

 U.S. Department of Transportation National Highway Traffic Safety Administration	DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	FOR AGENCY USE ONLY 100148	
	Date Received 10-DEC-2010	Repository <input type="checkbox"/> Reference No. 10369888	

OWNER INFORMATION (Type or Print)			
Name	Address	City	State
██████████	██████████	ROWLETT	TX
		Zip Code	
		██████████	
		Daytime Telephone Number	E-mail Address
		██████████	██████████
		Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION				
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1N4AL21E98N ██████████		NISSAN	ALTIMA	2008
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
			No: Cylinders	
Original Owner	Dealer's City	State	Zip Code	
<input type="checkbox"/>				
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	<input type="checkbox"/> Cruise Control			11-OCT-2010

FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 010000 STEERING		Failure Mileage	Failure Speed
		45762	60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION				
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>				
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2008 NISSAN ALTIMA. THE CONTACT WAS TRAVELING APPROXIMATELY 60 MPH WHEN THE STEERING WHEEL BECAME EXTREMELY STIFF. THE CONTACT WAS UNABLE TO TURN THE WHEEL SO THE VEHICLE TO COASTED TO A STOP. THE VEHICLE WAS THEN TOWED TO THE CONTACTS RESIDENCE. HE THEN NOTICED THERE WAS NO POWER STEERING FLUID IN THE VEHICLE. WHILE ADDING MORE POWER STEERING FLUID, HE NOTICED THE FLUID LEAKING DIRECTLY FROM THE POWER STEERING FLUID COMPARTMENT. THE VEHICLE WAS THEN TOWED TO AN INDEPENDENT MECHANIC WHERE THE CONTACT WAS TOLD THE POWER STEERING RACK FRACTURED FROM THE VEHICLE. THE VEHICLE WAS THEN TOWED TO AN AUTHORIZED DEALER WHERE THE POWER STEERING RACK WAS REPAIRED. THE FAILURE MILEAGE WAS 45,762 AND THE CURRENT MILEAGE WAS 48,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.