had the

rear calipers removed and cleaned. We returned home to Homosassa Fl. but again was having rear brake problems.

It was then that I learned of the phenolic piston problems in these calipers.

I bought new calipers (rear) and had Crystal River Firestone replace them. No more rear brake problems.

We had since moved to Donalsonville, Ga.

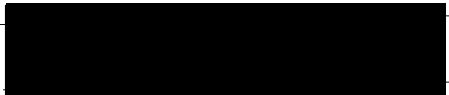
While returning to Donalsonville on 12-30-90 the last few (15 maybe) miles the front brakes began locking up. We made it to our place and then found a fire under the right front. The brake had gotten so hot and melted grease from the front wheel and ball joints and we had a grease fire. We were lucky and got the fire out with no serious problem.

As I write this new front calipers are on order, should be here any day and will get replaced in Cairo Ga at D & T Diesel Service.

The front and rear new calipers are the same as the original calipers as there is no other design.

all of these problems can pop up at any time again.

Workhorse has a recall for the same problem on their W20, W21, W22, W22D chassis.



BRIDGESTONE
Firestone
MICHELIN
 COMPLETE CAR SERVICE

CRYSTAL RIVER FIRESTONE
 U.S. 19 South • 1010 North Suncoast Blvd.
 Crystal River, FL 34429
 352-795-5118

BOB & BETTY BLEAKLEY
 Since 1976
 MV# 09690
 fireston@tampabay.rr.com

INVOICE NO.	IN0018504
DATE	05/22/00
ACCOUNT NO.	
TIME	

****Original****

CUSTOMER

HOMOSASSA, FL.

SALESMAN 3	TYPE OF SALE N	WORK ORDER NO. W000129900	MILEAGE 30286	LICENSE NO.	YEAR-MAKE-MODEL 99 P30 CHEVY MOTOR HOME	P.O. NO.
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QTY.	STOCK NO.	DESCRIPTION	TECH.	LABOR	FET	PRICE	EXT. PRICE
2.20	BRL	REPLACE REAR CALIPERS CUSTOMER SUPPLIED CALL IF ANYTHING ELSE ANXIOUS TO LEAVE FOR TRIP BRAKES-LABOR REPLACE REAR CALIPERS BLEED REAR BRAKES NOTE: REAR ROTORS ARE SCORED FROM CALIPERS LOCKING UP. CALIPERS WERE LOCKED UP WHEN MOTOR HOME CAME IN	B	75.00			165.00

PLEASE READ CAREFULLY, CHECK ONE OF THE STATEMENTS BELOW, AND SIGN:

I UNDERSTAND THAT, UNDER STATE LAW, I AM ENTITLED TO A WRITTEN ESTIMATE IF MY FINAL BILL WILL EXCEED \$100.

☐ I REQUEST A WRITTEN ESTIMATE.
☐ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____.
 THE SHOP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL APPROVAL.

☐ I DO NOT REQUEST A WRITTEN ESTIMATE.
 SIGNED: _____ DATE: _____

I hereby authorize the repair work to be done along with the necessary materials. You and your employees may operate vehicle for purposes of testing, inspection or delivery at my risk. An express mechanic's lien is acknowledged on vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

CUSTOMER SIGNATURE

X

LABOR CHARGES BASED ON:

() FLAT RATE _____ () HOURLY RATE _____ () BOTH

ESTIMATE/DIAGNOSTIC FEE: \$ _____ OR HOURLY AT \$ _____ PER HOUR

A STORAGE FEE OF \$ _____ PER DAY MAY BE APPLIED TO VEHICLES WHICH ARE NOT CLAIMED WITHIN 3 DAYS OF NOTIFICATION OF COMPLETION.

_____ MONTH/ _____ MILE WARRANTY ON ALL PAR
 _____ MONTH/ _____ MILE WARRANTY ON ALL LAB
 UNLESS OTHERWISE SPECIFIED

INTENDED METHOD OF PAYMENT: CHARGE _____
 CASH _____ CHECK _____ CREDIT CARD _____

PROPOSED COMPLETION DATE: _____
 **This charge represents costs and profits to the motor veh
 repair facility for miscellaneous shop supplies or waste dispo.

SUB-TOTAL PARTS	2
SALES TAX	2
SUB-TOTAL LABOR	165
PAY THIS AMOUNT	174