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MHTSA
WASHINGTON, DC 20590

Received CPSC

2010 DEC -6 P 3: 25

2010 OCT -5 A 10: 25

OFFICE OF CHIEF
COUNSEL

Office of the Secretary
FOI

September 26, 2010

ref to
9/17/10
ASL/SA

[Redacted]

Santa Rosa, CA [Redacted]

Repair

Shawn Warrenner, Consumer Products Specialist
SLiME
Accessories Marketing, Inc.
800 Farroll Road, Grover Beach, CA 93433

Dear Mr. Warrenner:

On 9/17/10 at 10:23 am I left a message detailing a safety issue resulting from use of the Slime tire sealant product. Your greeting indicated that you returned calls within 24 hours and I still haven't heard from you.

I purchased slime with the intention of correcting a very slow leak in my left front tire. I have a '92 4WD Toyota pickup with 32" X 10.5" BF Goodrich Mud Terrain T/A tires. I used the recommended 20 oz amount. The front end was aligned on 4/28/10 and operation was smooth until the first application of slime in the slow leak tire. It causes the steering wheel to shudder rapidly, spanning an inch and half clockwise/counter-clockwise. I can feel this being transmitted from the imbalance created in the tire.

Yes, I did drive the truck immediately after installing the slime. In fact, I had read about it extensively on the net before purchasing the product and bought two bottles because someone, amidst a plurality of satisfactory reviews, had noted a similar imbalance by using the product; my intention being to fill the other front tire to balance the front end, should that reviewer prove to be right. This made the shudder in the steering wheel perceptibly worse. I have contacted the company for a refund and hopefully pay to get the slime out of my tires and the wheels rebalanced.

I am requesting pre-paid certificates to have a licensed automotive repair shop remove the Slime product from my tires and rebalance the tires on the rims.

[Redacted]

c: ✓ U.S. Consumer Product Safety Commission, 4330 East West Highway, Bethesda, MD
20814

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SANTA ROSA CA [REDACTED]

NORTH BAY CA 949

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