

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received FEB 04 2011 13-DEC-2010	Repository <input type="checkbox"/> Reference No. 10370465
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	
VALLEY VILLAGE	CA		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1SZ59H941		Make VOLVO	Model Year 2004
Date Purchased 2004	Dealer's Name and Telephone Number GALPIN VOLVO (818)-997-3800		Fuel Type: GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City VAN NUYS	Engine: No: Cylinders	
	State CA	Zip Code 91406	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 01-JUL-2010
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM; 103000 POWER TRAIN; AUTOMATIC TRANSMISSION, 036100 SERVICE BRAKES, HYDRAULIC; ANTILOCK; CONTROL UNIT/MODULE		Failure Mileage 53000	Failure Speed 20
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM49ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL*THE CONTACT OWNS A 2004 VOLVO XC70. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 20 MPH, THE VEHICLE WOULD MAKE A VIOLENT JERK WHEN ACCELERATING AND DECELERATING. THE VEHICLE WAS INSPECTED BY A DEALER WHO INFORMED THE CONTACT THAT SHE NEEDED TO REPLACE THE TRANSMISSION. THE VEHICLE HAD NOT BEEN REPAIRED. THERE WAS ALSO A FAILURE WITH THE BRAKES. THE CONTACT NOTICED THE ABS LIGHT ILLUMINATED ON THE INSTRUMENTAL PANEL AFTER SHE TRIED TO DECELERATE AND THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE DEALER INSPECTED THE VEHICLE AND INFORMED THE CONTACT THAT THERE WAS A FAILURE WITHIN THE ABS MODULE AND IT NEEDED TO BE REPLACED. THE REPAIRS FOR THE ABS MODULE HAD NOT BEEN PERFORMED. THE FAILURE MILEAGE WAS APPROXIMATELY 53,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			