

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received JAN 28 2011 01-DEC-2010		Repository ☐
						Reference No. 10368530
OWNER INFORMATION (Type or Print)						
Name [REDACTED]				Daytime Telephone Number [REDACTED]		
Address [REDACTED]				E-mail Address		
City RUSSELVILLE		State AR	Zip Code [REDACTED]		Evening Telephone Number	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAGG4A86A [REDACTED]			Make KIA MOTOR		Model OPTIMA	
			Model Year 2010			
Date Purchased		Dealer's Name and Telephone Number		Engine:		
				No: Cylinders		
Original Owner ☐		Dealer's City		State	Zip Code	
Transmission Type		Powertrain		Incident Date(s)		
☐ Antilock Brakes ☐ Cruise Control				01-NOV-2010		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 353400 EQUIPMENT: ELECTRICAL: RADIO/TAPE DECK/CD ETC.				Failure Mileage 54		
				Failure Speed 0		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTMAL9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code				Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	Number of Deaths 0	
				Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL*THE CONTACT OWNS A 2010 KIA OPTIMA. THE CONTACT STATED THAT WHEN INSERTING A CD INTO THE CD PLAYER IT BECAME EXTREMELY HOT TO THE TOUCH AND HE WAS AFRAID IT COULD START A FIRE. THE VEHICLE WAS INSPECTED BY A DEALER WHO INFORMED HIM THAT IT WAS NORMAL. THE VEHICLE HAD NOT BEEN REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 54.						
Had a meeting with Richard H. Wood from KIA-Motors 1-19/11 - MR R.H. WOOD, SAID THAT IF HEAT FROM RADIO, IS NORMAL - AND IF RECORDS GO BAD - HE WILL SEND NEW ONES - IF THE CAR - IF THE CAR GO ON FIRE WHAT THEN?						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						