

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 14-JAN-2011	Repository ☐ Reference No. 10376732
OWNER INFORMATION (Type or Print)			
Name XXXXXXXXXX		Daytime Telephone Number XXXXXXXXXX	
Address XXXXXXXXXX		E-mail Address	
City MIDDLETOWN	State PA	Zip Code XXXXXX	Evening Telephone Number XXXXXXXXXX
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1LS5549T1 XXXXXX		Make VOLVO	Model Year 1996
Date Purchased 4/10	Dealer's Name and Telephone Number VALEZIA DAREZA 1-571-408-5139 1-703-565-4238		Engine: No: Cylinders 5
Original Owner ☐	Dealer's City WOODBRIDGE	State VA	Fuel Type: REGULAR UNLEADED
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Incident Date(s) 01-DEC-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 02200Q SUSPENSION: REAR <i>WINDSHIELD WIPER ARM FLEW OFF DURING DRIVING IN CAR</i> <i>DASHBOARD LIGHTS SOME INTERMITTENT, GAS BUZZLER EVB AFTER REPLACING PLUGS</i>		Failure Mileage 150805	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 1996 VOLVO 850/GLT. THE CONTACT STATED THAT WHEN TRAVELING OVER DIFFERENT DEVIATIONS ON THE ROAD, THE REAR END OF THE VEHICLE WOULD FISH TAIL. IN ADDITION, THE VEHICLE WOULD SPORADICALLY STALL WITHOUT WARNING. THE CONTACT WOULD HAVE TO RECEIVE A JUMPSTART IN ORDER TO RESTART THE VEHICLE EACH TIME THE VEHICLE STALLED. THE DEALER WAS NOTIFIED WHO WAS UNABLE TO DUPLICATE THE FAILURE. THE CONTACT TRIED CONTACTING THE MANUFACTURER VIA WEB MAIL BUT TO NO AVAIL. THE VEHICLE WAS NOT REPAIRED OR DIAGNOSED. THE CURRENT MILEAGE WAS 151,805 AND THE FAILURE MILEAGE WAS APPROXIMATELY 150,805. <i>faulty truck, comes down so hard, hit in head once, have to be extremely careful and cause serious bodily harm</i> <i>Interior fabric on doors 1 rear 3 front wrinkled not repaired properly.</i>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

FEB 28 2011

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Volvo charges extreme prices for simple parts. I am seeking a complete history of this vehicle without begging for it. Whatever known, disclosed or undisclosed recalls on this model of 1996 Volvo 850 should be made known. I am requesting a response from Volvo directly. Straight answers seem to be elusive

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safecar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safecar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration