



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

FEB 07 2011

07-DEC-2010

Repository

Reference No.
10369518

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	ST. LOUIS	State	MO
Zip Code	[REDACTED]		

Daytime Telephone Number

Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G4HP52K24U [REDACTED]		Make BUICK	Model LESABRE	Model Year 2004
Date Purchased 9-27-2010	Dealer's Name and Telephone Number BOMMARITO CHEVROLET SOUTH		Engine: No: Cylinders	Fuel Type: GAS UNLEADED
Original Owner <input type="checkbox"/>	Dealer's City ST. LOUIS	State MO	Zip Code 63123	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 30-NOV-2010

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 060000 ENGINE AND ENGINE COOLING, 060000 ENGINE AND ENGINE COOLING	Failure Mileage	Failure Speed 5
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 BUICK LESABRE. THE CONTACT WAS DRIVING 5 MPH AND EXITING A PARKING SPACE WHEN THE CONTACT NOTICED AN ABNORMALLY STRONG ODOR OF GASOLINE FUEL. THE FOLLOWING DAY, THE CONTACT STATED THAT THE FAILURE RECURRED. HE THEN INSPECTED THE VEHICLE AND DISCOVERED THAT THE PLASTIC FITTING HAD BECOME MOIST ON THE ENGINE. THE VEHICLE WAS TAKEN TO A LOCAL MECHANIC AND THE CONTACT WAS ADVISED THAT THE O-RING WOULD NEED TO BE REPLACED. THE CONTACT STATED THE O-RING COULD NOT BE LOCATED ON THE VEHICLE. THE MECHANIC ADVISED THAT THE ONLY OTHER OPTION OF REPAIRING THE FAILURE WAS TO REPLACE THE ENTIRE FUEL LINE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN AND THE CURRENT MILEAGE WAS 61,000.

THE O-RING WAS LOCATED ON ENGINE, BUT WE COULD NOT FIND O-RING KIT TO REBUILD IT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

