

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 30-NOV-2010
 Repository:
 Reference No.: 10368286

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Address: [Redacted]
 City: BROOKLYN State: NY Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
 Evening Telephone Number: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMYU92Z65D [Redacted]
 Make: FORD Model: ESCAPE Model Year: 2005
 Date Purchased: [Redacted] Dealer's Name and Telephone Number: FORD PRIMER Engine: No: Cylinders 4 Fuel Type: Regular
 Original Owner: Dealer's City: Brooklyn State: NY Zip Code: [Redacted]
 Transmission Type: Automatic Antilock Brakes: Powertrain: [Redacted] Multiple Failure: Incident Date(s): 26-NOV-2010
 Cruise Control

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 103000 POWER TRAIN: AUTOMATIC TRANSMISSION Failure Mileage: 28000 Failure Speed: 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTMAL9ABC036): Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 40 MPH, THE CONTACT NOTICED THAT THE VEHICLE WAS LOSING POWER. SHE THEN HEARD A CLICKING NOISE AND THE VEHICLE WOULD NOT MOVE FASTER THAN 10-15 MPH. THE VEHICLE WAS TAKEN TO A LOCAL REPAIR SHOP WHERE THE CONTACT WAS INFORMED THAT THE TRANSMISSION WAS DEFECTIVE. THE CONTACT CALLED THE MANUFACTURER WHO OFFERED NO ASSISTANCE. THE VEHICLE HAD NOT BEEN REPAIRED. THE CURRENT AND FAILURE MILEAGES WERE APPROXIMATELY 28,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mordi's Auto Repaire
 DBA South Shore Auto
 5268 Kings Highway
 Brooklyn, NY 11234
 718-209-5900

Invoice

Date	Invoice #
12/14/2010	539

Bill To
05 FORD ESCAPE
[REDACTED]
Brooklyn, NY [REDACTED]

MAR 14 2011

Make & Model	Plate #	Mileage	Vin #
05 FORD			

Quantity	Description	Rate	Amount
1	R & R REBUILT TRANSMISSION	1,700.00	1,700.00T
1	NEW TOURQE CONVERTOR	100.00	100.00T
	Sales Tax	8.875%	159.75

TOTAL 1800 -
 Dep. 1000 -
~~800.00~~
 BAL

Thank you for your business. *one year warranty part and labor.*

Total \$1,959.75

PAID IN FULL