

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received FEB 04 2011 08-DEC-2010		Repository ☐
						Reference No. 10369675
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		E-mail Address
Address [REDACTED]				Evening Telephone Number 		
City PABLO WEST		State CO		Zip Code [REDACTED]		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number located at bottom of windshield on driver's side 1GTHK29G41E [REDACTED]				Make GMC		Model SIERRA 2500 HD
				Model Year 2001		
Date Purchased FEB 2002		Dealer's Name and Telephone Number Mike Shaw 719-636-3881			Engine: No: Cylinders	
Original Owner ☒		Dealer's City Colorado Springs		State CO Zip Code 80906		Fuel Type: gas
Transmission Type Allison		☐ Antilock Brakes ☐ Cruise Control		Powertrain		Incident Date(s) 17-NOV-2009
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING					Failure Mileage 52000	Failure Speed 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths
				Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).						
TL*THE CONTACT OWNS A 2001 GMC SIERRA 2500 HD. THE CONTACT STATED THAT FOR THE PAST YEAR THE VEHICLE HAD STALLED INTERMITTENTLY. THERE WERE NO PRIOR WARNINGS PRIOR TO THE STALLING, BUT THE MESSAGE CENTER AND BATTERY LIGHT WOULD ILLUMINATE AFTER THE FAILURE OCCURRED. THE DEALER PERFORMED A DIAGNOSTIC TEST, BUT WAS UNABLE TO DETECT ANY FAILURE CODES. THE CONTACT TRIED REPLACING THE FUEL PUMP AND RELAYS, BUT THAT DID NOT CORRECT THE FAILURE. THE CONTACT THEN BECAME AWARE OF A RECALL FOR THE CRANKSHAFT POSITION SENSOR UNDER RECALL CAMPAIGN NUMBER 07V521000, ENGINE AND ENGINE COOLING. THE MANUFACTURER CONFIRMED THAT ALTHOUGH THE VEHICLE WAS EXPERIENCING THE SAME FAILURE, IT WAS NOT INCLUDED IN THE RECALL. THE FAILURE MILEAGE WAS 52000 AND THE CURRENT MILEAGE WAS 58300.						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.						
ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

THE CONTACT OWN A GMC SIERRA 2500 HD, 8.1 LITER ENGINE PICKUP. THE CONTACT STATED THAT FOR THE PAST YEAR THE VEHICLE HAD BEEN STALLING INTERMITTENTLY. THERE WERE NO PRIOR WARNINGS PRIOR TO THE STALLING, BUT THE MESSAGE CENTER AND BATTERY LIGHT WOULD ILLUMINATE AFTER THE FAILURE OCCURRED. ON JULY 8, 2010 THE TRUCK WAS TAKEN TO JEREMY'S GARAGE, LLC IN PUEBLO WEST WHERE A DIAGNOSTIC SHOWED NO READINGS. CONTACT'S HUSBAND REPLACED FUEL PUMP AND A COUPLE IGNITION RELAYS WHICH DID NOT FIX THE PROBLEM. IN NOVEMBER 2010 CONTACT WAS IN HEAVY TRAFFIC, INSIDE LANE GOING 45 MILES PER HOUR WHEN TRUCK DIED, AND SOMEHOW ESCAPED AN ACCIDENT HAPPENING, IT WAS THEN THE CONTACTS HUSBAND GOT ON-LINE TO TRY TO TROUBLESHOOT THE PROBLEM ON A WEBSITE, WHEN HE ENTERED WHAT THE PROBLEM WAS THE WEBSITE IMMEDIATELY TOOK HIM TO GMC RECALL PAGE WHERE HE FOUND A RECALL 07V521000 WHICH DESCRIBED THE PROBLEM, BUT ALSO DESCRIBED OUR TRUCK TO A TEE, RECALL BEGAN DECEMBER 18, 2007. WE HAD MOVED FROM THE CITY WE HAD BOUGHT IT AND THOUGHT THAT GM JUST DIDN'T HAVE OUR NEW ADDRESS. SO I CALLED GM , TOLD THEM THE SITUATION AND THEY TOLD ME TO TAKE IT IN TO THE NEAREST GM DEALERSHIP FOR A DIAGNOSTIC. CONTACT DID JUST THAT AND THE DIAGNOSTIC SHOWED THE CRANKSHAFT POSITION SENSOR NEEDED TO BE REPLACED. WE HAD IT REPLACED RIGHT AWAY, PAID FOR IT, AS IT TOOK GM 10 DAYS TO DECIDE OUR VIN# WAS NOT IN THAT RECALL. CONTACTS ARE THE ORIGINAL OWNERS AND FAILURE MILEAGE WAS 52000 AND THE CURRENT MILEAGE WAS 58300.

CUSTOMER #: 8966

81868

INVOICE



BUICK-CADILLAC-GMC TRUCK, Inc.

902 NORTH SANTA FE AVENUE
PUEBLO, COLORADO 81003

(719) 544-4423

Fax (719) 583-4146

www.wilcoxonauto.com

PUEBLO WEST, CO

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 222 RON DORNHECKER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
	01	GMC SIERRA 2500	1GTHK29G41E [REDACTED]		58274/58274	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT
01JAN01 IS						
01JAN01 DD			17:30 29NOV10			CASH
R.O. OPENED	READY	OPTIONS: ENG:8.1 Liter, V8 Gas_MFI				
14:07 29NOV10	14:10 30NOV10					

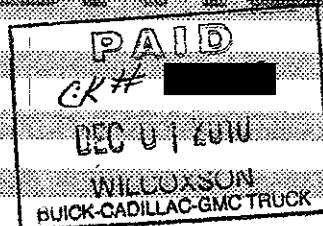
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A					A VEHICLE DIES OUT WHEN DRIVEN/ WONT RESRT RIGHT AWAY AT TIMES ONCE STARTS SEEMS OK/ HAS BEEN GOING ON FOR A YEAR		
					MISC DTC P0335 CKP SENSOR FAULT TEST CKP CIRCUITS		
					ALL OK REPLACED CKP SENSOR CLEAR DTC		
				280 C 2.00		160.00	160.00
				1 12575172 SENSOR	100.90	100.90	100.90
PARTS:				100.90 LABOR:	160.00 OTHER:	0.00	TOTAL LINE A: 260.90

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER							10.00

BUICK

Cadillac

GMC



Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. A charge is included for miscellaneous items used on your vehicle. Applicable items are nuts, bolts, washers, tapa, pins, aero spray, shellac, solvent, rags, carburetor cleaner, towels, solders, battery cleaner, wire, window sealer, etc. 10% of labor charges, and a hazardous waste removal charge of \$1.50

REPAIR ORDER NOTICE

Colorado law provides for imposition of a lien in favor of any person who repairs or bestows labor on personal property such as motor vehicles. If the repair or service work authorized in this Repair Order is not paid with a check, draft or order which is subsequently dishonored for any reason, or is charged to an account which is not paid when due, the law gives the motor vehicle repair garage the right to take possession of the motor vehicle and/or commence an action in court to foreclose the lien which may result in the vehicle being sold pursuant to court order.

DESCRIPTION	TOTALS
LABOR AMOUNT	160.00
PARTS AMOUNT	100.90
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	10.00
TOTAL CHARGES	270.90
LESS INSURANCE	0.00
SALES TAX	8.21
PLEASE PAY THIS AMOUNT	279.11