

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

Subject: FW: Jaguar XK & XKR
Date: Thursday, December 09, 2010 11:22:21 AM

Sent: Thursday, December 09, 2010 9:47 AM

Subject: FW: Jaguar XK & XKR

From: Public, Ovsc (NHTSA)
Sent: Thursday, December 09, 2010 6:52 AM

Subject: FW: Jaguar XK & XKR

Sent: Wednesday, December 08, 2010 4:12 PM
To: Public, Ovsc (NHTSA)

Subject: RE: Jaguar XK & XKR

From: Public, Ovsc (NHTSA)
Sent: Tuesday, December 07, 2010 7:53 AM

Subject: FW: Jaguar XK & XKR

From: [REDACTED]
Sent: Wednesday, December 01, 2010 2:10 PM
To: Public, Ovsc (NHTSA)
Subject: Jaguar XK & XKR

Hi,

I recently purchased a very nice 2002 Jaguar XKR with 80,000 miles. I found out much after that the Headrests were not working. They do not go up or down and are supposed to go down, under power, when the top is raised or lowered. The Passenger Headrest is much too high to protect the occupant, and cannot be lowered!

While I was looking at the Jaguar Forums, this problem is very common among all of the XK Cars. The dealer was no help and wanted to repair at my cost, which was substantial.

**This seems to be a serious Safety issue which, I believe, should be under a recall. The Jaguar Tech Service Bulletin is : 501-58
Thank you for your consideration.**

Regards,

[REDACTED]

[REDACTED]