



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

FEB 07 2011

23-DEC-2010

Repository ☐

Reference No.
10372278

OWNER INFORMATION (Type or Print)

Name

Address

City RIVER RIDGE

State LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3N1BC13E78L

Make
NISSAN

Model
VERSA

Model Year
2008

Date Purchased
Feb 2008

Dealer's Name and Telephone Number
NORTH PARK NISSAN

Engine:
No: Cylinders

Fuel Type:
Reg Gas

Original Owner
☒

Dealer's City
Covington

State
LA

Zip Code

4

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

24-AUG-2010

☒ Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 190000 TIRES, 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

Failure Mileage
15000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2008 NISSAN VERSA. WHILE DRIVING APPROXIMATELY 50 MPH THE TIRE PRESSURE MONITOR SENSOR LIGHT CAME ON. HE ADDED AIR TO THE TIRES AND DROVE OVER 16 MPH BUT THE SENSOR DID NOT RESET AS INDICATED IN THE USERS MANUAL. THE VEHICLE WAS TAKEN TO THE DEALER. THE VEHICLE WAS TAKEN TO THE DEALER AND THEY COULD NOT LOCATE THE CAUSE OF THE FAILURE BUT THEY MANUALLY RESET THE TIRE PRESSURE MONITOR SENSOR. THE FAILURE RECURRED AND THE VEHICLE WAS TAKEN TO THE DEALER WHO MANUALLY RESET THE TIRE PRESSURE SENSOR. THE FAILURE OCCURRED A THIRD TIME AND THE VEHICLE TAKEN TO THE DEALER AGAIN TO MANUALLY RESET THE TIRE PRESSURE MONITOR SENSOR. THE FAILURE MILEAGE WAS 15,000 AND THE CURRENT MILEAGE WAS 23,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Pressure

The Tire sensor is defective. Per the owners manual, once you bring the tire pressure to proper specifications, the sensor is supposed to reset. It DOES NOT and Dealer fails to acknowledge this malfunction. Refused to replace or fix and claim it works and again per owners manual AND NISSAN, there is a serious contradiction regarding a potentially ~~for~~ serious safety issue per the owners manual

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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UNITED STATES



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WASHINGTON, DC

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



NEW ORLEANS LA 700

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