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NOV 17 2010

Form Approved: O.M.B. No. 2127-0008

Vehicle Information

Vehicle Identification Number (VIN) (See Instructions on the next page to locate the VIN.)

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1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17			

Select/Enter Year

2005

Incident Information

Yes No

(mm/dd/yyyy)

0

Speed (at time of incident) mph

Number of Deaths, if any 0

1874 characters remaining

Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

Please see attached letter

If your component is not listed below, please describe the component in the above description field.

Failed Component 3

Select the Component

Personal Information

Last Name [REDACTED]

(provided earlier and locked for your security)

Evening Phone [REDACTED]

Address 2

State Zip Code

Department of Transportation, NHTSA . Office of Defects Investigation/CRD, NVS-216 . 1200 New Jersey Ave SE . Washington, DC 20590

NTSB Complaint from [REDACTED] re: 2005 Acura TL VIN 19UUA66265A [REDACTED]

I have a major safety concern with my 2005 Acura TL. In April, 2010, the Acura dealer replaced broken compliance bushings during a routine service (82,000 miles). After the service, I immediately noticed my car felt unsafe to drive and the car had a very rough ride. After numerous visits to the dealership, they replaced the rear strut assembly in July. None of this improved the handling or ride. At this time, the dealer stated I had the wrong tires for the car and needed to replace them with Michelin Pilot MXM4 tires that originally came with the car. At the time, I had nearly new Michelin Pilot Sport A/S Plus tires and not experienced a problem prior to the replacement of the compliance bushings. I checked at Costco, where I purchased the tires, and they indicated that the Michelin Pilot Sport Plus tires were an upgrade and an acceptable tire for my vehicle. I confirmed this by checking the Acura owners manual. The manual does not mention anywhere that only tires purchased at the dealer were compatible with the Acura suspension.

Today, November 8, 2010, during a visit for a routine oil change service, the dealer noted that fingernail size chunks of rubber were peeling off my two front tires. They recommended that I immediately change these tires since they were unsafe to drive. I went back to Costco and they agreed to prorate the tires and replace them with the dealer recommended tire. I notified the dealer that I had purchased new tires and then was told that Michelin made special tires only available at the Acura dealer. Until today, the dealer never stated that the Michelin Pilot MXM4 tires manufactured especially for Acura were the only tires that would work with the Acura suspension. I have several problems with this.

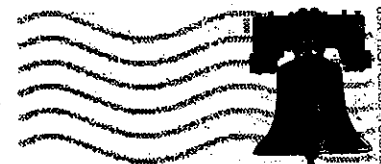
- No where does it say that you MUST buy replacement tires from the dealer to have a safe car.
- Acura should not sell a car that can be safely driven with tires ONLY purchased from them.
- I am very concerned that had I not taken the car in for service, I may have had a major tire failure causing loss of control of my vehicle.

I am requesting that the National Transportation Safety Board investigate this issue and determine if other Acura drivers are at risk of serious accidents or death due to the purchase of tires from anyone other than the Acura dealer. I plan to make both Acura and Michelin aware of my complaint and the concerns that I have with my car.

Upland, CA

CITY OF INDUSTRY CA 917

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