

CL-10375758-6980

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Groveland, Massachusetts [REDACTED]
[REDACTED]

10

December 13, 2010

Ms. Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: RECALL 10V-436, Isuzu Rodeo Part 573 Report: November 4, 2010

Dear Ms. Timian,

I am writing to inform you that Jeffery Marsee's "Additional Supplement" dated November 4, 2010 for the Isuzu Rodeo VIN Range and Manufacturing Date Range omits my vehicle which should be included in this recall as it was originally delivered by Isuzu Motors to Massachusetts and subsequently registered in Halifax, Massachusetts, and does have excessive corrosion.

The VIN is 4S2CM58WXX4 [REDACTED] and was manufactured on 11/13/1998 as the attached CARFAX report indicates.

As you can imagine, I have been anxiously awaiting a remedy for this vehicle and am very concerned that a.) Isuzu has yet to come up with a remedy for the 1999 model yet they indicated they'd have a remedy by "early December", and b.) appears to omit my vehicle identification number which should be included, which begs the question: **How many other vehicles have been excluded from this recall?**

I look forward to Isuzu adequately addressing this very serious safety recall for ALL vehicles affected by this safety hazard. Thank you for your assistance.

Sincerely,
[REDACTED]
[REDACTED]

Encl. CARFAX Pages (2)
Jeffrey Marsee letter dated Nov 4, 2010

DEC 21 2010

CC: Jeffery A. Marsee, Isuzu Manufacturing Services America, Inc.

MC
01/04/2011
KB

November 4, 2010

ISUZU
DET-10-116

Ms. Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall 10V-436; Additional Supplement to Isuzu's Part 573 Report

Dear Ms. Timian:

I am writing to supplement further the information provided in the Part 573 Report submitted by Isuzu Manufacturing Services of America, Inc. ("Isuzu"), on September 22, 2010, and the Supplemental vehicle volume letter submitted by Isuzu on October 28, 2010, with respect to excessive corrosion affecting rear suspension lower link brackets in certain MY 1998-2002 Isuzu Rodeo and Honda Passport vehicles and MY 2002 Isuzu Axiom vehicles.

Set forth below is the vehicle identification number (VIN) range and production date range for subject vehicles covered by this recall (i.e., MY 1998-2002 Isuzu Rodeos, MY 2002 Isuzu Axioms, and MY 1998-2002 Honda Passports):

ISUZU RODEO

4S2CM58WXX4 [REDACTED]

1998	VIN Range	4S2CK58DXW4 [REDACTED] - 4S2CM58W0W4 [REDACTED]
	Manufacturing Date Range	7/22/97 - 8/13/98
1999	VIN Range	4S2CM58W0X4 [REDACTED] - 4S2CM58W5X4 [REDACTED]
	Manufacturing Date Range	8/5/98 - 10/15/99
2000	VIN Range	4S2DM58W8Y4 [REDACTED] - 4S2DM58W3Y4 [REDACTED]
	Manufacturing Date Range	10/4/99 - 8/21/00
2001	VIN Range	4S2DM58WX14 [REDACTED] - 4S2CK58D614 [REDACTED]
	Manufacturing Date Range	8/1/00 - 7/26/01
2002	VIN Range	4S2DM58W324 [REDACTED] - 4S2CK58W124 [REDACTED]
	Manufacturing Date Range	6/29/01 - 9/13/02

ISUZU AXIOM

2002	VIN Range	4S2DF58X224 [REDACTED] - 4S2CE58X424 [REDACTED]
	Manufacturing Date Range	1/22/01 - 9/13/02

HONDA PASSPORT

1998	VIN Range	4S6CM58W4W4[REDACTED] - 4S6CM58WXW4[REDACTED]
	Manufacturing Date Range	8/4/97 – 8/10/98
1999	VIN Range	4S6CM58W6X4[REDACTED] - 4S6CK58W1X4[REDACTED]
	Manufacturing Date Range	8/5/98 – 10/12/99
2000	VIN Range	4S6DM58W5Y4[REDACTED] - 4S6DM58W3Y4[REDACTED]
	Manufacturing Date Range	10/14/99 – 8/18/00
2001	VIN Range	4S6DM58W614[REDACTED] - 4S6CK58W614[REDACTED]
	Manufacturing Date Range	8/2/00 – 6/29/01
2002	VIN Range	4S6DM58W424[REDACTED] - 4S6DM58W224[REDACTED]
	Manufacturing Date Range	7/19/01 – 1/17/02

While all of the vehicles covered by this recall are within these VIN ranges, not all of the vehicles within these ranges are covered by this recall.

If you have any questions or require additional information, please contact me at 734-582-9262 or Scott Crafard of my staff at 734-582-9250.

Sincerely,



Jeffery A. Marsee
Vehicle Compliance
Isuzu Manufacturing Services America, Inc.

No structural / frame damage reported to CARFAX.

✓ No Issues
Reported

✓ No Issues
Reported

Airbag Deployment

No airbag deployment reported to CARFAX.

✓ No Issues
Reported

✓ No Issues
Reported

Odometer Rollback

No indication of an odometer rollback.

✓ No Issues
Indicated

✓ No Issues
Indicated

Accident / Damage

No accidents or damage reported to CARFAX.

✓ No Issues
Reported

✓ No Issues
Reported

Manufacturer Recall

No recalls still require repair.

✓ No Recalls
Reported

✓ No Recalls
Reported

Basic Warranty

[Original warranty](#) estimated to have expired. Interested in an [extended warranty](#)?

Warranty
Expired

Warranty
Expired

[Tell us what you know about this vehicle](#)

CARFAX Hot Listings

Looking for other 1999 ISUZU RODEO LS vehicles like this one in your area?

Search [CARFAX Hot Listings](#) for an up-to-date list of vehicles in your area, all with the CARFAX Buyback Guarantee!

Maintaining your car

[Click For Coupon](#)

02103

CARFAX Detailed History

[Glossary](#)

Owner 1

Purchased: 1999
Type: Personal
Where: Massachusetts
Est. miles/year: 9,490/yr
Est. length: 6/17/99 - 3/7/06
owned: (6 yrs. 8 mo.)

Date:	Mileage:	Source:	Comments:
11/13/1998		Isuzu Motors America	Vehicle manufactured Cream white exterior Gray interior
12/30/1998		Isuzu Motors America	Vehicle shipped to original dealer in Massachusetts
06/17/1999		Massachusetts Motor Vehicle Dept. Halifax, MA	Registered as personal vehicle
09/28/1999	99	Massachusetts Motor Vehicle Dept. Halifax, MA Title #AT454825	Title or registration issued First owner reported Loan or lien reported
09/18/2001	21,570	Massachusetts Inspection Station Whitman, MA	Passed safety or emissions inspection View what was inspected
10/04/2002	31,053	Massachusetts Inspection Station Whitman, MA	Passed safety or emissions inspection View what was inspected
12/27/2003	49,521	Massachusetts Inspection Station Whitman, MA	Passed safety or emissions inspection View what was inspected
01/07/2005	53,989	Massachusetts Inspection Station Plympton, MA	Passed safety inspection Passed emissions inspection View what was inspected
03/01/2005		Massachusetts Motor Vehicle Dept. Halifax, MA	Registration issued or renewed Vehicle color noted as White



Low mileage! This owner drove an estimated 9,490 miles per year, lower than the industry average of 15,000 miles. These vehicles can be a better value.

Owner 2

Purchased: 2006
Type: Personal

Date: Mileage: Source: Comments:

SHOW ME THE CARFAX[®]

For Personal Use Only



CARFAX[®] Vehicle History Report[™]

An independent company established in 1986

Vehicle Information:

1999 ISUZU RODEO LS

VIN: 4S2CM58WXX4

4 Dr. Wagon/Sport Utility

3.2L DOHC V6

Manufacturer Installed Equipment



No accident / damage reported to CARFAX



2 Previous owners



Personal vehicle



Last owned in Massachusetts



19 Detailed records available



99,744 Last reported odometer reading



Search for other 1999 ISUZU RODEO vehicles in Groveland, MA

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 12/07/09 at 6:35 PM (EST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Ownership History

The number of owners is estimated.

	Owner 1	Owner 2
Year purchased	1999	2006
Type of owner	Personal	Personal
Estimated length of ownership	6 yrs. 8 mo.	3 yrs. 9 mo.
Owned in the following states/provinces	Massachusetts	Massachusetts
Estimated miles driven per year	9,490/yr	10,220/yr
Last reported odometer reading	53,989	99,744



Title History

CARFAX guarantees the information in this section.

Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon

Not Actual Mileage | Exceeds Mechanical Limits

Owner 1

Guaranteed
No Problem

Guaranteed
No Problem

Owner 2

Guaranteed
No Problem

Guaranteed
No Problem



GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. [Register](#) | [View Terms](#)



Additional History

Not all accidents / issues are reported to CARFAX.

Total Loss

No total loss reported to CARFAX.

Structural / Frame Damage

Owner 1

✓ No Issues
Reported

Owner 2

✓ No Issues
Reported



Groveland, MA

MASSACHUSETTS EXX MAYOR

13 DEC 2010 PM 4 L



NVS-200
W46-324

Ms. Jennifer Timmon
Chief, Recall Management Division
Office of Defense Investigations
1200 New Jersey Ave. SE
Washington, DC 20590

