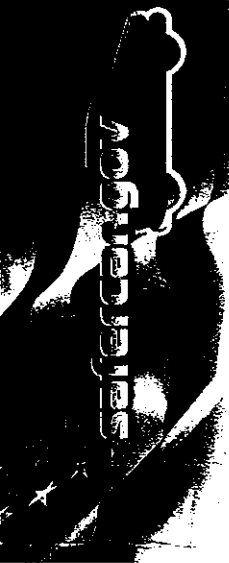
 U.S. Department of Transportation National Highway Traffic Safety Administration		<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
<b>OWNER INFORMATION (Type or Print)</b>		Date Received MAR 2 9 2011 11-JAN-2011	Repository <input type="checkbox"/>	Reference No. 10376240	
Name [REDACTED]		Daytime Telephone Number [REDACTED]	E-mail Address		
Address [REDACTED]		Evening Telephone Number			
City MIAMI	State FL	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMEE11N3P[REDACTED]		Make FORD	Model ECONOLINE	Model Year 1993	
Date Purchased 7/2/94	Dealer's Name and Telephone Number Corticity Ford, Machado Ford SW 156 St U.S. I		Engine: No: Cylinders 8	Fuel Type: Gas	
Original Owner <input checked="" type="checkbox"/>	Dealer's City Miami	State FL	Zip Code 33157		
Transmission Type Automatic	<input type="checkbox"/> Antilock Brakes	<input checked="" type="checkbox"/> Powertrain	<input checked="" type="checkbox"/> Cruise Control	Multiple Failure:	Incident Date(s) 09-JAN-2011
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Vehicle Component Code: 010000 STEERING			Failure Mileage 168000	Failure Speed 5	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N	
<b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL*THE CONTACT OWNS A 1993 FORD ECONOLINE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 5 MPH AND MAKING A RIGHT TURN THEY HEARD A LOUD SNAPPING NOISE. THE STEERING WHEEL BECAME VERY LOOSE AND CONTINUED TO MOVE INSTEAD OF STOPPING AT A SPECIFIC POINT. NO WARNING LIGHTS APPEARED ON THE INSTRUMENTAL PANEL. THE VEHICLE WAS UNABLE TO BE DRIVEN. THE VEHICLE WAS TOWED AND INSPECTED BY A INDEPENDENT MECHANIC WHO STATED THAT THE STEERING GEAR BOLTS SNAPPED AND NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 168,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



Think your vehicle has a safety defect?



Palmetto Bay, FL

If so: the enclosed to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owners' Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration



US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

POSTAGE WILL BE PAID BY ADDRESSEE

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US Department of Transportation National Highway Traffic Safety Administration 1200 New Jersey Avenue SE. Washington, D.C. 20077-9382 Official Business Penalty for Private Use \$300

ATTACH ADDITIONAL SHEETS IF NECESSARY

Series of horizontal lines for writing a narrative description.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

