

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148 Date Received <b>FEB 09 2011</b> 20-DEC-2010	
U.S. Department of Transportation National Highway Traffic Safety Administration		Repository <input type="checkbox"/> Reference No. 10371751	
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
YORK HAVEN	PA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1G1ZT58N88F		CHEVROLET	MALIBU
Model Year		Engine:	Fuel Type:
2008		No: Cylinders	
Date Purchased	Dealer's Name and Telephone Number		
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
	<input type="checkbox"/> Cruise Control		Incident Date(s)
			15-DEC-2010
<b>FAILED-COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Code: 010000 STEERING		Failure Mileage	Failure Speed
		62000	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths
			Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). <b>(NEXT DAY) FROM STILL POSITION</b>			
TL*THE CONTACT OWNS A 2008 CHEVROLET MALIBU. WHILE DRIVING IN REVERSE AT A VERY LOW SPEED THE STEERING WHEEL BECAME VERY STIFF. THE DRIVER EXPERIENCED DIFFICULTY TURNING THE WHEEL MOMENTARILY SO SHE BEGAN TURNING THE WHEEL BACK AND FORTH. AFTER REPEATED ATTEMPTS TO TURN THE WHEEL THE CONTACT WAS ABLE TO OPERATE THE STEERING WHEEL NORMALLY. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS NOT TAKEN TO HAVE THE FAILURE DIAGNOSED AND WAS NOT REPAIRED. THE FAILURE AND CURRENT MILEAGES WERE 62,000. <b>WHILE TRYING TO PULL OVER FOR EMERGENCY VEHICLE, COULD NOT STEER, VERY STIFF AS NO POWER STEERING - HAPPENED 2 MORE TIMES THAT EVENINGS WHEN TRYING TO PULL OUT TO THE RIGHT - FROM STILL POSITION AND AS ABOVE THE FOLLOWING DAY.</b>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

APPARENTLY THIS IS A PROBLEM WITH  
2006-2008 MAZDAS. ACCORDING TO WEBSITES,  
OWNERS WHO TAKE THEIR VEHICLES FOR SERVICE  
ARE TOLD NOTHING CAN BE DONE UNLESS IT  
HAPPENS WHILE IN FOR SERVICE, WHICH DOESN'T  
OCCUR. THE LOSS OF STEERING CREATES A  
VERY DANGEROUS SITUATION.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300

HARRISBURG PA 17101

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National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**safecar.gov**

**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safecar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



www.nhtsa.gov

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration