

CL-10368987-5697

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Second Notice

Pasadena, CA

October 30, 2010

TOYOTA Motor Sales, U.S.A. Inc.
19001 South Western Ave.
Dept. WC11
Torrance, CA 90501

To Whom It May Concerns:

I have 2007 Toyota Camry. The car was purchased in 08/21/ 2007. The reason that I bought Toyota was reliability and safety!?

Now the car has 67,220ml. on the odometer and all scheduled services have been done at Toyota Authorized dealerships.

After the purchase, I started experience problems with the car safety.

The car steering wheel shakes. I took the car to numerous authorized dealers but their answer always was the same ,” We did not found any problems“. I drive the car every day with unstable steering wheel. This car is the only source of transportation. To go to work, drop my children to schools, and pick them up. I'm concern for my and children safety.

Until now the problem exists and never been fixed, even though it was brought during existing warranty.

Moreover, since the beginning of my purchase the tire pressure sensor is on and never been fixed like other problems. What it was done at Toyota authorized dealers, they just reseated and returned back by saying “ It will be fixed by itself“. You (Toyota) put that future for safety reason, if it does not work it means my safety and safety of the

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passengers is jeopardized.

Furthermore, the sun cover from driver side loose and keep flipping down . When it flipped down it cover the view of the road .It is safety hazard.

Finally, my radio was replaced a year ago , know after one year my radio(CD player is not working).

The CD player was used for educational reason of my children. Now they are going to miss a lot of education between trips to dance lessons, piano and school.

The reason of this letter is concern of my children and also my safety.

Sincerely

[REDACTED]

October 28,2010

Cc: National Highway Traffic Safety Administration

[Redacted]
Pasadena, CA. [Redacted]

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U.S. Department of Transportation
NHTSA.
Office of defect investigation (NVS-210)
1200 New Jersey Ave, S.E West Building
Washington, DC 20590

