

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
Malba, NY [REDACTED]
October 21, 2010

Toyota Motor Sales, U.S.A., Inc
19001 South Western Ave.
Dept. WC11
Torrance, CA 90501

Re: 2010 Toyota Prius
Vehicle ID No: JTDKN3DU4A5 [REDACTED]
Dealer: Penn Toyota, Greenvale, NY 11548

To Whom It May Concern:

I want to bring to your attention a concern with my new Prius Hybrid. I am uncertain of the safety of this vehicle due to two recent experiences.

My wife, with a driving experience of over 50 years, and no previous accidents, was involved in a parking lot accident in which there was significant damage to the other vehicle and little damage to the Prius. The parking lot in question had a slight depression in the parking space that my wife was negotiating. When she drove over that depression, her Toyota Prius lunged forward and hit the rear of a 2003 Taurus Ford. The bumper, the floor of the trunk, and right rear fender of the Ford Taurus were damaged. It was our opinion that the depression caused an unexpected acceleration.

The second situation involved my driving. Similarly, I have been driving for more than 50 years and, to my recollection, I have never been responsible for an accident. The nature of my event was that I was driving on a city street when I hit a bump in the road and the Prius lunged forward. There was no one in front of me and it did not result in an accident. However, the fact that the car can cause an unexpected acceleration is troubling.

We have responded to the recall notice issued by Toyota by having the vehicle serviced at the Dealer March 25, 2010. These two situations, however, indicate that the problem may not have been resolved and, therefore, causes us safety concerns.

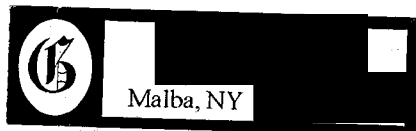
We would appreciate your response and attention to this vehicle.

[REDACTED]

cc: U.S. Department of Transportation
1200 New Jersey Ave, SE
Washington, DC 20590

RECEIVED-NHTSA
2010 NOV 25 A 12:09
EXECUTIVE SECRETARIAT

ET
122010
TGW



TRIBORO NY 112
BKLYN-QNS-STATEN ISL
19 NOV 2010 PM 5 T



National Highway Safety Dept.
US Department of Transportation
1200 New Jersey Ave. SE
Rm: W42300
Washington, DC 20590

