

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 10-JAN-2011	Repository <input type="checkbox"/> Reference No. 10375447
OWNER INFORMATION (Type or Print)			
Name	[Redacted]		Daytime Telephone Number
Address	[Redacted]		E-mail Address
City	DUNCANVILLE	State	AL
Zip Code	[Redacted]	Evening Telephone Number	Same
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3N1AB51A82L [Redacted]		Make NISSAN	Model SENTRA SE-R spec ✓
Date Purchased June 2002	Dealer's Name and Telephone Number Townsend Nissan 205-561-3993		Model Year 2002
Original Owner <input checked="" type="checkbox"/>	Dealer's City Tuscaloosa, AL	State AL	Zip Code 35405
Engine: 2.5L No: Cylinders 4 cyl	Fuel Type:	Transmission Type Manual	Incident Date(s) 01-OCT-2010
<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	<input checked="" type="checkbox"/> Cruise Control	Multiple Failure: ✓
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION, 060000 ENGINE AND ENGINE COOLING engine & electrical system		Failure Mileage 80000 -93000	Failure Speed 15-35 mph
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE N/A			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE N/A			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2002 NISSAN SENTRA. THE CONTACT WAS DRIVING 15 MPH WHEN THE ENGINE STALLED. THE CONTACT STATED THAT THE FAILURE WOULD OCCUR INTERMITTENTLY WITHOUT WARNING. IN ADDITION, THE CONTACT STATED THAT THE VEHICLE WOULD INTERMITTENTLY FAIL TO START. THE VEHICLE WAS LEFT AT THE DEALERS FOR FIVE MONTHS FOR EXTENSIVE DIAGNOSIS BUT THE DEALER WAS UNABLE TO DETERMINE THE CAUSE OF FAILURE. THE MANUFACTURER WAS CONTACTED WHO INFORMED THE CONTACT THAT THERE WERE NO RELATED RECALLS AND DID NOT OFFER ANY ADDITIONAL ASSISTANCE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 80,000. correct - Dealer Townsend Nissan in Tuscaloosa, AL. -terrible service - dishonest, incompetent, and took money even when car was not fixed. Even broke my windshield and could not			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974: Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

FEB 28 2011

service mgr - Annette - was extremely rude & unhelpful

fell me how it was damaged.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Crank shaft position sensor problems have now damaged the car's entire electrical system and engine (engine is now defunct)

5 different times I was driving between 5 mph to 35 mph and the vehicle would suddenly die in very dangerous condition

NHTSA Campaign # 03V477000 recall never notified - this problem with car
" " " " " " - major problem with car
" " " " " " - problem

ATTACH ADDITIONAL SHEETS IF NECESSARY

Contact anytime if need information, copies of repair invoices, etc

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

BIRMINGHAM AL 352



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

