

[REDACTED] [REDACTED] Corona, NY [REDACTED]

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FEB 14 2011

February 5, 2011

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Avenue
West Building
Washington, DC 20590

To whom it may concern:

I am writing this letter to you in order to correct information on the complaint I filed on January 11, 2011 (copy enclosed). Please correct the VIN number on the complaint to show WMWRE334X5T [REDACTED]. I have enclosed a copy of my vehicle registration to show proof of this change. If you have any questions, you may call me at [REDACTED]

[REDACTED]

HC
2/7/11
RW



Complaints - Search Results

1 Record(s) Displayed.

Report Date : February 5, 2011 at 10:14 PM

ODI Numbers Searched : 10376296

Make : MINI

Model : COOPER S

Year : 2005

Manufacturer : BMW OF NORTH AMERICA, LLC

Crash : No

Fire : No

Number of Injuries: 0

ODI ID Number : 10376296

Number of Deaths: 0

Date of Failure: January 11, 2011

VIN : 1J4FA69S65P...

Component: STEERING

Summary:

POWER STEERING SUDDENLY FAILED WHILE DRIVING AND THE VEHICLE BECAME VERY DIFFICULT TO STEER AT ALL SPEEDS.

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA
1.888.327.4236 TTY 1.800.424.9153



PAS
ECH7871
2005 MINI NONTRANSFERABLE
2DSD GY WWMRE334X5T
2700 G 4 I8018657 NOV 12
Wt/Seats Pwd/Cyl WEB WEBCDA

Expires 12/0
*NY

CORONA NY

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ANNUAL

AMT PAID (INCL

773621CB VOID IF ALTERED EXCEPT FOR ADDRESS 12



From: NHTSAHotline@telesishq.com
Sent: Friday, January 14, 2011 11:39 AM
To: [REDACTED]
Subject: Case Escalation

Importance: High

Notification of Case Escalation (All times are GMT-0500)

Project: NHTSA Hotline Center
Case: ODI 10376296
Case Number:322730

Escalation: None **Status:** Closed
Date: 2011-01-14 **Time:** 11:39:47
Creation Date:2011-01-13 **Creation Time:**19:23:30

Description:

Entered on 01/14/2011 at 11:39:47 EST (GMT-0500) by Robert Lee:

Thank you for contacting the U.S. Department of Transportation's Vehicle Safety Hotline Information Center.

You can make corrections or additions to your complaint by mailing your information to the Department of Transportation with a printed copy of your complaint.

A copy of your complaint can be printed from the NHTSA web site at www.nhtsa.dot.gov 24 hours after submission on the Vehicle Safety Hotline. The Office of Defect Investigation Number is required to search for your complaint.

Please mail the corrected information to:

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Ave, SE
West Building
Washington, DC 20590

We hope that you find this information helpful. However, if you need additional information on our services please feel free to contact us at 1-888-327-4236.

Thank you,

NHTSA.dot.gov Response Team

Disclaimer: "This response is for information purposes only and does not constitute an official communication of the U.S. Department of Transportation. For an official response, please write U.S. Department of

Transportation, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, West Building, Washington, DC 20590.

Entered on 01/13/2011 at 19:23:29 EST (GMT-0500) by nhtsa.webmaster@dot.gov:

Sender Name [REDACTED] Sender Email: [REDACTED] Subject: ODI 10376296 Comments: I just realized that the complaint I filed on 1/11/2011 included the wrong VIN number. It contained the VIN number for my Jeep Wrangler. The correct VIN is WMWRE334X5T [REDACTED] Is there any way to correct it on my report?

Contact Information:

Last Name: [REDACTED] **First Name** [REDACTED]
Email Address: [REDACTED] **NHTSA ID:** 268840

Corona, New York

X-RATED

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