

CL-10374439-6170

NYS-200

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EXECUTIVE SECRETARIAT

2010 DEC -6 5:12:56 P.M.

S.R.N. 71-885851263 :

12/01/10

RECEIVED - NITSA
THIS LETTER IS ^NRESPONSE TO
WHAT I BELIEVE WAS A REASONABLE
RESOLUTION TO my 2003 GMC TRUCK
SERIAL # 2GTEK19T431 [REDACTED] WITH
MANY RUST/ROT AND DANGEROUS PROBLEMS
AS my LETTER TO GM DATED 10/26/10
STATED.

MR. THOMAS GODFREY/JR.;
SERVICE MGR. @ BOB BELL CHEVROLET of
BEL AIR MD.; WITH HELP FROM OTHERS
JOEL @ CORP.; AND AN UNKNOWN TO ME
2002 REP JOINED TO SOLVE my PROBLEM.

THIS MATTER EVEN THOUGH I'm
A LIFELONG GM OWNER REFRAGS my
FAITH IN BOTH THE PRODUCT BUT MOST
IMPORTANTLY CORRECTION OF AN ODD/ AND
AN UNFORTUNATE + DANGEROUS PROBLEM.
my WIFE CAN NOW OPERATE THIS VEHICLE
WITH A NEW SENSE OF CONFIDENCE
(PRIMARILY DUE TO THE ATTENTION
DIRECTED AT THE PROBLEM FROM MR. GODFREY/
PEOPLE AT HIS LEVEL OF PROFESSIONALISM;
EXPERIENCE; AND FLAT OUT STRAIGHT
FORWARD HONESTY ARE BECOMING MISSING
ENTITIES IN ALL FIELDS.

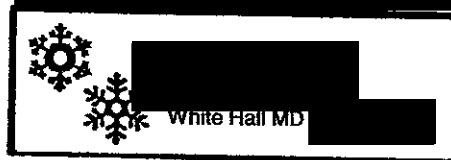
MC
1-3-11
THW

HATS OFF TO YOU TOM ON A JOB
WELL DONE. EVERYONE IN ANY AND
ALL CAPACITIES WITH G.M. AND
ESPECIALLY BOB BELL CARWRIGHT SHOULD
BE PROFOUNDLY PROUD. IT SEEMS
C.S.I. @ LEAST WITH YOU GUYS IS ALIVE
AND WELL. THANKS AGAIN.

FAITH RESTORED;



White Hall, MD



P.S. PLEASE FORWARD CONGRATS @ NECESSARY.

- ① MR. BOB BELL (OWNER)
- ② MR MICHAEL BELL (GM. BELAIR)
- ③ MR. THOMAS GODFREY (SERV. MR. BELA)
- ④ JOEL ALVEITAS ~~SR~~
- ⑤ UNKNOWN ZONE REPRESENTATIVE

THANKS AGAIN TO ALL. OW

PROUD VVA

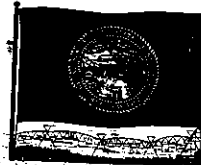


White Hall, MD



BALTIMORE MD 212

01 DEC 2010 PM 4:1



USA 44

NEBRASKA

NATIONAL HIGHWAY TRAFFIC SAFETY Admin.
ADMINISTRATOR NHTSA
400 SEVENTH ST. SW.
WASHINGTON, D.C.
20590

