



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

07-JAN-2011

Repository

Reference No.
10375084

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BLUE ISLAND State: IL Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MEFM75WX1X [REDACTED]
Make: MERCURY Model: GRAND MARQUIS Model Year: 2001
Date Purchased: 01/1/2007 Dealer's Name and Telephone Number: Napleton Lincoln-Mercury
Original Owner: Dealer's City: Blue Island State: IL Zip Code: 60016 Engine No: 8 Cylinders: 8 Fuel Type: Regular Unleaded
Transmission Type: Automatic Antilock Brakes: Cruise Control: Powertrain: Multiple Failure: Incident Date(s): 06-JAN-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT RFI TS Failure Mileage: 98000 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment: Prior Repair: Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 MERCURY GRAND MARQUIS LS. THE CONTACT STATED THAT THE FRONT DRIVER SIDE SEAT BELT BUCKLE FAILED TO LATCH SECURELY. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER AND THEY INFORMED THAT THE BUCKLE ASSEMBLY WOULD NEED TO BE REPLACED. THERE WAS A RECALL ASSOCIATED WITH NHTSA CAMPAIGN ID NUMBER 01V227001 (SEAT BELTS FRONT: BUCKLE ASSEMBLY); HOWEVER, THE VIN WAS NOT INCLUDED IN THE RECALL. THE TECHNICIAN ORDERED THE PART, AND INFORMED THAT WHEN THE PART BECAME AVAILABLE THE VEHICLE WOULD BE REPAIRED. THE FAILURE MILEAGE WAS 98,000.

MAR 07 2011

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.