



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
FEB 09 2011
01-DEC-2010

Repository
Reference No.
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OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City KIMBALL State MI Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4YDF26S20B2 [REDACTED]
Make: KEYSTONE Model: COUGAR Model Year: 2010
Date Purchased: 5-10-2010 Dealer's Name and Telephone Number: BREWBAKER HOUSING & RV, Co.
Original Owner: Dealer's City: ONAWAY State: MI Zip Code: 49765
Engine: No: Cylinders: Fuel Type:
Transmission Type: Antilock Brakes Powertrain Multiple Failure: Incident Date(s): 26-NOV-2010
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION.

Vehicle Component Code: 210000 TRAILER HITCHES Failure Mileage: 2000 Failure Speed: 65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM9ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2010 KEYSTONE COUGAR LIGHT WEIGHT FIFTH WHEEL TRAVEL TRAILER. WHILE DRIVING 65 MPH THE TRAILER HITCH CAUSED THE SPARE TIRE TO FALL OFF DUE TO THE ITS WEIGHT AND THE WAY IT WAS WELDED ONTO THE RV. THE MANUFACTURER WAS CONTACTED AND INFORMED HIM TO TAKE IT TO A REPAIR SHOP AND HAVE IT INSPECTED. THE FAILURE MILEAGE WAS 2,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REAR BUMPER METAL CRACKED @ WELDS CAUSING ^{REAR} BUMPER WITH SPARE TIRE MOUNT & SPARE TIRE TO FOLD DOWN AND DRAG ON HIGHWAY - WE WERE TRAVELING 65 MPH ON I-75 NEAR EXIT 290 IN FLORIDA. NOTIFIED BY PASSING MOTORISTS BLOWING HORN & POINTING. BUMPER WOULD HAVE BROKEN OFF IF NOT WARNED BY MOTORISTS. I TOOK SPARE TIRE OFF, BENT BUMPER BACK UP & SECURED IT AND CONTINUED ON. WILL TAKE TO BREWBAKER DEALER WHEN I RETURN TO MICH. IN APRIL. I FEEL BUMPER METAL IS TOO THIN TO SUPPORT SPARE TIRE & TIRE MOUNT BOLTED TO REAR BUMPER, INSTALLED BY MANUFACTURER

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

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1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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