

CL-10371991-2177

January 25, 2011

US Dept of Transportation
National Highway Safety Administration
Office of Defect Investigation
Room NVS-210
1200 New Jersey Ave SE, West Building
Washington, DC 20590

[REDACTED]
NHTSA Complaint # 10371991
Phone/fax# [REDACTED]
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Toyota Corolla Unintended Acceleration (NHTSA-Vehicle Speed control)
Reference: NHTSA Complaint# 10371991, and NHTSA web page www-odi.nhtsa.dot.gov/complaint/results.cfm

On October 22, 2010, while entering a parking space with my wife's foot on the brake, our 2008 Toyota Corolla suddenly accelerated. There was not enough reaction time to bring the car back into control before it hit a retaining wall, causing \$2500 damage. We immediately called our Toyota dealer. The dealer wasn't interested in looking at it, and told us to contact the Company. Toyota Corporation agreed to pull the computer data, and review the status of the car, all-be-it five weeks after the event, and after the body work was repaired and paid by myself and insurance company. At the end of the investigation, I had asked Toyota to provide me a letter stating the car was safe to drive. In December, I got a letter from Toyota stating the car was "working as designed".

At the same time I was dealing with Toyota, I started investigating whether there was any Consumer Product Safety activity with this problem. Upon getting into the NHTSA web site, I found a place to write a complaint, and filed complaint # 10371991. In your web page www-odi.dot.gov/complaints/results.cfm, I found approximately 300 complaints of 2007-2010 Toyota Corollas that had an unintended acceleration (vehicle speed control) the same as ours. Reading through these events, I concluded two things: 1.) Toyota Corollas have a design problem that causes this unintended acceleration problem. 2.) This will happen again. In many of the complaints the event had happened multiple times.

My question is? Is there any activity by the NHTSA office of defect investigation as to whether these Toyota Corollas are safe to be on the highway? I have a car my wife will not drive, nor will my children allow me to drive this car with my grandchildren in this car. Please inform me as to any activity with the Toyota unintended acceleration. The information will help me make my decision to keep or sell the car. It really bothers me to sell this car to someone that doesn't know about the unintended acceleration problem and put them in danger of an accident that could cause bodily injury or even death.

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Colfax, WI [REDACTED]

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