

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------|------------------|
| <div style="text-align: center;"> <b>DOT Auto Safety Hotline</b><br/> <b>Vehicle Owner's Questionnaire</b><br/> <b>To Report Vehicle Safety Defects</b><br/> <b>1-888-DASH-2-DOT</b><br/> <b>(1-888-327-4236)</b><br/> <b>INTERNET:www.nhtsa.dot.gov/hotline</b> </div>                                                                                                                                                                                                                                                                                                                            |                                                                             |                                                                                      |                          | FOR AGENCY USE ONLY    100148                                                                                    |                  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                             |                                                                                      |                          | Date Received<br><div style="text-align: center; font-size: 1.2em;">JAN 24 2011</div> <small>03-DEC-2010</small> |                  |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                             |                                                                                      | Daytime Telephone Number |                                                                                                                  | E-mail Address   |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | State                                                                       | Zip Code                                                                             | Evening Telephone Number |                                                                                                                  |                  |
| MOSES LAKE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | WA                                                                          |                                                                                      |                          |                                                                                                                  |                  |
| <small>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</small>                                                                                                                                                                                                                                                                   |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                             |                                                                                      | Make                     | Model                                                                                                            | Model Year       |
| 5B4MP67GX23                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                             |                                                                                      | WORKHORSE                | W22                                                                                                              | 2002             |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Dealer's Name and Telephone Number                                          |                                                                                      | Engine:                  | Fuel Type:                                                                                                       |                  |
| Sept 2004                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | To Mesa RV-Wenatchee WA 98801                                               |                                                                                      | No: Cylinders 8          | Gas                                                                                                              |                  |
| Original Owner <input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dealer's City                                                               | State                                                                                | Zip Code                 |                                                                                                                  |                  |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <input checked="" type="checkbox"/> Antilock Brakes                         | Powertrain                                                                           | Multiple Failure:        |                                                                                                                  | Incident Date(s) |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <input checked="" type="checkbox"/> Cruise Control                          |                                                                                      |                          |                                                                                                                  | 29-OCT-2010      |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Vehicle Component Code: 030000 SERVICE BRAKES, HYDRAULIC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                             |                                                                                      |                          | Failure Mileage                                                                                                  | Failure Speed    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                             |                                                                                      |                          | 40126                                                                                                            |                  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                             | Tire Model (Name or Number)                                                          |                          | Tire Size (Example P215/65R15)                                                                                   |                  |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                             | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair |                          | Failure Location:                                                                                                |                  |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                             |                                                                                      |                          | Tire Failure Type:                                                                                               |                  |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                             | Date Manufactured:                                                                   |                          | Model No./Name:                                                                                                  |                  |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                             | Installation System:                                                                 |                          |                                                                                                                  |                  |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                             | Failed Part:                                                                         |                          |                                                                                                                  |                  |
| <b>APPLICABLE INCIDENT INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| <small>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</small>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured                                                            | Number of Deaths         | Reported to Police<br>N                                                                                          |                  |
| <b>Narrative Description of Incident(S), Crash(es), and Injury(ies).</b><br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                  |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| TL*THE CONTACT OWNS A 2002 BOUNDER 36U RV EQUIPPED WITH A WORKHORSE CHASSIS W22. THE VEHICLE WAS TAKEN TO THE DEALER AND REPAIRED UNDER NHTSA CAMPAIGN ID NUMBER 09V110000 (SERVICE BRAKES, HYDRAULIC). THE TECHNICIAN INFORMED THAT THE FRONT AND REAR ROTORS HAD SEVERE CRACKS SO BOTH ROTORS WERE REPLACED AT THE EXPENSE OF THE OWNER. THE CONTACT STATED THAT THE RECALL REMEDY SHOULD INCLUDE THE REPLACEMENT OF THE ROTORS. THE FAILURE MILEAGE WAS 40,126.                                                                                                                                 |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                             |                                                                                      |                          |                                                                                                                  |                  |
| <small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small> |                                                                             |                                                                                      |                          |                                                                                                                  |                  |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

*we are the second owner of this vehicle.*

*when we purchased the vehicle from La Mesa RV they  
closed up shop and returned to Arizona  
photos of rotors are enclosed.*

*In looking at the photos you can see how hot  
the rotors got*

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

Official Business  
Penalty for Private Use \$300



**NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES**

**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

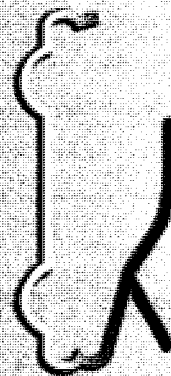
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
[www.safercar.gov](http://www.safercar.gov)**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

Moses Lake, WA

*Bob Hall's*  
**SUNFAIR**  
**CHEVROLET**

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Yakima, WA 98901  
(509) 248-7600  
www.bobhallauto.com

SERVICE ADVISOR KEVIN MOELK

|                         |            |              |                        |               |                         |                  |                    |             |
|-------------------------|------------|--------------|------------------------|---------------|-------------------------|------------------|--------------------|-------------|
| REPAIR ORDER<br>WHITTEN | DATE READY | STOCK NO.    | VEHICLE IDENTIFICATION | CUST. NO.     | TAG NO.                 | P.O. NO.         | INVOICE<br>PRINTED | INVOICE NO. |
| 01NOV10                 | 08NOV10    |              | 5B4MP67GX23            | 86471         | T484                    |                  | 08NOV10            | 644551      |
| TIME IN                 | TIME READY | YEAR         | MAKE & MODEL           | TELEPHONE NO. | CUST. PAY<br>LABOR RATE | DELIVERY<br>DATE | PREPARED<br>BY     | S/A         |
| 08:23                   | 17:02      | 02           | CHEVROLET STEP VAN /   |               | 87.00                   | 27FEB02          | 1410               | 1410        |
| VEHICLE #               | VEHICLE CL | DISPATCH NO. |                        |               |                         |                  |                    |             |
| 40127                   | 40127      |              |                        |               |                         |                  |                    |             |

| ITEM                                                                                                                             | TYPE                   | HOURS  | LIST UNIT | NET UNIT | TOTAL  |
|----------------------------------------------------------------------------------------------------------------------------------|------------------------|--------|-----------|----------|--------|
| A NON COVERED PARTS AND LABOR FOR BRAKE REPAIR, SEE RO # 644456                                                                  |                        |        |           |          |        |
| 31 BRAKE REPAIR MISC.                                                                                                            |                        |        |           |          |        |
| 295                                                                                                                              | CMC                    |        |           | 759.61   | 759.61 |
| 2                                                                                                                                | W8002188 ROTOR         | 117.99 | 117.99    |          | 235.98 |
| 2                                                                                                                                | W8000276 SEAL          | 31.90  | 31.90     |          | 63.80  |
| 2                                                                                                                                | W8000275 SEAL          | 6.47   | 6.47      |          | 12.94  |
| 2                                                                                                                                | W8810906 PADS          | 95.00  | 95.00     |          | 190.00 |
| REPLACED FRONT PADS. REPLACED REAR PADS AND ROTORS, AND ASSOCIATED SEALS AND GASKETS. NO PROBLEMS FOUND AFTER COMPLETING REPAIR. |                        |        |           |          |        |
| B FULL CIRCLE INSPECTION                                                                                                         |                        |        |           |          |        |
| 99P                                                                                                                              | FULL CIRCLE INSPECTION |        |           | 0.00     | 0.00   |
| 295                                                                                                                              | CMC                    |        |           |          |        |
|                                                                                                                                  |                        |        |           |          | 103.51 |

\*\* PRE-INVOICE \*\*

| DESCRIPTION            | TOTALS  |
|------------------------|---------|
| LABOR AMOUNT           | 759.61  |
| PARTS AMOUNT           | 502.72  |
| GAS,OIL, LUBE          | 0.00    |
| SUBLET AMOUNT          | 0.00    |
| MISC. CHARGES          | 0.00    |
| TOTAL CHARGES          | 1262.33 |
| LESS INSURANCE         | 0.00    |
| SALES TAX              | 103.51  |
| PLEASE PAY THIS AMOUNT | 1365.84 |

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

*We sincerely thank you for choosing Sunfair Chevrolet for all your vehicle maintenance and repairs. Please contact our service manager if you have any questions with the work performed. Our goal is complete customer satisfaction!*

THANK YOU VERY MUCH FOR YOUR BUSINESS  
PLEASE VISIT OUR WEBSITE @bobhallauto.com  
FOR COUPONS AND SEASONAL SPECIALS AND YOU CAN ALSO SCHEDULE YOUR NEXT SERVICE APPOINTMENT  
ANY REASON YOU ARE NOT COMPLETELY SATISFIED  
CALL MICHELLE ERICKSON SVC MGR 509-577-5913  
OR JON BRIGHT BODY SHOP MGR AT 509-577-5980

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 111 YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

(SIGNED)

DEALER, GENERAL MANAGER OR AUTHORIZED PERSON

DATE

CUSTOMER COPY



Workhorse Custom Chassis  
P.O. Box 110, 922 South State Route 32  
Union City, IN 47390 USA

navistar.com

A NAVISTAR COMPANY

## SAFETY RECALL 50901-C

DECEMBER 2009

### UPDATED INTERIM NOTICE

Dear Workhorse Customer,

This notice is sent to you in accordance with the requirements and approval of the National Traffic and Motor Vehicle Safety Act.

This notification is an update to the initial safety recall interim notice mailed in May 2009.

#### The recall

Workhorse Custom Chassis (Workhorse) has decided that a defect which relates to motor vehicle safety exists in certain W20, W21 and W22 motor home chassis built from July 24, 2000 through December 19, 2007.

**Update:** The final remedy has been determined through extensive testing and development. Workhorse is now starting the production phase, which includes tooling for the final remedy. You will be notified again when remedy parts are available.

#### Description of defect

Certain RV applications equipped with axles that include Bosch ZOPS or Bosch ZOHT Pin Slide hydraulic disc brakes when combined with occasional or seasonal vehicle operation may experience calipers sticking in the applied position. This can result in abnormal heat generation at the wheel end caused by brake drag. Although the driver would normally have warning of the brake drag - if undetected by the driver, the temperature increase at the wheel end can eventually lead to soft pedal conditions due to brake fluid boil, and possible extended stopping distance.

#### Is my motor home chassis affected?

This brake recall is only for Workhorse W20, W21 and W22 motor home chassis, built from July 24, 2000 through December 19, 2007. Affected owners will be notified based on the VIN and the vehicle build date.

#### Are there warning indicators that precede a brake failure?

The defective brake calipers on certain motor home chassis may cause hot brakes, brake drag, overheating, melting of the anti-lock brake sensor, and in a small number of cases, boiling brake fluid, which may result in loss of brake function.

There are some related symptoms commonly reported by complainants and verified by field testing that indicate the problem could be developing. These warning signs include the following:

- a. A distinct "brake burning" smell.
- b. One or more brakes "dragging" resulting in the vehicle demanding more throttle application to overcome the drag.
- c. An ABS brake light illuminates, possibly indicating that the ABS sensor has overheated, causing damage, and corrupted the signal at that wheel end.
- d. Smoke coming from the wheel end; this would be noticed during any stop when the driver exits the vehicle.
- e. A small wheel end fire at the wheel end (neither Workhorse nor NHTSA is aware of any fires spreading beyond the brake assembly).
- f. The brake pedal feels mushy or goes to the floor - this is indicative that the brake fluid in the vehicle is possibly boiling and therefore the brake system losing its effectiveness.
- g. Motor homes that are kept in storage for long periods of time or that are driven in moist environmental conditions are more likely to be susceptible to failure.

#### What should I do if I experience any of these indicators?

If you have any of the above symptoms, please pull over and examine the wheel ends for excessive heat. In the event that you do experience symptoms, we would suggest that you contact a Workhorse service center immediately for evaluation and possible temporary repairs. Our service center network has been notified of this problem and will take appropriate action to repair one or more dragging

## UPDATED INTERIM NOTICE

brake calipers free of charge until such time that the final remedy can be performed.

**Why is this an interim letter?**

This recall is a result of an investigation that Workhorse commenced in November 2007. Workhorse has decided to recall certain motor home chassis built with the Bosch ZOHT and ZOPS brake calipers from July 24, 2000 through December 19, 2007. When the final remedy is available, owners will be instructed to bring their vehicles to a Workhorse service center to have the recall performed.

Workhorse has worked diligently with our current brake supplier Bosch, and NHTSA to identify and correct the problem. The final remedy has been determined through extensive testing and development, and Workhorse is now starting the production phase, which includes tooling for the final remedy. This updated interim letter is being provided to inform you of the progress being made toward a final remedy.

**When will the actual recall letter arrive?**

A notification date has not been determined as of the date of this letter. When available, Workhorse will notify you by letter to bring your motor home in for repair. At that time you should contact your local Workhorse service center and make an appointment, even if you have not experienced any brake warning indicators.

**How will the actual recall work?**

Workhorse will notify all owners of the identified vehicles with a letter asking that the owner bring the motor home to a service center when a sufficient number of replacement parts are available. The service center will perform the remedy free of charge. The remedy will not routinely include the installation of new brake linings or rotors or any other part that would be considered maintenance. However, in the event that a vehicle has experienced the condition resulting in overheating and damage to the linings, rotors, or other components, they will also be replaced free of charge.

**What will this recall do for me?**

In compliance with the National Traffic and Motor Vehicle Safety Act, Workhorse will provide a remedy at no cost to you.

If you have previously replaced a brake caliper on a motor home chassis involved in this recall, you may be eligible for reimbursement on certain repairs made between November 16, 2007 and June 15, 2009. Please contact your local Workhorse service center or Workhorse Custom Chassis directly.

There are numerous other causes for caliper failures such as insufficient maintenance, riding the brakes, or overuse of the brakes on long downgrades. Workhorse will not reimburse owners for these type of failures or resulting damage.

**Answers to possible questions**

- Service Centers capable of performing the brake recall are listed on the website [www.workhorse.com](http://www.workhorse.com). This website will be updated with any new information.
- Workhorse will only tow your unit to complete the brake recall if deemed necessary by Workhorse service personnel.
- Workhorse will not pay for a rental for you as a result of this recall.
- Failures encountered before the new parts become available will be repaired using the current designed parts.

If you have further questions or need assistance you may contact Workhorse at 877.246.7731. You may also contact the Administrator, National Highway Traffic Safety Administration, at 1200 New Jersey Avenue, SE, Washington DC 20590, or toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.



A NAVISTAR COMPANY

Workhorse Custom Chassis  
P.O. Box 110, 922 South State Route 32  
Union City, IN 47390 USA

navistar.com

SAFETY RECALL 51101-C

SEPTEMBER 2010

Dear Workhorse Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Workhorse Custom Chassis (Workhorse) has decided that a defect which relates to motor vehicle safety exists in the Bosch service brake calipers installed on certain W20, W21, W22 and W22D motor home chassis built from July 24, 2000, through August 2, 2010.

This is a follow-up notification to the interim safety recall notice 50901-C mailed in December 2009. A final remedy has been determined and dealers are ready to repair your vehicle.

#### REASON FOR THIS RECALL

The pistons inside the Bosch service brake caliper may stick in the applied position. If this were to occur, the service brakes may overheat - which may result in damage to other brake components and possibly lead to brake fluid boiling.

#### RISK TO MOTOR VEHICLE SAFETY

If the conditions described above were to occur, the performance of the service brakes may be reduced and the brake pedal may feel "soft" or "spongy." Anticipated braking distance may also increase which may result in a crash that may cause property damage, personal injury, or death.

#### ACTIONS YOU SHOULD TAKE

Workhorse's records indicate that you own a vehicle involved in this recall and is identified on the enclosed card.

If you own this vehicle, please schedule an appointment with any Workhorse Service Center / Workhorse Select Service Center near you to have your vehicle repaired. You can find your nearest dealer by using the dealer locator at [www.workhorse.com/brakeresourcecenter](http://www.workhorse.com/brakeresourcecenter) and

click on the dealers tab at the top of the page, or, by calling 1-877-946-7731. The repair will involve the replacement of all four Bosch brake caliper assemblies.

Dealers have parts and instructions to repair your vehicle. The replacement of the caliper assemblies will be performed free of charge and take approximately 3.0 - 8.0 hours to complete. Due to vehicle volume please schedule and appointment with your local Workhorse Service Center to have remedy repair completed.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return the enclosed card so that you will not be contacted again about this recall.

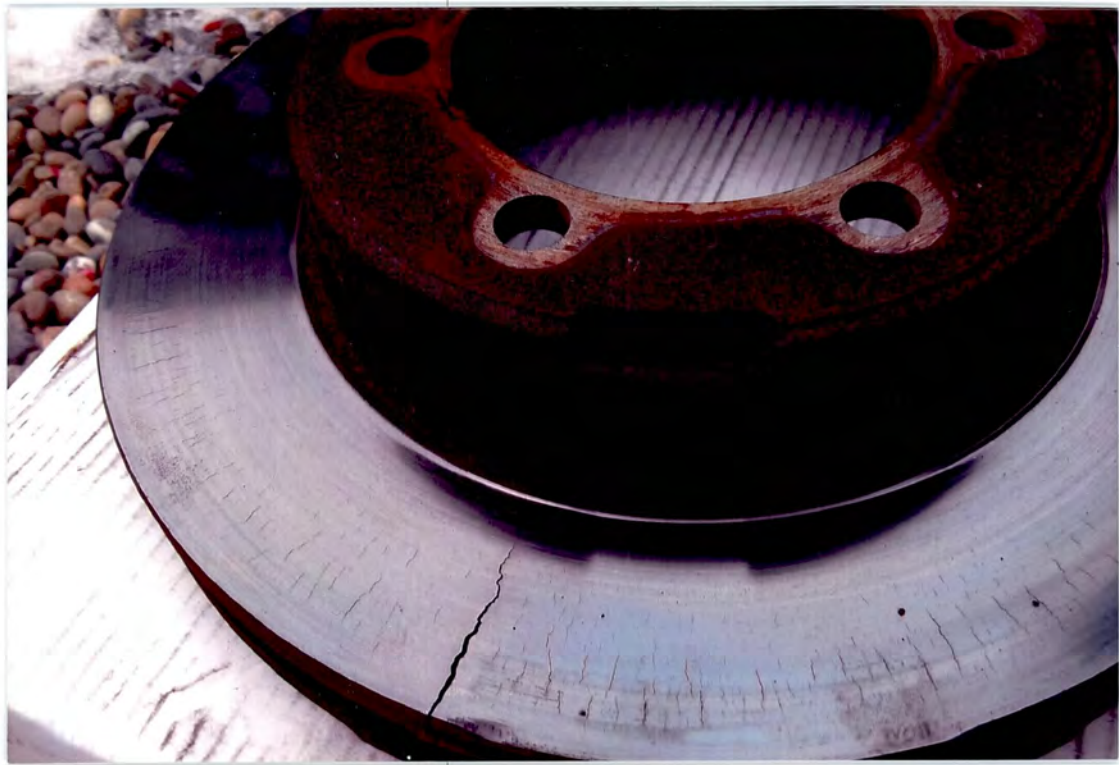
#### IF YOU NEED FURTHER ASSISTANCE

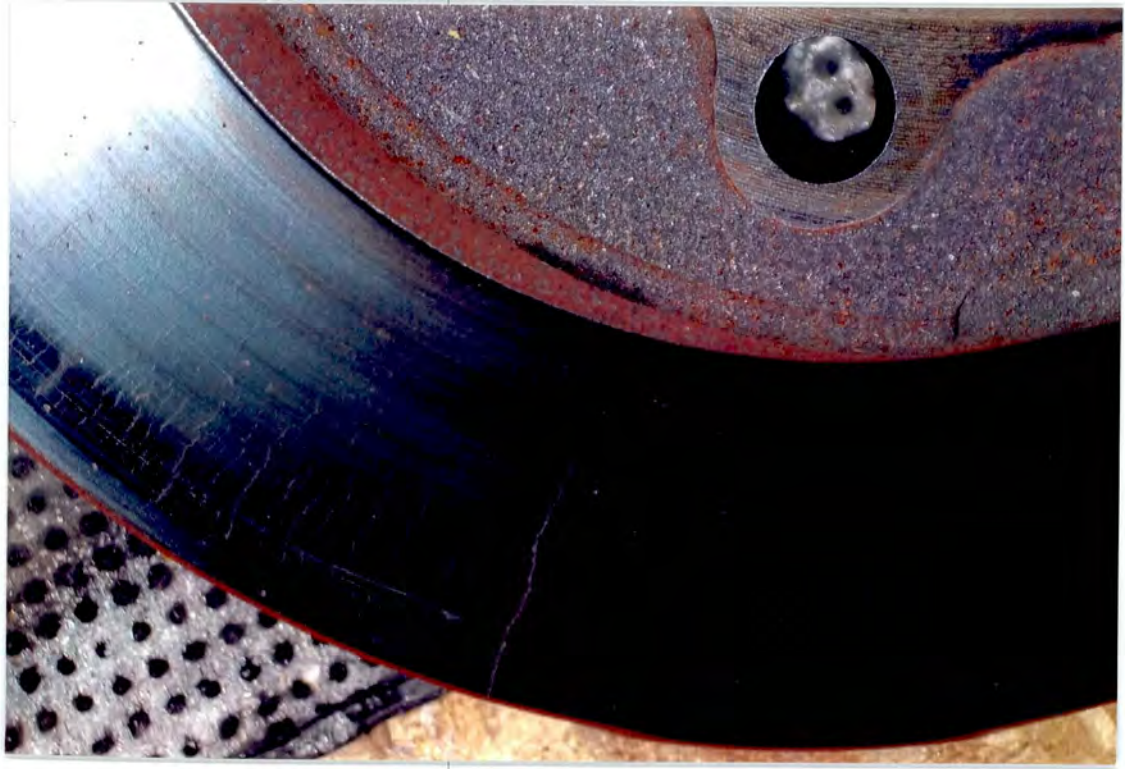
If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731 (Press 1 for the recall resource group).

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

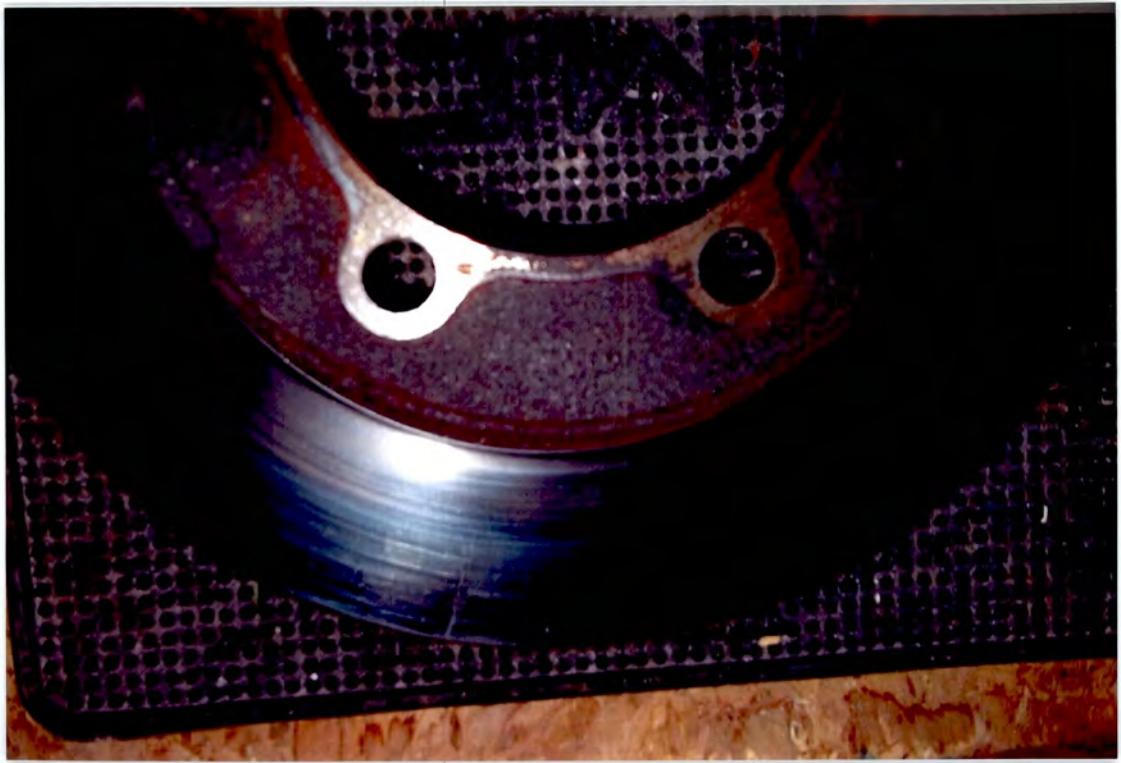
Workhorse requests your prompt attention regarding the correction of this defect. We appreciate your patience as we and Bosch have developed a final remedy to address this condition, and we apologize for any inconvenience it has caused.

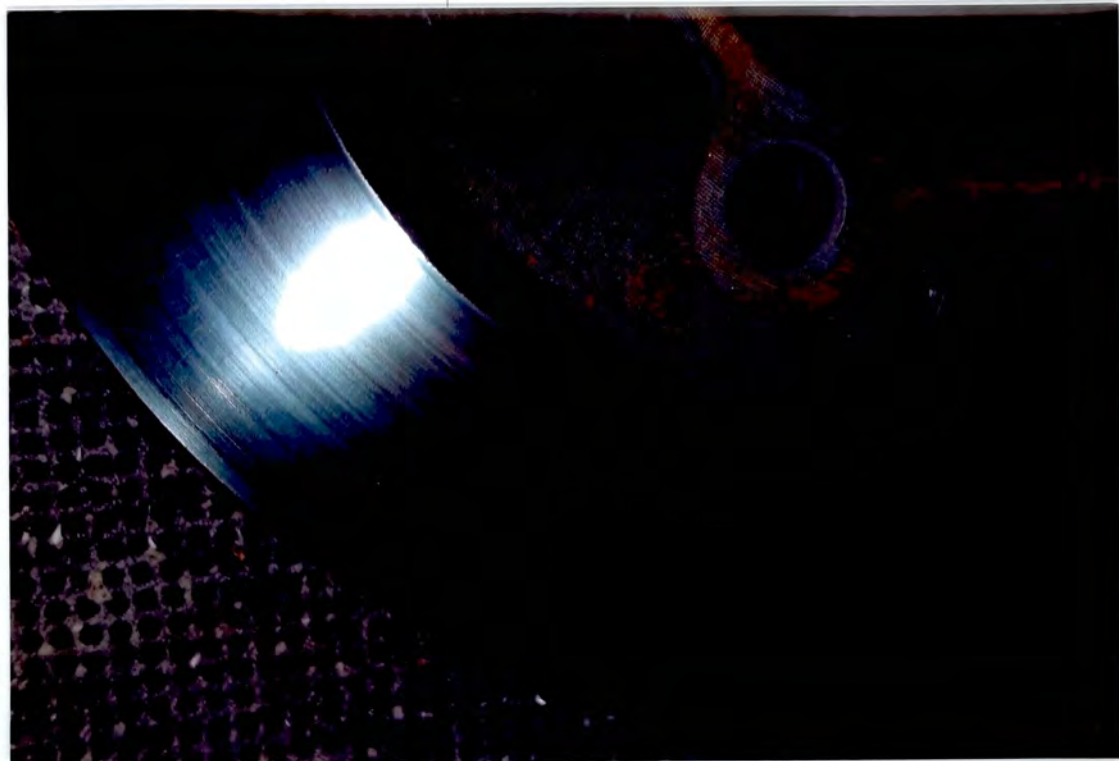
Workhorse Custom Chassis, LLC

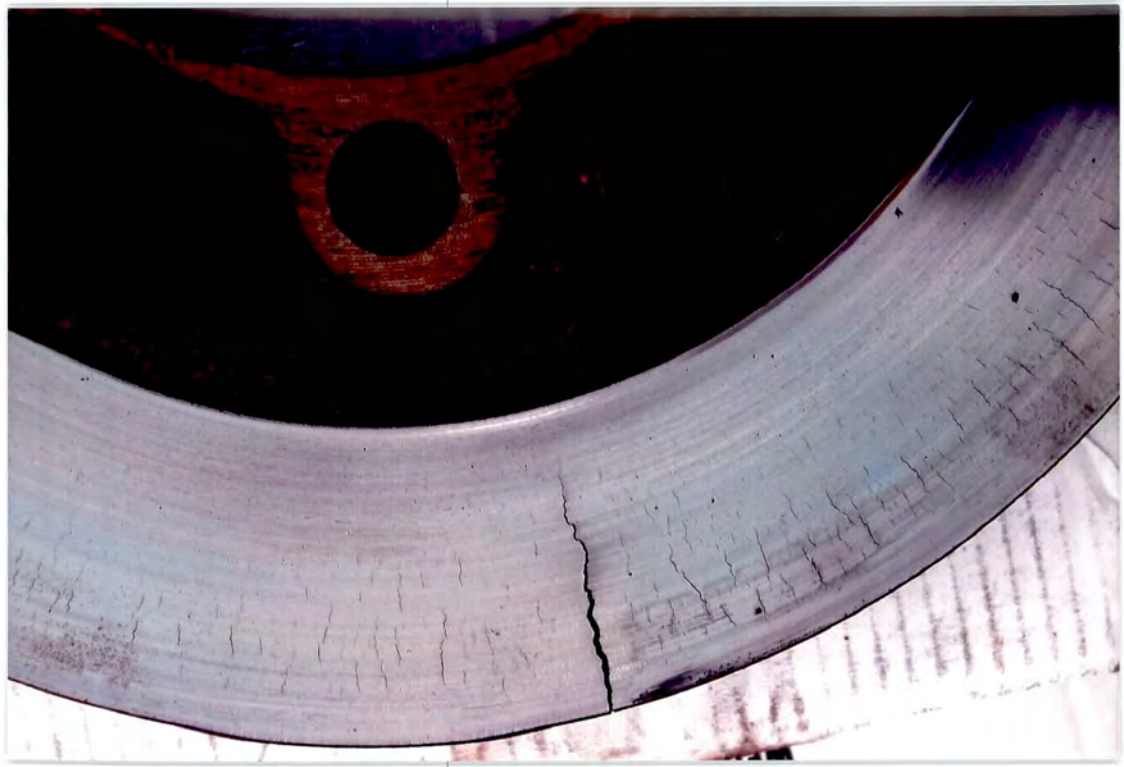
















Moses Lake, WA



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