

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

**Infiniti of Gwinnett**  
**3090 Satellite Boulevard**  
**Duluth, GA 30096**  
**Phone 770-814-9320**

**INVOICE - CUSTOMER COPY**

This form is an itemized list of repairs and is part of the original Repair Order. This Repair Order Continuation is subject to all of the terms and conditions of the original Repair Order.

**Work Order No.**  
**30052**

|                                                                       |            |      |              |               |              |            |                     |                                                                                                                                                                                                                                                                                            |               |            |  |
|-----------------------------------------------------------------------|------------|------|--------------|---------------|--------------|------------|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|------------|--|
| <b>Customer Information</b>                                           |            |      |              |               |              |            |                     | Thank you for visiting Infiniti of Gwinnett.<br>If you are not completely satisfied with your Service visit, please let us know. If you were satisfied, please tell Infiniti and your friends.<br>Earn a 10% discount by referring your friends and family for Infiniti or Nissan Service. |               |            |  |
| LAWRENCEVILLE GA [REDACTED]<br>Cell#: [REDACTED]<br>Email: [REDACTED] |            |      |              |               |              |            |                     |                                                                                                                                                                                                                                                                                            |               |            |  |
| Make                                                                  | Model      | Year | Odometer     | License No.   | State        | Color      | Trim                | Vehicle No.                                                                                                                                                                                                                                                                                | In-Serv. Date | Stock No.  |  |
| IN                                                                    | M45        | 04   | 66,983       |               |              | Blue       |                     | JNKAY41E34M                                                                                                                                                                                                                                                                                | 8/19/04       |            |  |
| Cust. No.                                                             | Contact    |      |              | Day Phone No. |              | Extension  |                     | Evening Phone No.                                                                                                                                                                                                                                                                          |               | Extension  |  |
| TOWN43                                                                | [REDACTED] |      |              | [REDACTED]    |              | [REDACTED] |                     | [REDACTED]                                                                                                                                                                                                                                                                                 |               | [REDACTED] |  |
| <b>Service Consultant</b>                                             |            |      |              |               |              |            |                     | <b>Labor Rate</b>                                                                                                                                                                                                                                                                          |               |            |  |
| BRYCE J BUSBY                                                         |            |      |              |               |              |            |                     | Labor charges are based upon: 1. technician experience, 2. factory guidelines, and 3. actual time for your work. Our labor charges may therefore be more or less than the actual time worked and/or factory suggested guidelines.                                                          |               |            |  |
| Tag                                                                   | Wait       | Wash | Estimate No. | Open Date     | Promise Date | Time       | Work Completed Date | Close Date                                                                                                                                                                                                                                                                                 |               |            |  |
| 864                                                                   | No         | Yes  |              | 8/20/10       | 8/20/10      | 18:00      | 8/23/10             |                                                                                                                                                                                                                                                                                            |               |            |  |

01 CUSTOMER STATES FUEL GAUGE READING IMPROPERLY  
 NO DTC'S DETECTED AND FUEL GAUGE APPEARS TO BE READING  
 CORRECT. INDICATES ALMOST FULL WITH 65 MILES ON TRIP ODO.

REPAIR-Body Electrical-00001

Add-On? Tech  
 No BELLB

Labor 117.88 Customer

Expenses  
 ENVIRONMENTAL FEES-SUP

Expense 6.48 Customer

02 Multi Point Inspection-INSP

Add-On? Tech  
 No BELLB

Labor No Charge Customer

Expenses  
 ENVIRONMENTAL FEES-SUP

Expense No Charge Customer

03 Green-GTIRE 6/32 or more-GTIRE

Add-On? Tech  
 No BELLB

Labor No Charge Customer

Expenses  
 ENVIRONMENTAL FEES-SUP

Expense No Charge Customer

04 PERFORM SVC WASH & VAC-Z4444

Add-On? Tech  
 No BELLB

Labor No Charge Customer

Expenses  
 ENVIRONMENTAL FEES-SUP

Expense No Charge Customer

MAY HAVE INTERMITTENT FAILURE OF GAUGE CLUSTER ASSY AND/OR  
 FUEL LEVEL SENDING UNIT.

\*\*\*\*\*  
 \* Totals Amount \*  
 \* Labor..... 117.88 \*  
 \* Expenses..... 6.48 \*  
 \* Total..... 124.36 Customer \*  
 \*\*\*\*\*

No vehicles released after service department hours. Please return your loan car promptly after your vehicle is ready, or a rental charge of \$50 per day will be applied to your bill. Please return your loan car with a full tank of fuel, refueling charges will apply. We accept cash or VISA, MasterCard, American Express and Discover credit cards. Thank you!

|                   |                        |                                                                                        |                                        |
|-------------------|------------------------|----------------------------------------------------------------------------------------|----------------------------------------|
| Original Estimate | Total Revised Estimate | I acknowledge notice and oral approval of an increase in the original estimated price. | Customer acknowledges receipt thereof. |
| \$                | \$                     | CUSTOMER SIGNATURE x                                                                   | x CUSTOMER SIGNATURE                   |

**LIMITED WARRANTY ON GENUINE NISSAN REPLACEMENT PARTS AND GENUINE INFINITI ACCESSORIES**

**WHAT IS COVERED**

Nissan® warrants to correct defects in materials or workmanship in all genuine Nissan replacement parts and Genuine Infiniti accessories, distributed by Nissan North America in the Continental United States, installed and used on Infiniti (if an appropriate use and application of the part or accessory) vehicles only, except as described under the caption below, "WHAT IS NOT COVERED."

This warranty covers any repairs needed to correct defects in materials or workmanship.

\*Nissan indicates Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003, which distributes Infiniti vehicles and provides related consumer services in the United States of America.

**HOW LONG IS THE WARRANTY**

Except for replacement audio components, this warranty is for 12 months or 12,000 miles from the date of installation or purchase, whichever is earlier. However, the warranty on Genuine Nissan replacement parts and Genuine Infiniti accessories installed in an Infiniti vehicle while the vehicle is covered by a Nissan warranty, which would have covered the part had it been installed in the vehicle at manufacture, will not end before the end of that warranty.

**REPLACEMENT AUDIO COMPONENTS**

A replacement Radio, Tape Deck, Amplifier or Compact Disc Player/Auto Changer supplied by Nissan is covered for 12 months from the time of installation or the balance of the Basic Vehicle Warranty as it applies to audio components, whichever is greater.

**WHAT IS NOT COVERED**

This warranty does not cover:

1. Tires, batteries or truck bed liners. These items are covered by separate warranties.
2. Nissan Motorsports and NISMO R-tune parts, including NISMO Legacy parts are sold "AS IS" without warranties, express or implied unless expressly prohibited from doing so by applicable law, in which case the warranty provided is the minimum required by law.
3. Normal maintenance service and parts replacement as outlined in the maintenance schedule of your OWNER'S MANUAL.
4. Damage or failures resulting from:
  - Misuse (your OWNER'S MANUAL is your guide to proper use.)
  - Accident
  - Chemical fallout, tree sap, salt, sand, hail or other environmental conditions.
  - Modification or improper repair of the part or of the vehicle in which the part is installed.
  - Use of parts not equivalent in quality or design to parts supplied by Nissan.

**WARRANTY NOTICE FOR CALIFORNIA BUYERS ONLY**

**STATEMENT CONCERNING AMENDMENTS TO THE SONG-BEVERLY WARRANTY ACT AS FOLLOWS:**

A buyer of this product in California has the right to have this product serviced or repaired during the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and if of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the product for a replacement or a refund subject in either case to deduction of a reasonable charge for usage remedies the buyer has under other laws.

- Lack of performance of required maintenance services as outlined in your OWNER'S MANUAL.

- Use of improper or dirty fuel, fluids or lubricants.

5. Salvage Title. This warranty does not cover damage, failures or corrosion to any Nissan replacement part, Genuine NISMO S-tune Part, or Genuine Nissan or Infiniti Accessory, installed in the vehicle, if the vehicle is issued a "salvage" or similar title. (This exclusion does not extend to new Genuine Nissan replacement parts, NISMO S-tune parts or Genuine Nissan or Infiniti accessories, installed in an Infiniti vehicle after the issuance of a "salvage" or similar title.)

**WHAT YOU MUST DO**

In order to obtain warranty service you must deliver the warranted part or accessory, or the vehicles, on which the part or accessory is installed, to an authorized Infiniti dealer in the United States or Canada at your expense with proof of purchase (parts invoice or service repair order from an authorized Infiniti dealer) and addresses of the part or accessory also pay for labor charges to remove and install the part or accessory originally installed on your vehicle by a

**WHAT NISSAN V**

If the part or accessory is not a dealer, it will be the part or accessory will be made using

**LIMITATION OF WARRANTY**

**EXTRA EXPENSES**

This warranty does not cover the cost of the vehicle, including

ANY IMPLIED WARRANTY PURPOSE SHALL BE

Some states do not allow limitations on the duration of certain implied warranties, so these limitations may not apply to you. Some states do not allow the exclusion or limitation of consequential damages, so these limitations may not apply to you.

Nissan does not accept liability in connection with

5212684  
INFINITI OF GWINNETT  
3890 SATELLITE RD  
DULUTH, GA 30096  
(678)812-8500

52126841

TERMINAL I.D.:

USA  
XXXXXXXXXXXX  
SALE  
BATCH: 808023  
DATE: AUG 24, 10  
CUST REF: 38852  
AUTH NO: 752471  
TOTAL \$124.36

I AGREE TO PAY ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT  
(MERCHANT AGREEMENT IF CREDIT VOUCHER)

TERMINAL 4

\*\*\*CUSTOMER COPY\*\*\*

authorized Infiniti dealer, the part or accessory will be replaced or repaired at no charge.

**TERMINAL I.D.:**

loss of the use

PARTICULARITY

consequential damages, and you

obligation or

ended for warranty will be failure to return this



I N F I N I T I

## Infiniti of Gwinnett

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Duluth, GA 30096

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Work Order No.

31931

Reprint

## Customer Information

LAWRENCEVILLE GA

Cell#:

Email:

Thank you for visiting Infiniti of Gwinnett.

If you are not completely satisfied with your Service visit, please let us know. If you were satisfied, please tell Infiniti and your friends.

Earn a 10% discount by referring your friends and family for Infiniti or Nissan Service.

| Make               | Model | Year    | Odometer | License No.  | State | Color         | Trim | Vehicle No.                                                                                                                                                                                                                |                   | In-Serv. Date       | Stock No.  |
|--------------------|-------|---------|----------|--------------|-------|---------------|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------|------------|
| IN                 | M45   | 04      | 68,623   |              |       | Blue          |      | JNKAY41E34M                                                                                                                                                                                                                |                   | 8/19/04             |            |
| Cust. No.          |       | Contact |          |              |       | Day Phone No. |      | Extension                                                                                                                                                                                                                  | Evening Phone No. |                     | Extension  |
| TOWN43             |       |         |          |              |       |               |      |                                                                                                                                                                                                                            |                   |                     |            |
| Service Consultant |       |         |          |              |       | Labor Rate    |      | Labor charges are based upon: 1. our experience, 2. factory guidelines, and 3. actual time for your work. Our labor charges may therefore be more or less than the actual time worked and/or factory suggested guidelines. |                   |                     |            |
| BRYCE J BUSBY      |       |         |          |              |       |               |      |                                                                                                                                                                                                                            |                   |                     |            |
| Tag                |       | Wait    | Wash     | Estimate No. |       | Open Date     |      | Promise Date                                                                                                                                                                                                               | Time              | Work Completed Date | Close Date |
| 920                |       | No      | Yes      |              |       | 9/27/10       |      | 9/27/10                                                                                                                                                                                                                    | 18:00             | 9/29/10             |            |

01 CUSTOMER STATES FUEL GAUGE READING IMPROPERLY, USUALLY GETS 300 MILES TO TANK-AT 290 MILES NOW BUT GAUGE READS 1/4 NOW UPON INSPECTION FOUND GAUGE WORKING PROPERLY POSSIBLE GAUGE CLUSTER OR SENDER STARTING TO FAIL.

REPAIR-Body Electrical-00001

Add-On? Tech  
No CLARDALabor  
No Charge CustomerExpenses  
ENVIRONMENTAL FEES-SUPExpense  
No Charge Customer

02 Multi Point Inspection-INSP

Add-On? Tech  
No CLARDALabor  
No Charge CustomerExpenses  
ENVIRONMENTAL FEES-SUPExpense  
No Charge Customer

03 Green-GTIRE 6/32 or more-GTIRE

Add-On? Tech  
No CLARDALabor  
No Charge CustomerExpenses  
ENVIRONMENTAL FEES-SUPExpense  
No Charge Customer

04 PERFORM SVC WASH &amp; VAC-Z4444

Add-On? Tech  
No CLARDALabor  
No Charge CustomerExpenses  
ENVIRONMENTAL FEES-SUPExpense  
No Charge Customer

05 LOANER Valued @ 37.50/day-Z3333

Add-On? Tech  
No CLARDALabor  
No Charge CustomerExpenses  
ENVIRONMENTAL FEES-SUPExpense  
No Charge Customer

\*\*\*\*\*  
\* Totals Amount \*  
\* Total.....: No Charge Customer \*  
\*\*\*\*\*

No vehicles released after service department hours. Please return your loan car promptly after your vehicle is ready, or a rental charge of \$50 per day will be applied to your bill. Please return your loan car with a full tank of fuel, refueling charges will apply. We accept cash or VISA, MasterCard, American Express and Discover credit cards. Thank you!

| Original Estimate | Total Revised Estimate | I acknowledge notice and oral approval of an increase in the original estimated price. | Customer acknowledges receipt thereof. |
|-------------------|------------------------|----------------------------------------------------------------------------------------|----------------------------------------|
| \$                | \$                     | CUSTOMER SIGNATURE x                                                                   | x CUSTOMER SIGNATURE                   |