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INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NOV 09 2010

[REDACTED]
COLUMBUS, OHIO

November 3, 2010

National Highway Traffic Safety Administration
U.S. Department Transportation
Washington D.C. 20590
ATTENTION: CUSTOMER COMPLAINTS

RE: **HORN DEFECT**-2001 Chevrolet Venture Mini-Van

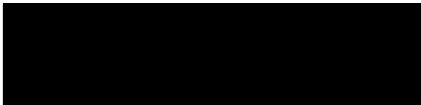
This is an emergency alert! Our **2001 Chevrolet Venture Mini-Van** is stricken with the epitome of hazards! The vehicles horn is an extreme worry. We jeopardize our lives every time we operate it! Please read the attached notice to the manufacture.

Please notify us at [REDACTED] concerning your proceedings of investigation.

This hazardous conflict poses such a great danger for both crashes!

[REDACTED]

NM
120210
TGW


COLUMBUS, OHIO 

November 3, 2010

Chevrolet Motor Division

Chevrolet Customer Assistance Center

P.O. Box 33170

Detroit, MI 48232-5170

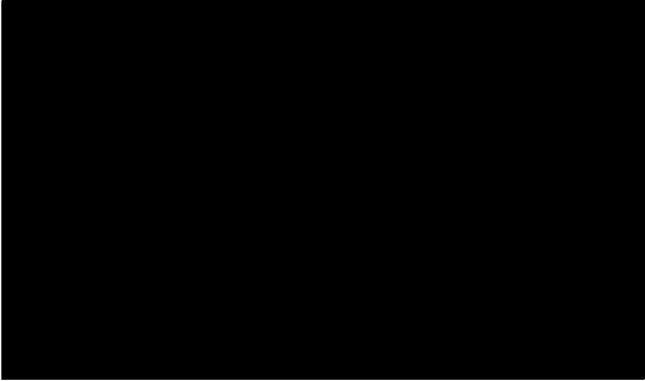
ATTENTION: CUSTOMER COMPLAINTS

RE: **HORN DEFECT**-2001 Chevrolet Venture Mini-Van

This is an emergency alert! In the state of outrage, I announce that we will no longer tolerate this auto safety defect any longer without this great cry out! We hereby warn Chevrolet Motor Division of this extreme hazard:

Our **2001 Chevrolet Venture Mini-Van** is stricken with the epitome of hazards! The vehicles horn is an extreme worry. We jeopardize our lives every time we operate it! The devise is so difficult to locate when attempting to blow the horn, that it's a life threatening. So dangerous that our lives are at risk every time we are in it! The attached vehicle operation guide states the method of activation (see attachment). The symbols as stated in its brochure (picture of horns) are located on the steering wheel, and are approximately 1cm in length. These "little horns" provide, it appears, only the amount of space in dimension to actually blow the horn, which is way, way too small! Also, the air bag located around about the same area dense its potency. It takes several worrisome pushes or presses to eventually sound off, so, so frightening! My parents, who are senior citizens, really have a difficult struggle with it! I'm 48 years old and toil in it myself! It's horrible. Please analyze its design and investigate this extreme dilemma.

I am filing a complaint with NHTSA to also request an investigation. God states: "I can not explain my contempt." Please notify us at 



CAUTION:

It can be dangerous to get out of your vehicle if the shift lever is not fully in PARK (P) with the parking brake firmly set. Your vehicle can roll. Don't leave your vehicle when the engine is running unless you have to. If you've left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure your vehicle won't move, even when you're on fairly level ground, always set your parking brake and move the shift lever to PARK (P).

Follow the proper steps to be sure your vehicle won't move. See "Shifting Into PARK (P)" in the Index.

If you're pulling a trailer, see "Towing a Trailer" in the Index.

Horn

You can sound the horn by pressing the horn symbols on your steering wheel.

Tilt Wheel

A tilt steering wheel allows you to adjust the steering wheel before you drive. You can also raise it to the highest level to give your legs more room when you exit and enter the vehicle.



To tilt the wheel, hold the steering wheel and pull the lever located on the left side of the steering wheel console.

Move the steering wheel to a comfortable level, then release the lever to lock the wheel in place.

Turn

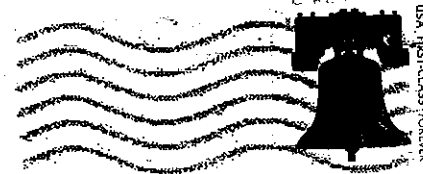
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"Complaints" 