

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

20-DEC-2010

Repository ☐

Reference No.
10371852

OWNER INFORMATION (Type or Print)

Name

Address

City

WESTERVILLE

State

OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
KMHDU4AD0AU

Make
HYUNDAI

Model
ELANTRA

Model Year
2010

Date Purchased
November 30, 2010

Dealer's Name and Telephone Number
Dennis Hyundai 614-889-2441 (866) 540-7487

Engine:
No: Cylinders
4

Fuel Type:
Unleaded

Original Owner
☒

Dealer's City
2441 Billingsley Road, Columbus

State
OH

Zip Code
43235

Transmission Type
Automatic

☒ Antilock Brakes
☒ Cruise Control

Powertrain
Front wheel drive

Multiple Failure:

Incident Date(s)
30-NOV-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 020000 SUSPENSION, 199000 TIRES: PRESSURE MONITORING AND REGULATING SYSTEMS

Failure Mileage
15

Failure Speed
50 +

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2010 HYUNDAI ELANTRA. THE CONTACT NOTICED THAT THE VEHICLE WOULD BOUNCE INTERMITTENTLY WHILE DRIVING AT ANY SPEED OVER 50 MPH. THE VEHICLE ALSO FISH TAILS OCCASIONALLY. THE VEHICLE WAS TAKEN TO THE DEALER WHERE THEY LOWERED THE TIRE PRESSURE; HOWEVER, AFTER 1500 MILES THE FAILURE RE-CURRED. THE CONTACT DID NOT INFORM THE MANUFACTURER. THE VEHICLE WAS NOT REPAIRED. THE CURRENT MILEAGE WAS APPROXIMATELY 1500. THE FAILURE MILEAGE WAS APPROXIMATELY 15.***

* After 1500 miles the problems were still occurring consistently.

** Because the dealer didn't believe me the first time!

*** When the troubles first started or were noticed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.