

<p style="text-align: center;">DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 100148	
	Date Received FEB 07 2011 29-DEC-2010	Repository <input type="checkbox"/>

OWNER INFORMATION (Type or Print)			
Name	Address	City	State
		JACKSONVILLE	FL
		Zip Code	
Daytime Telephone Number		Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FDAF56R28E	Make FORD	Model F-550	Model Year 2008
Date Purchased 01 JAN 08	Dealer's Name and Telephone Number		Engine: No: Cylinders 8
Original Owner	Dealer's City	State	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain 6.4L DIESEL	Multiple Failure: Incident Date(s) 20-JUN-2010

FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM	Failure Mileage 43975	Failure Speed 50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 FORD F-550. WHILE DRIVING APPROXIMATELY 50 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED AND THE CONTACT SMELLED A STRONG ODOR OF EXHAUST FUMES INSIDE THE CABIN. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER WHERE THEY REPLACED THE EXHAUST INLET PIPE AND OXIDATION CATALYTIC CONVERTER. THE FAILURE MILEAGE WAS 43,975.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

31 January 2011

[REDACTED]
Fleet Maintenance Manager
[REDACTED]

Jacksonville, FL
[REDACTED]

Dear NHTSA,

Enclosed is a follow-up to my initial report 29 December 2010 (reference #10373328). The 09JUN10 dealer repair invoice lists all the parts required to fix the exhaust leak. The reason I submitted the safety report was the extent of the damage caused by this exhaust system failure. This particular ford chassis has a 33 passenger mini-bus coach riding on it. During the failure of the exhaust components listed in the repair order, extremely hot exhaust/turbo gases melted and burned a large area around the firewall, transmission and frame rail. We are still having problems related to this failure, complaints from passengers of excessive exhaust fumes entering the cabin during transit and drivability problems with components damaged (melted/burned) during the initial failure. Repair order dated 28DEC10 shows where we had to have the transmission and shift cables replaced because they failed due to excessive heat damage. Another concern during the initial exhaust failure was excessive exhaust temps were allowed to contact the fuel lines that also pass through the firewall/frame rail areas, which could lead to a possible pressurized fuel leak and fire. Please feel free to contact me either by mail, phone or email if you need more clarification on the failure or repairs.

Sincerely,
[REDACTED]

#401

CUSTOMER #: 4027948

452518

UNIT# 401

Mike Shad O Ford Lincoln Mercury
Orange Park

7700 BLANDING BLVD.
JACKSONVILLE, FL 32244
(904) 777-FORD (3673)
www.mikeshad.com

INVOICE

PAGE 1

JACKSONVILLE, FL

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 604 JEFFREY NORDSIEK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	FORD F550 DRW	1FDAF56R28E		43975/43982	T7858	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN08 DD			17:00	01JUN10	0.00	CASH	09JUN10

R.O. OPENED	READY	OPTIONS:	DLR:04867	ENG:6.4	Liter
07:49	01JUN10	09:47	09JUN10		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A C/S NO POWER ON ACCEL
 CAUSE: 43982 FOUND LEFT SIDE TURBO INLET PIPE AND DIESEL OXIDATION
 CATALYST LEAKING. REPLACED BOTH PIPES. FOUND DIESEL PARTICULATE
 FILTER CRACKED
 6854AT EXHAUST INLET PIPE - TURBO AND/OR EGR
 OXIDATION CATALYTIC CONVERTER - REPLACE
 (5H267/6K854/6N646) - L
 136 WF (N/C)
 1 8C3Z*5H267*AA PIPE (N/C)
 2 8C3Z*6N640*B GASKET (N/C)
 2 *W300003* BOLT (N/C)
 6 *W302649* BOLT (N/C)
 1 8C3Z*6K854*B ADAPTOR (N/C)
 2 8C3Z*6N640*A GASKET (N/C)
 2 *W300003* BOLT (N/C)
 1 9C3Z*5H221*A FILTER ASY - DIESEL PARTICLE (N/C)
 1 7C3Z*5H247*B KIT - EXHAUST SYSTEM MOUNTINGS (N/C)
 5221A FILTER - DIESEL PARTICULATE - REPLACE
 (5H221) - L (N/C)
 136 WF (N/C)
 FC: D42 01
 PART#: 8C3Z*6K854*B
 COUNT:
 CLAIM TYPE:
 AUTH CODE:
 2297

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

43982 FOUND LEFT SIDE TURBO INLET PIPE AND DIESEL OXIDATION
 CATALYST LEAKING. REPLACED BOTH PIPES. FOUND DIESEL PARTICULATE FILTER
 CRACKED INTERNALLY ALLOWING SOOT TO BYPASS. REPLACED DPF. REQUEST EXTRA
 TIME: INTERMEDIATE PIP WAS WELDED TO DPF. NECESSARY TO CUT OFF PIPE AND
 WELD TO NEW DPF.

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE. SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 12% of the cost of parts & labor up to a maximum of \$59.75. *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal.* [s.559.905 (l) (h)] The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185]. X CUSTOMER SIGNATURE	PAYMENT METHOD	DESCRIPTION	TOTALS
	CASH	AMERICAN EXPRESS	LABOR AMOUNT
	CHECK	VISA	PARTS AMOUNT
	DISCOVER	MASTERCARD	GAS, OIL, LUBE
	INTERNAL	OTHER	SUBLET AMOUNT
	STATE OF FLORIDA REGISTRATION NUMBER #MV - 03114		MISC. CHARGES
			TOTAL CHARGES
			LESS INSURANCE
			SALES TAX
			PLEASE PAY THIS AMOUNT

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 4027948

452518

UNIT# 401

Mike Shad Ford Lincoln Mercury
Orange Park

7700 BLANDING BLVD.
JACKSONVILLE, FL 32244
(904) 777-FORD (3673)
www.mikeshad.com

INVOICE

PAGE 2

JACKSONVILLE, FL

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 604 JEFFREY NORDSIEK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	08	FORD F550 DRW	1FDAF56R28E		43975/43982	T7858

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN08 DD			17:00	01JUN10	0.00	CASH	09JUN10

R.O. OPENED	READY	OPTIONS: DLR:04867 ENG:6.4 Liter
07:49	01JUN10	09:47 09JUN10

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

B Customer requested to have Multi Point Inspection performed this visit							
MULTI-A Customer requested to have Multi Point Inspection performed this visit							
		136	CP			0.00	0.00
GBATT BATTERY TESTED GOOD ON THIS VISIT							
		136	CP			0.00	0.00
GTIRE TIRES INSPECTED GOOD ON THIS VISIT							
		136	CP			0.00	0.00
GBK BRAKES INSPECTED GOOD ON THIS VISIT							
		136	CP			0.00	0.00
DSO RADIATOR LEAKING							
		136	CP			0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

43982

* GOVERNMENT REGULATIONS REQUIRE PROPER DISPOSAL OF WASTE FROM SERVICING YOUR VEHICLE. THIS CHARGE REPRESENTS OUR ESTIMATED COST FOR IT EMS SUCH AS WASTE DISPOSAL AND/OR MISCELLANEOUS SHOP SUPPLIES RELATING TO THIS REPAIR.

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 12% of the cost of parts & labor up to a maximum of \$59.75. "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

X. CUSTOMER SIGNATURE

PAYMENT METHOD

CASH	AMERICAN EXPRESS
CHECK	VISA
DISCOVER	MASTERCARD
INTERNAL	OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 03114

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

#401

CUSTOMER #: 4027948
UNIT# 401

458087

Mike Shad O Ford Lincoln Mercury
Orange Park

7700 BLANDING BLVD.
JACKSONVILLE, FL 32244
(904) 777-FORD (3673)
www.mikeshad.com

INVOICE

PAGE 1

JACKSONVILLE, FL

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 604 JEFFREY NORDSIEK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	08	FORD F550 DRW	1FDAF56R28E		45417/45417	T7653	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN08 DD			17:00 16AUG10		0.00	CASH	17AUG10
R.O. OPENED		READY		OPTIONS: DLR:04867 ENG:6.4 Liter			
11:05 16AUG10		08:18 17AUG10					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A C/S EXHAUST ODOR IN CAB SINCE LAST REPAIR
E41 UNUSUAL EXHAUST SYSTEM ODOR

136 CP 0.00 0.00 0.00 0.00 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

45417 SMOKE TEST TO FIND LEAK. TIGHTENED CONNECTION BETWEEN
DOWNPIPE AND CATALYST.

B Multi Point inspection not completed this visit
MULTI-N Multi Point inspection not completed this visit

136 CP 0.00 0.00 0.00 0.00 0.00 0.00

GTIRE TIRES INSPECTED GOOD ON THIS VISIT

136 CP 0.00 0.00 0.00 0.00 0.00 0.00

GBATT BATTERY TESTED GOOD ON THIS VISIT

136 CP 0.00 0.00 0.00 0.00 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

* GOVERNMENT REGULATIONS REQUIRE PROPER DISPO
SAL OF WASTE FROM SERVICING YOUR VEHICLE. THI
S CHARGE REPRESENTS OUR ESTIMATED COST FOR IT
EMS SUCH AS WASTE DISPOSAL AND/OR MISCELLANEO
US SHOP SUPPLIES RELATING TO THIS REPAIR.

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 12% of the cost of parts & labor up to a maximum of \$59.75. "This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state. [s.403.7185].

X
CUSTOMER SIGNATURE

PAYMENT METHOD

CASH AMERICAN EXPRESS
CHECK VISA
DISCOVER MASTERCARD
INTERNAL OTHER

STATE OF FLORIDA
REGISTRATION NUMBER
#MV - 02114

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

#401

CUSTOMER #: 4027948
UNIT# 401

461646

Mike Shad Q Ford Lincoln Mercury
Orange Park

7700 BLANDING BLVD.
JACKSONVILLE, FL 32244
(904) 777-FORD (3673)
www.mikeshad.com

INVOICE

PAGE 1

JACKSONVILLE, FL

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 604 JEFFREY NORDSTIEK

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	08	FORD F550 DRW	1FDAF56R28E		48485/48515	T7948

DEL DATE	PROD DATE	WARR EXP	PROMISED	PC NO	RATE	PAYMENT	INV DATE
01JAN08 DD			17:00 04OCT10		0.00	CASH	05OCT10

R.O OPENED	READY	OPTIONS:	DLR:04867 ENG:6.4 Liter
13:24 04OCT10	10:28 05OCT10		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	C/S	EXHAUST IN CAB DURING EXHAUST CLEANING, ALSO EXCESSIVE WHITE SMOKE AND WRENCH LIGHT ON WHEN THIS OCCURS					
CAUSE: PERFORMED TSB 9-16-9 REPROGRAM PCM, TCM, AND IC.							
091609A 6.4L MODULE REPROGRAMMING - L							
	136	WF					(N/C)

FC: E42 04
 PART#: RECAL
 COUNT:
 CLAIM TYPE: PT
 AUTH CODE:
 2297

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

4875 PERFORMED TSB 9-16-9 REPROGRAM PCM, TCM, AND IC.

B Multiple [REDACTED] not completed this visit
 Multiple [REDACTED] not completed this visit

136	CP		0.00	0.00
BATT BATTERY TESTED GOOD ON THIS VISIT				
136	CP		0.00	0.00
GTIRE TIRES INSPECTED GOOD ON THIS VISIT				
136	CP		0.00	0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

 * GOVERNMENT REGULATIONS REQUIRE PROPER DISPOSAL OF WASTE FROM SERVICING YOUR VEHICLE. THIS CHARGE REPRESENTS OUR ESTIMATED COST FOR ITEMS SUCH AS WASTE DISPOSAL AND/OR MISCELLANEOUS SHOP SUPPLIES RELATING TO THIS REPAIR.

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added a charge equal to 12% of the cost of parts & labor up to a maximum of \$59.75. *This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal." [s.559.905 (l) (h)]

The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state, [s.403.7185].

X
 CUSTOMER SIGNATURE

PAYMENT METHOD
 CASH AMERICAN EXPRESS
 CHECK VISA
 DISCOVER MASTERCARD
 INTERNAL OTHER
 STATE OF FLORIDA
 REGISTRATION NUMBER
 #MV - 03114

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED

CUSTOMER #: 4027948

466319

UNIT# 401

Mike Shad Ford Lincoln Mercury
Orange Park

INVOICE

7700 BLANDING BLVD.
JACKSONVILLE, FL 32244
(904) 777-FORD (3673)
www.mikeshad.com

JACKSONVILLE, FL

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 511 EMMITT DAVID RIGSBY

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	08	FORD F550 DRW	1FDAF56R28E		52971/52971	T7014

DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
01JAN08 DD			17:00 23DEC10		0.00	CASH	28DEC10

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR:04867 ENG:6.4 Liter

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A/C/S ENGINE LOSES POWER WHILE DRIVING AT TIMES, WRENCH LIGHT COMES ON D42 POOR PERFORMANCE/LACKS POWER							
	136	CPT				332.99	332.99
	1	7C3Z*15525*TA	WIRE ASY		250.00	250.00	250.00
	1	NPNFREIGHT3	FREIGHT		25.00	25.00	25.00
	1	7C3Z*7E395*C	CABLE ASY - SELECTOR LEVER CON		113.50	113.50	113.50
PARTS:	388.50	LABOR:	332.99	OTHER:	0.00	TOTAL LINE A:	721.49

52971 CHECKED AND VERIFIED CONCERN. CHECKED CODES FOUND CODE P0794 FOR Intermediate Shaft Speed Sensor INSPECTED TRANSMISSION AND HARNESS TO BE MELTED TOGETHER AND WIRES TO BE BRITTLE REPLACED HARNESS CLEARED CODES AND TEST DROVE AFTER TEST DROVE SHIFTER CABLE BROKE IN LOT REPLACED CABLE TEST DROVE ALL OKAY AT THIS TIME

Multiple Point inspection not completed this visit

Mike Shado							
	136	CP				0.00	0.00
GBATT BATTERY TESTED GOOD ON THIS VISIT							
	136	CP				0.00	0.00
GTIRE TIRES INSPECTED GOOD ON THIS VISIT							
	136	CP				0.00	0.00
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

CUSTOMER PAY SHOP SUPPLIES FOR REPAIR ORDER 30.00

* GOVERNMENT REGULATIONS REQUIRE PROPER DISPOSAL OF WASTE FROM SERVICING YOUR VEHICLE. THIS CHARGE REPRESENTS OUR ESTIMATED COST FOR IT SUCH AS WASTE DISPOSAL AND/OR MISCELLANEOUS SHOP SUPPLIES RELATING TO THIS REPAIR.

PLEASE SEE THE LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

SHOP SUPPLIES AND HAZARDOUS MATERIALS CHARGES: We have added charge equal to 12% of the cost of parts & labor up to a maximum of \$75. This charge represents costs and profits to the motor repair facility for miscellaneous shop supplies or waste disposal. (s.659.905 (1) (h))

The State of Florida requires a \$1.00 fee to be collected for each new tire in the state (s.403.718), and a \$1.50 fee to be collected for each new remanufactured battery sold in the state, (s.403.7185).

PAYMENT METHOD

CASH AMERICAN EXPRESS
 CHECK VISA
 DISCOVER MASTERCARD
 INTERNAL OTHER

STATE OF FLORIDA
 REGISTRATION NUMBER
 #MV - 03114

DESCRIPTION	TOTALS
LABOR AMOUNT	332.99
PARTS AMOUNT	388.50
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	30.00
TOTAL CHARGES	751.49
LESS INSURANCE	0.00
SALES TAX	52.61
PLEASE PAY THIS AMOUNT	804.10

CUSTOMER SIGNATURE

ALL PARTS INSTALLED ARE NEW UNLESS OTHERWISE INDICATED