

CL-10372785-9855

January 24, 2011

Daniel C. Smith
NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Re: Ref. No. 10372785
Complaint Number: 10377393
Letter, 1/10/11, from Daniel C. Smith

Dear Mr. Smith:

Thank you for answering my letter regarding my 1999 Toyota Tacoma, vin
4TAWM72NXZ [REDACTED]

In your letter I believe you misunderstood my purpose in writing the NHTSA. I DID NOT want the NHTSA to determine the value or participate in Toyota Corporation's repurchase of my truck. I wanted the NHTSA to examine the frame of my truck because at no point did Toyota Corporation tell me my truck was unsafe to drive; and so I could still be driving it with a full load of cargo and a full load of passengers on the highway.

I took the truck off the highway myself, and parked it in my driveway, after mechanics told me it was unsafe to drive.

More recently, Toyota Corporation agreed to buy my truck back under their warranty. They never said it is unsafe to drive, or that they recall it because it is unsafe. It appears that the issue to them is similar to a warranty issue where the cost to fix a nuisance is greater than the the value of the entire vehicle.

I could go to the dealer right now, get my keys (Toyota does not care and I still own it), and drive the truck fully loaded within manufacturer's limits down US highways.

My truck is located at Wilmington Toyota, NC, and I urge you to investigate Toyota's cavalier policy on vehicle safety in this matter.

Sincerely,

FEB 01 2011

MC
2-8-11
PW



PRYETTESVILLE NC 283

POSTAGE & FEE

NOV 20 2011 7PM EST



DANIEL C. SMITH
NHTSA HEADQUARTERS
1200 NEW JERSEY AVE, SE
WEST BUILDING
WASHINGTON, DC 20590