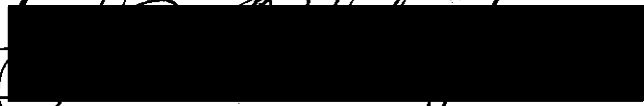
 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received FEB 28 2011</p>	<p>Repository <input type="checkbox"/> Reference No. 10376397</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	
<p>Address [REDACTED]</p>		<p>E-mail Address [REDACTED]</p>	
<p>City WILMINGTON</p>	<p>State DE</p>	<p>Zip Code [REDACTED]</p>	
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WMWRC 3340 5T [REDACTED]</p>		<p>Make MINI</p>	<p>Model COOPER</p>
<p>Model Year 2005</p>		<p>Date Purchased 8/18/04</p>	<p>Dealer's Name and Telephone Number OTTO'S IMPORTED CARS 610 339 4478</p>
<p>Engine: No: Cylinders 4</p>	<p>Fuel Type: Middle Premium</p>		<p>Original Owner <input type="checkbox"/></p>
<p>Dealer's City Chadds Ford, PA</p>		<p>State PA</p>	<p>Zip Code [REDACTED]</p>
<p>Transmission Type 5spd</p>	<p><input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure: Incident Date(s) 10-JUL-2010</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Code: 010000 STEERING Power Steering Pump + Fan</p>		<p>Failure Mileage 56000</p>	<p>Failure Speed VARIOUS</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>	<p>Tire Size (Example P215/65R15)</p>	
<p>DOT No. (Example: DOTM9ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>	
<p>Tire Component Code</p>		<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model-No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>	
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>	
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured</p>	<p>Number of Deaths</p>
<p>Reported to Police N</p>		<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>	
<p>TL*THE CONTACT OWNS A 2005 MINI COOPER. THE CONTACT STATED WHILE DRIVING VARIOUS SPEEDS, THERE WAS A LOSS OF POWER STEERING. THE CONTACT WAS ABLE TO CONTINUE DRIVING. THE VEHICLE WAS TAKEN TO BOTH THE DEALER AND INDEPENDENT MECHANIC AND THEY INFORMED THE CONTACT THAT THE ELECTRIC POWER STEERING PUMP WOULD NEED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 56,000. THE VIN WAS UNAVAILABLE.</p> <p><i>Pump Replaced / Fan Replaced. 2 1/2 hrs after a while the pump stayed running which caused the battery to run down. The pump could not be disconnected and be able to start car. Apparently the pump connect, or is interlocked with</i></p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

The Rest of the Elect system, the only solution was to have the pump replaced!

Narrative Description of Incident(s), Failure(s), Crashes, and Injury(ies)

The Pump kept running after a while. ~~This~~ This caused the battery to run down. Upon disconnecting the pump at the source kept the car in op. The cable to the pump is interlocked or interlocked with the EEC system hence the car cannot be started. Had to replace the pump to solve the problem.



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

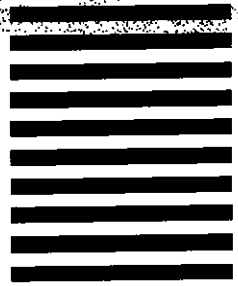
Official Business Penalty for Private Use \$300

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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

